Meng Yan (LKK Auto)

From: Tan Chew Chik Jacqueline < jacqueline.tan@sq.cntaiping.com>

Sent: Tuesday, 8 February, 2022 2:38 PM

To: utauto@singnet.com.sg; assignments; SUR

Cc: Claims Dept of CTI

Subject: RE: SNM22D200583/C02/SMG2552U/TANCHC / FW: Accident involving SJZ7257A

(NTUC) claiming against SMG2552U (China Taiping) on 22/01/2022

WITHOUT PREJUDICE SAVE AS TO COST

Dear Sir/Madam,

As we do not hear from you to date, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.

We will appoint LKK for the PRS on WP.

Dear LKK

Please arrange conduct the PRS.

Thank you.

NOTICE:

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Regards,

Jacqueline Tan

Senior Executive Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909 DID: (65) 6389 6185 | Tel: (65) 6389 6116 | F: (65) 6225 5879

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: Cecilia Lee Peng Geok <cecilia.lee@sg.cntaiping.com>

Sent: Tuesday, 8 February 2022 7:45 AM

To: utauto@singnet.com.sg

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Tan Chew Chik Jacqueline

<jacqueline.tan@sg.cntaiping.com>

^{**} Note: Please cc to com when you reply to us.

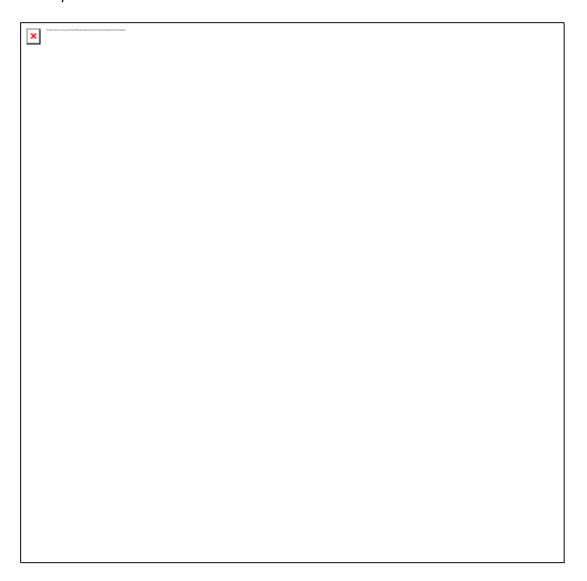
Subject: RE: SNM22D200583/C02/SMG2552U/TANCHC / FW: Accident involving SJZ7257A (NTUC) claiming against SMG2552U (China Taiping) on 22/01/2022

Without Prejudice

Dear Sir/Madam

Please revert with your choice of surveyor.

Thank you.



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Best Regards,
Cecilia Lee
Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6530 | F: (65) 6224 7175

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From: Cecilia Lee Peng Geok

Sent: Monday, 7 February 2022 10:02 am

To: utauto@singnet.com.sg

Cc: Claims Dept of CTI <<u>claimsdept@sg.cntaiping.com</u>>; Tan Chew Chik Jacqueline

<jacqueline.tan@sg.cntaiping.com>

Subject: RE: SNM22D200583/C02/SMG2552U/TANCHC / FW: Accident involving SJZ7257A (NTUC) claiming against

SMG2552U (China Taiping) on 22/01/2022

Without Prejudice

Our reference: SNM22D200583/C02/SMG2552U/TANCHC

Your reference: SJZ7257A

Dear Sirs.

We refer to your email of 05/02/2022.

Kindly note the following:-

- 1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
- 2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

- 3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
- 4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
- As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

Thank you.

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Best Regards,
Cecilia Lee
Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6530 | F: (65) 6224 7175

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Monday, 7 February 2022 9:49 am

To: <u>utauto@singnet.com.sg</u>; Tan Chew Chik Jacqueline < <u>jacqueline.tan@sg.cntaiping.com</u>>; Cecilia Lee Peng Geok

<<u>cecilia.lee@sg.cntaiping.com</u>>

Cc: Claims Dept of CTI < claimsdept@sg.cntaiping.com>

Subject: O/R: SNM22D200583/C02/SMG2552U/TANCHC / FW: Accident involving SJZ7257A (NTUC) claiming against

SMG2552U (China Taiping) on 22/01/2022

Without Prejudice

Dear Cecilia,

Please conduct PRS for SJZ7257A.

Note: officer in charge Jacqueline Tan 63896185.

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Thank you

Chong Boon Sen Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

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From: YT(HQ) < <u>utauto@singnet.com.sg</u>>
Sent: Saturday, 5 February 2022 10:13 am

To: Claims Dept of CTI < claimsdept@sg.cntaiping.com >

Cc: UTAUTO@SINGNET.COM.SG

Subject: Accident involving SJZ7257A (NTUC) claiming against SMG2552U (China Taiping) on 22/01/2022

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Motor claims department,

Kindly comment on liability status for this case.

Thank you.

Best Regards



Yew Tee Automobile Tech Pte Ltd

Branch Office:

Synergy@KB, 25 Kaki Bukit Road 4,

#01-61, Singapore 417800

Office: 6702 3113

Email: utauto2@singnet.com.sg

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