

Mei Kwan (LKKAUTO)

From: KENNY LIM CHING GHEE <kennylim@lonpac.com>
Sent: Tuesday, 22 February, 2022 5:24 PM
To: Mei Kwan (LKKAUTO)
Cc: MT_Claim_SG; Asher Sng (LKKAUTO); Admin A
Subject: TP CLAIM - ACCIDENT INVOLVING SME6622K & SKR5356R on 29/01/2022 -LPI Ref: 21/22/22/vp05/025423 - LKK REF: CC4/LPC22001226/Kea3
Attachments: OI GIA.pdf

Lonpac External - Confidential

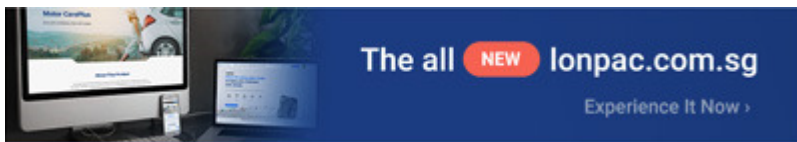
Dear Mei Kwan

Please see attachment for the copy of our Insured's GIA report for your perusal.

Thank you.

Best Regards

Kenny Lim
Asst. Claims Manager | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
DID: 6279 9256 | Fax: (65) 6296 2706



"In view of the revised measures for transition under Phase 2 COVID-19 restrictions effective 19 August 2021, 50% of our staff will be working from home. Please expect delays in our replies, payments and claims settlements during this period. Your understanding is greatly appreciated and we apologise for any inconvenience caused".

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>
Sent: Tuesday, 22 February 2022 4:43 pm
To: ONG LI LI <llong@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: TP CLAIM - ACCIDENT INVOLVING SME6622K & SKR5356R - DOA 29/01/2022 - CHECK LIABILITY Our Ref: TBA *** LKK REF: CC4/LPC22001226/Kea3

Dear Li Li,

We refer to the above matter.

Enclosed for your perusal is:

- TP estimated cost of repair

- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Please take note that the case handler in-charge is Asher.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Sent: Wednesday, 9 February, 2022 11:17 AM

To: 'ONG LI LI' <llong@lonpac.com>; 'MT_Claim_SG' <mt_claim@lonpac.com>; assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: TP CLAIM - ACCIDENT INVOLVING SME6622K & SKR5356R - DOA 29/01/2022 - CHECK LIABILITY Our Ref: TBA

Dear Sir / Mdm,

Thank you for your assignment.

Please be informed that vehicle not in the workshop, repairer will arrange.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: ONG LI LI <llong@lonpac.com>

Sent: Friday, 4 February, 2022 5:49 PM

To: SA 0406 <sa0406@dingauto.sg>; MT_Claim_SG <mt_claim@lonpac.com>; 'assignments' <assignments@lkkauto.com>; Summer (LKK Auto) <admin-d@lkkauto.com>

Cc: Kenneth Ding <kenneth.ding@dingauto.sg>; Accounts (Ding Auto) <accounts@dingauto.sg>

Subject: RE: TP CLAIM - ACCIDENT INVOLVING SME6622K & SKR5356R - DOA 29/01/2022 - CHECK LIABILITY Our Ref: TBA

Lonpac External - General

Without Prejudice

Dear Henry

Our Insured has not reported the accident.

You may liaise with LKK Auto Consultants Pte Ltd if you still want us to arrange survey.

Dear Summer

FYA

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse
Singapore 199555
Tel : (65) 6250 7388 Fax: (65) 6296 2706

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From: SA 0406 <sa0406@dingauto.sg>
Sent: Friday, 4 February 2022 1:56 PM
To: MT_Claim_SG <mt_claim@lonpac.com>
Cc: Kenneth Ding <kenneth.ding@dingauto.sg>; Accounts (Ding Auto) <accounts@dingauto.sg>
Subject: TP CLAIM - ACCIDENT INVOLVING SME6622K & SKR5356R - DOA 29/01/2022 - CHECK LIABILITY

Dear LONPAC Motor Claim Officer,

Good day to you.

Kindly refer to the attached GIA Report, CI, TP Insurer, accident scene photos and accident photos for your further viewing and seek your approval.

We would like to check the liability of this case and look forward to hearing from you soon.

Thank you.

Henry Lee
Ding Auto Pte Ltd.



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