

Shiau Chan (LKKAuto)

From: Shiau Chan (LKKAuto)
Sent: Tuesday, 16 May 2023 12:09 PM
To: Claims Dept
Cc: Ms Lim; SUR
Subject: RE: SLM 7171 H - FINALIZATION ; DOA: 16/01/2022

Dear Emi,

WITHOUT PREJUDICE

We have checked and will be advising our Principal a cost of repair of Lump Sum \$28,400/- with 14 repair days, subject to their approval.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept <claims_rar@bifrostauto.com>
Sent: Monday, May 15, 2023 11:44 AM
To: Shiau Chan (LKKAuto) <siewsc@lkkauto.com>
Cc: Ms Lim <claims_ltm@bifrostauto.com>; SUR <sur@lkkauto.com>
Subject: Re: SLM 7171 H - FINALIZATION ; DOA: 16/01/2022

WITHOUT PREJUDICE

Dear Shiau,

Apologies for the late response and thank you for your email. Kindly see the **attached file** and refer to the part number for your reference.

We have reviewed the Adjusted Marked Estimate that you've sent and could not tally with the sum to \$26,600 - we have a sum amount of close to \$30,200. However, we are ready to finalise at LS \$28,400.00/- with 14 days of repair for this vehicle. Please consider and get back to us.

Your consideration is highly appreciated.

The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.

Emi
Motor Claims Department
BIFROST AUTO PTE LTD

On Wed, 10 May 2023 at 17:03, Shiau Chan (LKKAuto) <siewsc@lkkauto.com> wrote:

Dear Ivie,

Any status/updates as below.

WITHOUT PREJUDICE

We will be advising our Principal a cost of repair of LS \$26,600/- with 14 days of repair, subject to their approval.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shiau Chan (LKKAuto) <siewsc@lkkauto.com>
Sent: Wednesday, April 12, 2023 10:29 AM
To: Claims Dept <claims_rar@bifrostauto.com>; Claims Dept <claims_ltv@bifrostauto.com>; Ms Lim <claims_ltm@bifrostauto.com>; Claims Dept <claims_lts@bifrostauto.com>
Cc: claims <claims@bifrostauto.com>; SUR <sur@lkkauto.com>
Subject: RE: SLM 7171 H - FINALIZATION ; DOA: 16/01/2022

Dear Sir/Madam,

Re-send.

Any status/updates as below.

WITHOUT PREJUDICE

We will be advising our Principal a cost of repair of LS \$26,600/- with 14 days of repair, subject to their approval.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shiau Chan (LKKAuto) <siewsc@lkkauto.com>
Sent: Friday, December 23, 2022 10:11 AM
To: Claims Dept <claims_rar@bifrostauto.com>
Cc: claims <claims@bifrostauto.com>; SUR <sur@lkkauto.com>
Subject: RE: SLM 7171 H - FINALIZATION ; DOA: 16/01/2022

Dear Brainia,

Any status?

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shiau Chan (LKKAuto) <siewsc@lkkauto.com>
Sent: Monday, 5 September 2022 5:53 PM
To: Claims Dept <claims_rar@bifrostauto.com>
Cc: claims <claims@bifrostauto.com>; SUR <sur@lkkauto.com>
Subject: RE: SLM 7171 H - FINALIZATION ; DOA: 16/01/2022

Dear Brainia,

WITHOUT PREJUDICE

Please refer attached.

We will be advising our Principal a cost of repair of LS \$26,600/- with 14 days of repair, subject to their approval.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept <claims_rar@bifrostauto.com>
Sent: Thursday, 1 September 2022 5:28 PM
To: Shiau Chan (LKKAuto) <siewsc@lkkauto.com>
Cc: claims <claims@bifrostauto.com>; Celine Fong (LKKAuto) <celinefong@lkkauto.com>
Subject: Re: SLM 7171 H - FINALIZATION ; DOA: 16/01/2022

WITHOUT PREJUDICE

Hi Shiau,

I hope all is well with you.

This is to follow up with the requested **Adjusted Marked Estimate** with adjusted parts price for vehicle number **SLM 7171 H**.

Your assistance is greatly appreciated.

The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.

