

## **Shiau Chan (LKKAUTO)**

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**From:** Shiau Chan (LKKAUTO)  
**Sent:** Tuesday, 26 April 2022 11:17 AM  
**To:** Pauline Tham; SUR  
**Subject:** RE: SNM22D200852/C02/GBK6894R/THAMYL / RE: PRI ARRANGEMENT FOR SFM 8797 S

Dear Pauline,

We have checked with the repairer, they agreed to purchase the SFM 8797S report from us.

Best Regards,

**Shiau Chan (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [siewsc@lkkauto.com](mailto:siewsc@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Pauline Tham <[pauline.tham@sg.cntaiping.com](mailto:pauline.tham@sg.cntaiping.com)>  
**Sent:** Monday, 25 April 2022 1:36 PM  
**To:** Shiau Chan (LKKAUTO) <[siewsc@lkkauto.com](mailto:siewsc@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Subject:** RE: SNM22D200852/C02/GBK6894R/THAMYL / RE: PRI ARRANGEMENT FOR SFM 8797 S

Hi Shiau Chan

This is a chain collision.

SMQ2044S > SLM3126R > SMU7389T > SFM8797S > Insured

SR Autoworks had sent us the PRS instead and we had appointed you to conducted PRS.

Can check with SR autoworks if they wish to purchase the report?

SMU7389T insured under ECICS.

Thanks

Thanks.

**Pauline Tham**

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #16-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6541 | F: (65) 6224 7175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平狮城 Taiping SG

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**From:** Shiao Chan (LKKAuto) <[siewsc@lkkauto.com](mailto:siewsc@lkkauto.com)>  
**Sent:** Friday, April 22, 2022 5:25 PM  
**To:** Pauline Tham <[pauline.tham@sg.cntaiping.com](mailto:pauline.tham@sg.cntaiping.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Subject:** RE: SNM22D200852/C02/GBK6894R/THAMYL / RE: PRI ARRANGEMENT FOR SFM 8797 S

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Dear Pauline,

Enclosed herewith preliminary advice of SFM 8797S.

Kindly assist to create claim in Merimen System.

The make & model is TOYOTA PRIUS AUTO (1798cc).

Best Regards,

**Shiao Chan (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [siewsc@lkkauto.com](mailto:siewsc@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Shiao Chan (LKKAuto) <[siewsc@lkkauto.com](mailto:siewsc@lkkauto.com)>  
**Sent:** Friday, 11 February 2022 4:19 PM  
**To:** 'Pauline Tham' <[pauline.tham@sg.cntaiping.com](mailto:pauline.tham@sg.cntaiping.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Cc:** 'Claims Dept of CTI' <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Subject:** RE: SNM22D200852/C02/GBK6894R/THAMYL / RE: PRI ARRANGEMENT FOR SFM 8797 S

Dear Pauline,

Please be informed that we have inspected the vehicle SFM 8797S on 09/02/2022 and pending for estimate from repairer.

Kindly assist to create claim in Merimen System.

The make & model is TOYOTA PRIUS AUTO (1798cc).

**"Wishing You Happiness & Prosperity Chinese New Year 2022"**

Best Regards,

**Shiao Chan (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [siewsc@lkkauto.com](mailto:siewsc@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Admin-D (LKKAuto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>  
**Sent:** Wednesday, 9 February 2022 9:45 AM  
**To:** 'Pauline Tham' <[pauline.tham@sg.cntaiping.com](mailto:pauline.tham@sg.cntaiping.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; assignments

<[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

Cc: 'Claims Dept of CTI' <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

Subject: RE: SNM22D200852/C02/GBK6894R/THAMYL / RE: PRI ARRANGEMENT FOR SFM 8797 S

Dear Pauline,

Thank you for the assignment.

*"Wishing You Happiness & Prosperity Chinese New Year 2022"*

Best Regards,

**Yan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Pauline Tham <[pauline.tham@sg.cntaiping.com](mailto:pauline.tham@sg.cntaiping.com)>

**Sent:** Tuesday, 8 February, 2022 6:55 PM

**To:** Accounts <[srautoworks.claims@gmail.com](mailto:srautoworks.claims@gmail.com)>; [sur@lkkauto.com](mailto:sur@lkkauto.com); Nivitha (LKK Auto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>; [assignments@lkkauto.com](mailto:assignments@lkkauto.com)

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** RE: SNM22D200852/C02/GBK6894R/THAMYL / RE: PRI ARRANGEMENT FOR SFM 8797 S

**Without Prejudice**

Hi Jesski,

Thanks for your reply.

