Veron Chen (LKKAuto)

From: Motor Claim - III <motorclaim@iii.com.sg>

Sent: Tuesday, 8 March 2022 11:09 AM

To: Veron Chen (LKKAuto); Admin-D (LKKAuto); SUR; Admin A

Cc: Gabriel Wee; Derrick Tan

Subject: RE: [EXTERNAL] - PRE REPAIR INSPECTION NOTICE FOR YN 8208 X | OUR REF:

TCMG/YN 8208 X/0222/BHM YOUR REF: SND 4866 E(GRAB)

Dear Veron,

Claim has not been registered.

Best Regards, Gabriel Wee



64 Cecil Street; #05 - IOB Building Singapore 049711

Tel: 6347 6100, Ext – 248

From: Veron Chen (LKKAuto) < veronchen@lkkauto.com>

Sent: Tuesday, 8 March 2022 11:07 am

To: Admin-D (LKKAuto) <admin-d@lkkauto.com>; Motor Claim - III <motorclaim@iii.com.sg>; SUR

<sur@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: Gabriel Wee <Gabriel@iii.com.sg>; Derrick Tan <DerrickTan@iii.com.sg>

Subject: RE: [EXTERNAL] - PRE REPAIR INSPECTION NOTICE FOR YN 8208 X | OUR REF:

TCMG/YN 8208 X/0222/BHM YOUR REF: SND 4866 E(GRAB)

Dear Bhunavaswari,

Kindly provides claim number

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Sent: Wednesday, 9 February 2022 12:53 PM

To: 'Motor Claim - III' < motorclaim@iii.com.sg>; 'Rachel Ling' < jin@tcmg.com.sg>; SUR

<sur@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: lhling@tcmg.com.sg; calvin@tcmg.com.sg; 'Gerald' <gerald@tcmg.com.sg>; 'Gabriel Wee' <Gabriel@iii.com.sg>; 'Derrick Tan' <DerrickTan@iii.com.sg>

Subject: RE: [EXTERNAL] - PRE REPAIR INSPECTION NOTICE FOR YN 8208 X | OUR REF: TCMG/YN 8208 X/0222/BHM YOUR REF: SND 4866 E(GRAB)

Dear Bhunavaswari,

Noted with thanks.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park,

Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Motor Claim - III <motorclaim@iii.com.sg> Sent: Wednesday, 9 February, 2022 12:41 PM

To: Summer (LKK Auto) <admin-d@lkkauto.com>; 'Rachel Ling' <jin@tcmg.com.sg>; sur@lkkauto.com; admin-a@lkkauto.com

Cc: lhling@tcmg.com.sg; calvin@tcmg.com.sg; 'Gerald' <gerald@tcmg.com.sg>; Gabriel Wee <Gabriel@iii.com.sg>; Derrick Tan <DerrickTan@iii.com.sg>

Subject: RE: [EXTERNAL] - PRE REPAIR INSPECTION NOTICE FOR YN 8208 X | OUR REF: TCMG/YN 8208 X/0222/BHM YOUR REF: SND 4866 E(GRAB)

Dear Summer Lee,

Appologise. DOA is on 28.01.22.

Bhuvaneswari **Motor & Work Injury Claims Department India International Insurance Pte Ltd**

64 Cecil Street #04/#05 IOB Building Singapore 049711



From: Summer (LKK Auto) <admin-d@lkkauto.com>

Sent: Wednesday, 9 February 2022 12:18 pm

To: Motor Claim - III <motorclaim@iii.com.sg>; 'Rachel Ling' <jin@tcmg.com.sg>; sur@lkkauto.com; admin-a@lkkauto.com

Cc: lhling@tcmg.com.sg; calvin@tcmg.com.sg; 'Gerald' <gerald@tcmg.com.sg>; Gabriel Wee <Gabriel@iii.com.sg>; Derrick Tan <DerrickTan@iii.com.sg>

Subject: RE: [EXTERNAL] - PRE REPAIR INSPECTION NOTICE FOR YN 8208 X | OUR REF:

TCMG/YN 8208 X/0222/BHM YOUR REF: SND 4866 E(GRAB)

Dear Bhunavaswari,

Kindly advice date of accident is 28-02-22 or 28-01-22.

Kindly assist to provide the third party GIA report.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park,

Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Motor Claim - III < motorclaim@iii.com.sg >

Sent: Wednesday, 9 February, 2022 11:42 AM

To: Rachel Ling < jin@tcmg.com.sg >; sur@lkkauto.com; admin-a@lkkauto.com; Summer (LKK Auto)

<admin-d@lkkauto.com>

Cc: lhling@tcmg.com.sg; calvin@tcmg.com.sg; 'Gerald' <gerald@tcmg.com.sg>; Gabriel Wee

<a href="mailto: Gabriel@iii.com.sg; Chee Wee Tay

<cheewee.tay@insurlogic.com.sg>

Subject: RE: [EXTERNAL] - PRE REPAIR INSPECTION NOTICE FOR YN 8208 X | OUR REF:

TCMG/YN 8208 X/0222/BHM YOUR REF: SND 4866 E(GRAB)

Dear Sir / Mdm

This Pre-Repair Survey is on Without Prejudice Basis.

