

## Shiau Chan (LKKAuto)

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**From:** Shiau Chan (LKKAuto)  
**Sent:** Friday, 11 February 2022 4:19 PM  
**To:** 'Pauline Tham'; SUR  
**Cc:** 'Claims Dept of CTI'  
**Subject:** RE: SNM22D200852/C02/GBK6894R/THAMYL / RE: PRI ARRANGEMENT FOR SFM 8797 S

Dear Pauline,

Please be informed that we have inspected the vehicle SFM 8797S on 09/02/2022 and pending for estimate from repairer.

Kindly assist to create claim in Merimen System.

The make & model is TOYOTA PRIUS AUTO (1798cc).

*"Wishing You Happiness & Prosperity Chinese New Year 2022"*

Best Regards,

**Shiau Chan (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [siewsc@lkkauto.com](mailto:siewsc@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Admin-D (LKKAuto) <admin-d@lkkauto.com>  
**Sent:** Wednesday, 9 February 2022 9:45 AM  
**To:** 'Pauline Tham' <pauline.tham@sg.cntaiping.com>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>  
**Cc:** 'Claims Dept of CTI' <claimsdept@sg.cntaiping.com>  
**Subject:** RE: SNM22D200852/C02/GBK6894R/THAMYL / RE: PRI ARRANGEMENT FOR SFM 8797 S

Dear Pauline,

Thank you for the assignment.

*"Wishing You Happiness & Prosperity Chinese New Year 2022"*

Best Regards,

**Yan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Pauline Tham <[pauline.tham@sg.cntaiping.com](mailto:pauline.tham@sg.cntaiping.com)>  
**Sent:** Tuesday, 8 February, 2022 6:55 PM

To: Accounts <[srautoworks.claims@gmail.com](mailto:srautoworks.claims@gmail.com)>; [sur@lkkauto.com](mailto:sur@lkkauto.com); Nivitha (LKK Auto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>; [assignments@lkkauto.com](mailto:assignments@lkkauto.com)

Cc: Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

Subject: RE: SNM22D200852/C02/GBK6894R/THAMYL / RE: PRI ARRANGEMENT FOR SFM 8797 S

**Without Prejudice**

Hi Jesski,

Thanks for your reply.

Hi LKK

Please conduct PRS.

\*\* Note: Please cc to [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) when you reply to us.

**NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted

Thanks.

**Pauline Tham**

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #16-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6541 | F: (65) 6224 7175

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平狮城 Taiping SG

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**From:** Accounts <[srautoworks.claims@gmail.com](mailto:srautoworks.claims@gmail.com)>

**Sent:** Tuesday, February 8, 2022 4:14 PM

**To:** Pauline Tham <[pauline.tham@sg.cntaiping.com](mailto:pauline.tham@sg.cntaiping.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** RE: SNM22D200852/C02/GBK6894R/THAMYL / RE: PRI ARRANGEMENT FOR SFM 8797 S

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Dear Pauline,

Kindly Arrange ,

**Adrian Ling (LKK)**

Thank you.

Best Regards,  
*Jesski Low*



**SR AUTOWORKS PTE LTD**  
Co. & UEN. No.: 202143122R  
8 Kaki Bukit Avenue 4, Premier @ Kaki Bukit  
#02-24, Singapore 415875  
Tel: +65 6286 6060 | Fax: +65 6286 7060  
Email: [srautoworks.claims@gmail.com](mailto:srautoworks.claims@gmail.com)

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**From:** [Pauline Tham](#)  
**Sent:** Tuesday, 8 February 2022 11:52 AM  
**To:** [Accounts](#)  
**Cc:** [Claims Dept of CTI](#)  
**Subject:** RE: SNM22D200852/C02/GBK6894R/THAMYL / RE: PRI ARRANGEMENT FOR SFM 8797 S

**Without Prejudice**

Dear Sirs

We refer to your email of even date.

We intend to conduct a Pre-Repair Survey of your client's vehicle jointly with your client/your motor workshop.

We propose to use one of the following motor surveyors to conduct the survey as a single joint expert.

Marcus Chua (LKK)	Gary Soon (FTA)
Kenneth Kong (LKK)	Chow Bo Xiong (FTA)
Adrian Ling (LKK)	Ben Chua (FTA)
Mohd Taufikh (LKK)	Ng You Han (FTA)
Steve Chen (LKK)	Henry Ng (FTA)

You may select one of the listed motor surveyors and we will bear the cost of the pre-repair survey carried out by the single joint expert.

If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.

Thank you.

\*\* Note: Please cc to [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) when you reply to us.

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Thanks.

**Pauline Tham**  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #16-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6541 | F: (65) 6224 7175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](http://www.facebook.com/chinataipingsg/) | **WeChat:** 太平狮城 Taiping SG

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**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Sent:** Tuesday, February 8, 2022 10:23 AM  
**To:** Accounts <[srautoworks.claims@gmail.com](mailto:srautoworks.claims@gmail.com)>; Pauline Tham <[pauline.tham@sg.cntaiping.com](mailto:pauline.tham@sg.cntaiping.com)>  
**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Subject:** O/R: SNM22D200852/C02/GBK6894R/THAMYL / RE: PRI ARRANGEMENT FOR SFM 8797 S

Without Prejudice

Dear Pauline,

Please conduct PRS for SFM8797S.

Note: officer in charge Pauline Tham 63896541.

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Thank you

Chong Boon Sen  
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896116 | F: (65) 62247175

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**From:** Accounts <[srautoworks.claims@gmail.com](mailto:srautoworks.claims@gmail.com)>  
**Sent:** Monday, 7 February 2022 2:49 pm  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Subject:** PRI ARRANGEMENT FOR SFM 8797 S

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Dear All ,

Our Client – **SFM 8797 S**  
Your Insured – **GBK 6894 R**  
DOA – 31/01/2022

We refer to the above mentioned case.  
If you have any queries thereof, please contact us

Thank you.

Best Regards,  
*Jesski Low*



**SR AUTOWORKS PTE LTD**  
Co. & UEN. No.: 202143122R  
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