

## Cecilia Chong (LKK Auto)

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**From:** Cecilia Chong (LKK Auto)  
**Sent:** Friday, 3 June 2022 9:24 AM  
**To:** ph.tan1003@gmail.com  
**Subject:** <STANDARD LETTER> ACCIDENT INVOLVING SME 3401B & SND 868B ON 09/02/2022

**Importance:** High

Our Ref: CC6/AIG22001228/Aga3

03 JUNE 2022

**TAN POH HEE**

Dear Sir/Madam,

### **ACCIDENT INVOLVING SME 3401B & SND 868B ON 09/02/2022**

We refer to the above accident. We are the Appointed Surveyor and Loss Adjuster Company by your Motor Insurer (AIG Asia Pacific Insurance Pte Ltd) to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

This is to inform you that we received a Third Party Claim from SND 868B.

Based on the accident report and accident scenario and pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant. Unless proven otherwise.

If you have evidence/information (**EG: ACCIDENT VIDEO FOOTAGE / COUNTER CLAIM STATUS AGAINST THIRD PARTY / TRAFFIC POLICE INVESTIGATION RESULT**) to proof that we should not settle the third party claim, kindly let us have them in writing within the next 3 days i.e. by 06/06/2022, after we shall proceed with negotiation with Third Party claimant on the **without prejudice basis** and any settlement should not bind any claims whatsoever by you/your driver against the other party's insurer arising from this particular accident.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

Best Regards,  
Cecilia Chong | Case Handler  
LKK Auto Consultants Pte Ltd

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