

RE: SNM22D201161/C02/GBC453L/LEWLC / FW: Direct Settlement - Accident Involving GBC 453L (OI : CTI - TBA) and SMS 494D (TP : LKK REF - CC6/CTI22001208/Ags3) on 29/01/2022

Jenny Lew <jenny.lew@sg.cntaiping.com>

Wed 2/16/2022 3:43 PM

To: Su Li (LKK Auto) <suli@lkkauto.com>; **Admin A** <admin-a@lkkauto.com>; Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

[Confidential]

Hi Suli,

Pls refer to attached.

Please request for evidence from workshop and insured as well.

Thank you.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

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NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

Jenny Lew

Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Wednesday, 16 February 2022 11:24 am

To: suli@lkkauto.com; admin-a@lkkauto.com; Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>; Jenny Lew <jenny.lew@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R: SNM22D201161/C02/GBC453L/LEWLC / FW: Direct Settlement - Accident Involving GBC 453L (OI : CTI - TBA) and SMS 494D (TP : LKK REF - CC6/CTI22001208/Ags3) on 29/01/2022

Dear all,

Please note that officer in charge for this case is Jenny Lew.

Claim no SNM22D201161/C02/GBC453L/LEWLC.

Dear Jenny,

Pls revert LKK.

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

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From: Su Li (LKK Auto) <suli@lkkauto.com>
Sent: Tuesday, 15 February 2022 10:13 pm
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>
Subject: Direct Settlement - Accident Involving GBC 453L (OI : CTI - TBA) and SMS 494D (TP : LKK REF - CC6/CTI22001208/Ags3) on 29/01/2022

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Dear Sir / Madam,

We refer to the above matter.

We have inspected third party vehicle SMS 494D at M/s J-MART MOTOR PTE LTD on 07/02/2022 on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

– TP GIA report

Please be informed that the estimated cost of repair is not ready yet.

We will revert to you on preliminary advice in due course.

Meanwhile, kindly provide us the claim reference number and a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Cecilia.

To check availability of the case handler, you may contact the undersigned.

"Wishing You Happiness & Prosperity Chinese New Year 2022"

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd