

Jaslin Kok (LKK Auto)

From: ONG LI LI <llong@lonpac.com>
Sent: Friday, 11 February 2022 12:42 PM
To: Jaslin Kok (LKK Auto); GERALD POH WEE BIN
Cc: Admin A
Subject: RE: REQUEST FOR PRE- REPAIR INSPECTION FOR SLA 3707C DOA : 07.02.2022

Lonpac External - General

Hi Jaslin

Ok, thanks.

Please confirm that there is no billing and close file at your end.

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse
Singapore 199555
Tel : (65) 6250 7388 Fax: (65) 6296 2706

"In view of the revised measures for transition under Phase 2 COVID-19 restrictions effective 19 August 2021, 50% of our staff will be working from home. Please expect delays in our replies, payments and claims settlements during this period. Your understanding is greatly appreciated and we apologise for any inconvenience caused".

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>
Sent: Friday, 11 February 2022 12:27 PM
To: GERALD POH WEE BIN <geraldpoh@lonpac.com>; ONG LI LI <llong@lonpac.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: REQUEST FOR PRE- REPAIR INSPECTION FOR SLA 3707C DOA : 07.02.2022

Dear Li Li/Gerald

According to workshop, Insured and TP settle privately themselves. Hence there is no documents to provide.

As for the receipt, vehicle is still under repair. Hence receipt will be issued after repair is done.

"Wishing You Happiness & Prosperity Chinese New Year 2022"

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jaslin Kok (LKK Auto)

Sent: Thursday, 10 February 2022 5:58 PM

To: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: REQUEST FOR PRE- REPAIR INSPECTION FOR SLA 3707C DOA : 07.02.2022

Dear Gerald

Please be informed that both parties proceeded to private settle the case.

Therefore, we will close case on our end.

"Wishing You Happiness & Prosperity Chinese New Year 2022"

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Sent: Tuesday, February 8, 2022 2:38 PM

To: Admin A <admin-a@lkkauto.com>

Subject: FW: REQUEST FOR PRE- REPAIR INSPECTION FOR SLA 3707C DOA : 07.02.2022

Hi,

Kindly assist.

Talk To : Shi Ying

Veh : In

Sur : Marcus

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Tuesday, 8 February, 2022 1:52 PM
To: 'assignments' <assignments@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Summer (LKK Auto) <admin-d@lkkauto.com>
Subject: FW: REQUEST FOR PRE- REPAIR INSPECTION FOR SLA 3707C DOA : 07.02.2022

Lonpac External - General

Our Ref: TBA

Dear Summer,

FYA. Insured yet to lodge the accident report.

Best Regards

Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Ashley Chia <ashley.chia@fastechauto.com.sg>
Sent: Tuesday, 8 February 2022 1:40 pm
To: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Jason <jason@fastechauto.com.sg>; Ong Shiying <shiying.ong@fastechauto.com.sg>
Subject: RE: REQUEST FOR PRE- REPAIR INSPECTION FOR SLA 3707C DOA : 07.02.2022

Without Prejudice

Dear Gerald,
Please arrange (**Marcus Chua - LKK**) to conduct the pre- repair survey.
Thank You.

Best Regards,
Ashley Chia
Fastech Auto Pte Ltd
1 Kaki Bukit Avenue 6 #01-46/48/50
Autobay Singapore 417883
Tel: 6746 5405
Fax: 6745 8520

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/ claimant.

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Tuesday, February 8, 2022 12:42 PM
To: Ashley Chia <ashley.chia@fastechauto.com.sg>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: FW: REQUEST FOR PRE- REPAIR INSPECTION FOR SLA 3707C DOA : 07.02.2022

Lonpac External - General

WITHOUT PREJUDICE

Dear Ashley,

We intend to conduct a pre-repair survey of your client's vehicle and append below our list of Motor surveyors for your attention:-

| | |
|----|--------------------------|
| 1 | Jackson Quek –Appraisal |
| 2 | Joshua Ong – Appraisal |
| 3 | Nicholas Tey - Appraisal |
| 4 | Lim Teow Guan - LKK |
| 5 | Marcus Chua - LKK |
| 6 | Kenneth Kong- LKK |
| 7 | Xing Quo Qiang- LKK |
| 8 | Mohd Taufik - LKK |
| 9 | Adrian Ling–LKK |
| 10 | Mohd Rasul - LKK |

Please let us hear from you within the next 2 working days.

At this juncture, our insured has not lodged the accident report.

Please let us have a copy of your client's report.

Best Regards

Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Ashley Chia <ashley.chia@fastechauto.com.sg>
Sent: Tuesday, 8 February 2022 11:22 am
To: MT_Claim_SG <mt_claim@lonpac.com>; ONG LI LI <llong@lonpac.com>
Cc: Jason <jason@fastechauto.com.sg>; Ong Shiyong <shiyong.ong@fastechauto.com.sg>
Subject: REQUEST FOR PRE- REPAIR INSPECTION FOR SLA 3707C DOA : 07.02.2022

Without Prejudice

Dear Sir / Madam,

Your insured' s vehicle: XE 9595E.

Date of accident: 07/02/2022

Please arrange Pre-repair Inspection for my client' s vehicle no: SLA 3707C.

In accordance to APPENDIX C Pre-action Protocol for Non-Injury Motor Accident Cases of PRACTICE DIRECTIONS AMENDMENT NO. 1 OF 2016 paragraph 2.3, please provide a list of at least 10 motor surveyors within 2 days of the notice.

Thank you

Best Regards,
Ashley Chia
Fastech Auto Pte Ltd
1 Kaki Bukit Avenue 6 #01-46/48/50
Autobay Singapore 417883
Tel: 6746 5405
Fax: 6745 8520

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/ claimant.