EzLyna (LKKAuto)

From: EzLyna (LKKAuto)

Sent: Friday, 9 December 2022 4:58 PM

To: Ryder Auto workshop

Cc: Admin A

Subject: RE: REJECT LIABILITY / LOD - Accident involving SND868B & SME3401B On 9 Feb 2022

*** LKK REF: CC6/AIG22001228/ra3

Without Prejudice

Dear Orson,

We refer to your email below.

This is under scenario where your client was at the minor road turning onto main road. We are unable to consider your client's claim under BOLA 5.

Thank you.

With warmest regards,

Ezlyna

From: Ryder Auto workshop < ryderautoworkshop@gmail.com>

Sent: Wednesday, 7 December 2022 2:29 pm **To:** EzLyna (LKKAuto) <ezlyna@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: Re: REJECT LIABILITY / LOD - Accident involving SND868B & SME3401B On 9 Feb 2022 *** LKK REF:

CC6/AIG22001228/ra3

Dear EzLyna,

Kindly view attachment google map link

https://www.google.com/maps/@1.3503413,103.8920404,3a,75y,102.21h,81.6t/data=!3m6!1e1!3m4!1shH2mhlLpNjM Kai6CxszV1w!2e0!7i16384!8i8192.

Also kindly view attached investigation report, i would also like to highlight that there is no discretionary green arrow on our side and there is a stop line on each lane. Hence we would like to close this case at 50/50.

Thank you

Best Regards

Orson











On Wed, Nov 30, 2022 at 2:24 PM EzLyna (LKKAuto) < < ezlyna@lkkauto.com > wrote:

Without Prejudice
Dear Zeph,
We refer to the above matter and your email below.
According to our Insured's Singapore Accident Statement, our insured's driver was travelling straight on right lane (2 lanes) along Defu Ave 1 (main road). Your client was at the T-Junction at Defu Lane 10 (minor) wanted to turn right into Defu Ave 1. Based on BOLA 5, (Onus Is on turning vehicle). Both parties claim that traffic light was green and no video footage. Thus, we are unable to consider your client's claims.
Please forward evidence such as video footage/Traffic Investigation Result/any related proof for our further assessment.
Thank you.
Best Regards,
Ezlyna Eng Case Handler
LKK Auto Consultants Pte Ltd
phone: 6841-6051 email: Ezlyna@lkkauto.com
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 S(408933)

From: Ryder Auto workshop < ryderautoworkshop@gmail.com>

Sent: Monday, 14 November 2022 1:54 PM

To: CS A Team <<u>cs-a@lkkauto.com</u>>; Admin A <<u>admin-a@lkkauto.com</u>>

Subject: Re: LOD - Accident involving SND868B & SME3401B On 9 Feb 2022 *** LKK REF: CC6/AIG22001228/ra3

Dear Sir/Mdm,

Any updates?

Thank You

Best Regards

Zeph



2 Kaki Bukit Ave 2, #02-19 / 22 / 28, Autohub, Singapore 417921

Tel: 67418277 Fax: 67468277 HP: 90908277









On Fri, Sep 9, 2022 at 1:16 PM Ryder Auto workshop < ryderautoworkshop@gmail.com> wrote:

Dear Sir/Mdm,

Kindly view the attached LOD and update us on the status.

Thank You

Best Regards

Zeph



2 Kaki Bukit Ave 2, #02-19 / 22 / 28, Autohub, Singapore 417921

Tel: 67418277 Fax: 67468277