THIRD PARTY VEHICLE NO. : YN8208X
III INSURED VEHICLE NO. : SND4866E
DATE OF LOSS : 28.01.22

We acknowledge receipt of your email.

In compliance to Pre-Action Protocol for NIMA cases, we note that

We disagree to the list of motor surveyors that you have proposed.

Therefore, we have appointed our surveyor LKK AUTO CONSULTANTS PL to conduct the pre-repair survey.

This claim is handled by PRIYA.

Please let us have your client's **accident report and repair estimate** for our appointed surveyor to conclude his report.

- **We would like to conduct a re-survey after spray painting. Please contact our surveyor to arrange.
- **Surveyor kindly upload this assignment to Merimen.

ASIDE TO RACHEL:

Kindly provide the complete set of your client's report with damage photos.

Thank You.

Bhuvaneswari Motor & Work Injury Claims Department India International Insurance Pte Ltd



From: Rachel Ling < jin@tcmg.com.sg>
Sent: Tuesday, 8 February 2022 5:51 pm
To: Motor Claim - III < motorclaim@iii.com.sg>

Cc: lhling@tcmg.com.sg; calvin@tcmg.com.sg; Gerald@tcmg.com.sg;

Subject: RE: [EXTERNAL] - PRE REPAIR INSPECTION NOTICE FOR YN 8208 X | OUR REF: TCMG/YN 8208 X/0222/BHM

YOUR REF: SND 4866 E

WITHOUT PREJUDICE

Dear Sir/ Madam,

We refer to your email of even date.

Our client is not agreeable to any of your appointed panel of surveyors as the Single Joint Expert.

Our client's panel of surveyors nominated as the Single Joint Expert is as attached.

Regards,

Rachel Ling on behalf of Mr. Ling Leong Hui

From: Motor Claim - III [mailto:motorclaim@iii.com.sg]

Sent: Tuesday, 8 February, 2022 4:13 PM **To:** Rachel Ling < <u>jin@tcmg.com.sg</u>>

Cc: lhling@tcmg.com.sg; calvin@tcmg.com.sg; Gerald <gerald@tcmg.com.sg>

Subject: RE: [EXTERNAL] - PRE REPAIR INSPECTION NOTICE FOR YN 8208 X | OUR REF: TCMG/YN 8208 X/0222/BHM

YOUR REF: SND 4866 E

Dear Sir / Mdm,

We acknowledge receipt of your email.

We propose using one of the following motor surveyors from LKK Auto Consultants Pte Ltd:

- Lau Kwok Kwong
- Ho Leong Chuan
- Kong Seng Cheong
- Chua Kang Seng
- Adrian Ling Wai Ping
- Steve Chen Tsue Yee
- Mohamad Taufikh Bin Hamid
- Xing Guo Qiang
- Bryan Ang Tani
- Mohammed Rasul Bin Mohd Yunus
- Theyan Thomas Karthikesayan
- Sherwin Beh Swee Yang

Please notify us within **02 days** of receipt of this letter for surveyor agreed on or if you have any objections to the above list.

Thank you,

Bhuvaneswari Motor & Work Injury Claims Department India International Insurance Pte Ltd

64 Cecil Street #04/#05 IOB Building Singapore 049711 Tel: 6347 6100 Ext 231



From: Rachel Ling <jin@tcmg.com.sg>
Sent: Tuesday, 8 February 2022 2:09 pm

To: Motor Claim - III < motorclaim@iii.com.sg >

Cc: lhling@tcmg.com.sg; calvin@tcmg.com.sg; Gerald <gerald@tcmg.com.sg>

Subject: [EXTERNAL] - PRE REPAIR INSPECTION NOTICE FOR YN 8208 X | OUR REF: TCMG/YN

8208 X/0222/BHM YOUR REF: SND 4866 E

Our Ref: TCMG/YN 8208 X/0222/BHM

Your Ref: SND 4866 E

Dear Sirs,

PRE-REPAIR INSPECTION NOTICE

We act for **Power-Vac Services (S) Pte Ltd**, the owner and/or driver of motor vehicle no. **YN 8208 X**, which was involved in an accident along Loyang Way on 28 January 2022 at 21:30 hrs.

We hereby give you NOTICE that we are claiming against your insured motor vehicle no. **SND 4866 E** for damages and/or injuries, costs and disbursements as a result of your insured's negligence.

Kindly let us know if you wish to conduct a pre-repair inspection on our client's motor vehicle at M/s Bak Heng Motor Repairing, (5032 #01-291, AMK Industrial Park 2, Singapore 569535 - Kelvin @ 9788 8579).

If we do not hear from you within the next two (2) working days, we shall deem that you have waived the requirement for the pre-repair inspection.

Regards, Rachel Ling on behalf of Mr. Ling Leong Hui

TOMMY CHOO, MARK GO LLC 51 Chin Swee Road #03-91 Singapore 160051

Tel: 6532 2455 Fax: 6538 9850

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