Respectfully,

Braina

Motor Claims Department

Tel: 9329 0237

On Wed, 17 Aug 2022 at 00:05, Claims Dept <claims_rar@bifrostauto.com> wrote:

WITHOUT PREJUDICE

Dear Celine,

Thank you for your response.

Dear Shiau Chan,

With regards to the email sent on 6 May 2022, has there been any updates with the finalisation amount?

We hope to receive the Adjusted Marked Estimate soon.

Thank you.

The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.

Best Regards,

Jo

Motor Claims Department

BIFROST AUTO PTE. LTD

On Fri, 5 Aug 2022 at 09:08, Celine Fong (LKKAuto) <celinefong@lkkauto.com> wrote:

Dear Jo,

Thank you for the email.

Dear Shiau Chan,

Please assist. Your Ref: CS/CTI22001194/Bqy3

Best Regards,

Celine Fong

LKK Auto Consultants Pte Ltd

phone: 6256-3561 | email: celinefong@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept <claims_rar@bifrostauto.com>
Sent: Thursday, 4 August 2022 9:52 PM
To: Celine Fong (LKKAuto) <celinefong@lkkauto.com>
Cc: claims <claims@bifrostauto.com>; TG Lim (LKK Auto) <TeowGuan@lkkauto.com>
Subject: Re: SLM 7171 H - FINALIZATION ; DOA: 16/01/2022

WITHOUT PREJUDICE

Dear Celine,

With regards to the email sent on 6 May 2022, has there been any updates with the finalisation amount?

We hope to receive the Adjusted Marked Estimate soon.

Thank you.

The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.

Best Regards,

Jo

Motor Claims Department

BIFROST AUTO PTE. LTD

On Thu, 14 Jul 2022 at 17:46, Claims Dept <claims_rar@bifrostauto.com> wrote:

WITHOUT PREJUDICE

Kind Reminder

Dear Mr Lim,

With regards to the email sent on 6 May 2022, have there been any updates with the finalisation amount?

We hope to receive the Adjusted Marked Estimate soon.

Thank you.

The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.

Best Regards,

Maefel

Motor Claims Department

BIFROST AUTO PTE. LTD

On Fri, 17 Jun 2022 at 10:41, Claims Dept <claims_rar@bifrostauto.com> wrote:

WITHOUT PREJUDICE

Reminder

Dear Mr Lim,

With regards to the email below, have there been any updates with the finalisation amount?

As attached are the log card and GIA report.

Your help is highly appreciated.

Thank you.

The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.

Best Regards,

Elizabeth Yong

Motor Claims Department

BIFROST AUTO PTE. LTD

On Sat, 7 May 2022 at 12:53, TG Lim (LKK Auto) <TeowGuan@lkkauto.com> wrote:

Hi Mavic,

This claim is undergoing our audit check in view of the extensive damages and amount claimed.

Once it is audited, I will finalize with you.

Thank you very much for your understanding.

Best Regards,

TG Lim | Automotive Assessor

LKK Auto Consultants

Phone: 6256 3561 | Email: TeowGuan@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: TG Lim (LKK Auto) <TeowGuan@lkkauto.com>

Sent: Saturday, May 7, 2022 12:50 PM

To: Claims Dept <claims_rar@bifrostauto.com>

Subject: Re: SLM 7171 H - FINALIZATION ; DOA: 16/01/2022

Hi Mavic,

This claim is undergoing our audit check in view of the extensive damages and amount claimed.

Once it is audited, I will finalize with you.

Thank you very much for your understanding.

Best Regards,

TG Lim | Automotive Assessor

LKK Auto Consultants

From: Claims Dept <claims_rar@bifrostauto.com>
Sent: Friday, May 6, 2022 2:29 PM
To: TG Lim (LKK Auto) <TeowGuan@lkkauto.com>
Cc: claims <claims@bifrostauto.com>
Subject: SLM 7171 H - FINALIZATION ; DOA: 16/01/2022

Dear Mr Lim,

Please kindly send us a copy of the Adjusted Marked Estimate with adjusted parts price, to help us facilitate the finalization of Vehicle Number : **SLM 7171 H**
Your help is highly appreciated.

Thank you.

The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.

Best Regards,
Mavic
Motor Claims Department
BIFROST AUTO PTE. LTD