Meng Yan (LKK Auto)

From: Adeline Chng <adeline.chng@sq.cntaiping.com>

Sent: Tuesday, 8 February, 2022 4:22 PM

To: Accounts; assignments
Cc: Claims Dept of CTI

Subject: RE: SNM22D200746/C02/SMK2272G/CHNGPW / RE: PRI ARRANGEMENT FOR SMC

3120 Y

Without Prejudice, Save as to Costs

Dear LKK

Please refer to below email and liaise with third party workshop.

NOTICE:

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Thank you.

Adeline Chnq

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6155 | F: (65) 6224 7175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: Accounts <srautoworks.claims@gmail.com>

Sent: Tuesday, February 8, 2022 4:14 PM

To: Adeline Chng <adeline.chng@sg.cntaiping.com> **Cc:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: SNM22D200746/C02/SMK2272G/CHNGPW / RE: PRI ARRANGEMENT FOR SMC 3120 Y

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Dear Adeline,

8. Adrian Ling (LKK)

Thank you.

Best Regards, Jesski Low



SR AUTOWORKS PTE LTD

Co. & UEN. No.: 202143122R

8 Kaki Bukit Avenue 4, Premier @ Kaki Bukit

#02-24, Singapore 415875

Tel: +65 6286 6060 | Fax: +65 6286 7060 Email: <u>srautoworks.claims@gmail.com</u>

From: Adeline Chng

Sent: Tuesday, 8 February 2022 11:10 AM

To: Accounts

Cc: Claims Dept of CTI

Subject: RE: SNM22D200746/C02/SMK2272G/CHNGPW / RE: PRI ARRANGEMENT FOR SMC 3120 Y

Without Prejudice, Save as to Costs

Our reference: SNM22D200746 C02/SMK2272G /Chngpw

Your reference: SJG6377T

Dear Sirs

ACCIDENT INVOLVING SMK2272G & SMC3120Y ON 27/01/2022

We refer to your email of 07/02/2022

Kindly note the following:-

- 1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
- 2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.

- 4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
- 5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Adeline Chng at 63896155 and email us at claimsdept@sg.cntaiping.com

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Thank you.

Adeline Chng

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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From: Claims Dept of CTI < claimsdept@sg.cntaiping.com >

Sent: Tuesday, February 8, 2022 10:56 AM

To: Accounts <srautoworks.claims@gmail.com>; Adeline Chng <adeline.chng@sg.cntaiping.com>

Cc: Claims Dept of CTI < claimsdept@sg.cntaiping.com>

Subject: O/R: SNM22D200746/C02/SMK2272G/CHNGPW / RE: PRI ARRANGEMENT FOR SMC 3120 Y

Without Prejudice

Dear Adeline,

Please conduct PRS for SMC3120Y.

Note: officer in charge Adeline Chng 63896155.

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Thank you

Chong Boon Sen Claims Department China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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From: Accounts < srautoworks.claims@gmail.com>

Sent: Monday, 7 February 2022 4:49 pm

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: PRI ARRANGEMENT FOR SMC 3120 Y

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Dear All,

Our Client **–SMC 3120 Y** Your Insured **– SMK 2272 G** DOA – 27/01/2022

We refer to the above mentioned case. If you have any queries thereof, please contact us

Thank you.

Best Regards,

Jesski Low



SR AUTOWORKS PTE LTD

Co. & UEN. No.: 202143122R

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#02-24, Singapore 415875

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