Hi LKK

Please conduct PRS.

**\*\* Note:** Please cc to [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) when you reply to us.

**NOTICE :**

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Thanks.

**Pauline Tham**

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #16-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6541 | F: (65) 6224 7175

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平獅城 Taiping SG

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**From:** Accounts <[srautoworks.claims@gmail.com](mailto:srautoworks.claims@gmail.com)>

**Sent:** Tuesday, February 8, 2022 4:14 PM

**To:** Pauline Tham <[pauline.tham@sg.cntaiping.com](mailto:pauline.tham@sg.cntaiping.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** RE: SNM22D200852/C02/GBK6894R/THAMYL / RE: PRI ARRANGEMENT FOR SFM 8797 S

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Dear Pauline,

Kindly Arrange ,

**Adrian Ling (LKK)**

Thank you.

Best Regards,

*Jesski Low*



**SR AUTOWORKS PTE LTD**

Co. & UEN. No.: 202143122R

8 Kaki Bukit Avenue 4, Premier @ Kaki Bukit

#02-24, Singapore 415875

Tel: +65 6286 6060 | Fax: +65 6286 7060

Email: [srautoworks.claims@gmail.com](mailto:srautoworks.claims@gmail.com)

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**From:** [Pauline Tham](#)

**Sent:** Tuesday, 8 February 2022 11:52 AM

**To:** [Accounts](#)

**Cc:** [Claims Dept of CTI](#)

**Subject:** RE: SNM22D200852/C02/GBK6894R/THAMYL / RE: PRI ARRANGEMENT FOR SFM 8797 S

**Without Prejudice**

Dear Sirs

We refer to your email of even date.

We intend to conduct a Pre-Repair Survey of your client's vehicle jointly with your client/your motor workshop.

We propose to use one of the following motor surveyors to conduct the survey as a single joint expert.

|                    |                     |
|--------------------|---------------------|
| Marcus Chua (LKK)  | Gary Soon (FTA)     |
| Kenneth Kong (LKK) | Chow Bo Xiong (FTA) |
| Adrian Ling (LKK)  | Ben Chua (FTA)      |
| Mohd Taufikh (LKK) | Ng You Han (FTA)    |
| Steve Chen (LKK)   | Henry Ng (FTA)      |

You may select one of the listed motor surveyors and we will bear the cost of the pre-repair survey carried out by the single joint expert.

If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.

Thank you.

\*\* Note: Please cc to [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) when you reply to us.

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Thanks.

**Pauline Tham**  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #16-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6541 | F: (65) 6224 7175

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**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Sent:** Tuesday, February 8, 2022 10:23 AM  
**To:** Accounts <[srautoworks.claims@gmail.com](mailto:srautoworks.claims@gmail.com)>; Pauline Tham <[pauline.tham@sg.cntaiping.com](mailto:pauline.tham@sg.cntaiping.com)>  
**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Subject:** O/R: SNM22D200852/C02/GBK6894R/THAMYL / RE: PRI ARRANGEMENT FOR SFM 8797 S

Without Prejudice

Dear Pauline,

Please conduct PRS for SFM8797S.

Note: officer in charge Pauline Tham 63896541.

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Thank you

Chong Boon Sen  
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896116 | F: (65) 62247175

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**From:** Accounts <[srautoworks.claims@gmail.com](mailto:srautoworks.claims@gmail.com)>  
**Sent:** Monday, 7 February 2022 2:49 pm  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Subject:** PRI ARRANGEMENT FOR SFM 8797 S

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Dear All ,

Our Client – **SFM 8797 S**  
Your Insured – **GBK 6894 R**  
DOA – 31/01/2022

We refer to the above mentioned case.  
If you have any queries thereof, please contact us

Thank you.

Best Regards,

*Jesski Low*



**SR AUTOWORKS PTE LTD**

Co. & UEN. No.: 202143122R

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#02-24, Singapore 415875

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Email: [srautoworks.claims@gmail.com](mailto:srautoworks.claims@gmail.com)