



Wah Hong Motors & Credit Pte Ltd

38 Toh Guan Road East #01-57 Enterprise Hub Singapore 608581

Office Phone: 6773 7377 Email : motor@wahhong.sg

Co Reg No : 199806235M GST Reg No : 199806235M

Our Ref: **WH1036**
Date: **22/02/2022**

ATTENTION: MOTOR CLAIMS DEPT

WITHOUT PREJUDICE

Lonpac Insurance BHD
300, Beach Road, The Concourse, #17-04/07, Singapore 199555

CLAIMANT : CAR OWNER

ACCIDENT INVOLVING SLF9964K AND GBB4549Z

ALONG BLK 492 JURONG WEST ST 41 (OPEN SPACE CAR PARK) ON 05/02/2022 @ 1440HRS.

We are instructed by MR KHOO HWA PENG to claim damages against your insured in connection with a road accident on involving our client's motor registration number SLF9964K motor vehicle registration number GBB4549Z driven by you or your authorised driver at the material time.

We are instructed that your negligent caused the accident. As a result of the accident, our client's vehicle was damaged and our client was put to loss and expense, particulars of which are as follows;

1) Cost of Repair after surveyor final estimate (W/GST)	\$	802.50
2) Cost of Rental (Includes loss of PRS and loss of Sun & PHs)	\$	600.00
3) TP Insurer Enquiry Fee	\$	2.00
Total Amount (SGD\$)		\$ 1,404.50

A copy of each of the following supporting documents is enclosed:

- 1) LETTER OF DEMAND
- 2) REPAIRER'S INVOICE
- 3) TP ENQUIRY FEE INVOICE
- 4) RENTAL INVOICE
- 5) LETTER OF AUTHORISATION
- 6) WORKSHOP'S DISCHARGE VOUCHER
- 7) RENTAL AGREEMENT

Please note that if you are insured and wish to claim under your insurance policy, you should immediately pass this letter to your insurer.

Please note that you or your insurer should send to us an acknowledgement of receipt of this letter within 14 days of your receipt of this letter, failing which our client will have no alternative but to commence claims against you without further notice to you or your insurer.

Please note that if you have a counterclaim against our client arising out of accident, you are also required to send to us a letter giving full particulars of the counterclaim together with all relevant supporting documents within 8 weeks of your receipt of this letter.

For any further enquiry, kindly contact us via email to **motor@wahhong.sg** or call Melvin at 8778 3338 directly.

Payment Details : WAH HONG MOTORS & CREDIT PTE LTD

Account With : OVERSEA-CHINESE BANKING CORPORATION LIMITED (OCBC)

Account No : 6877 6098 3001 / PAYNOW : UEN 199806235M



Melvin


LETTER OF AUTHORITY & INDEMNITY

To : Wah Hong Motors & Credit Pte Ltd


ACCIDENT INVOLVING VEHICLE NO. SLF 9964 K AND GBB 4549 Z
AT/ALONG B1K 492, JURONG WEST ST. 41, OPEN SPACE CAR PARK
ON 05/02/2022 @ 1440 HRS.

1. I/We, Khoo Hwa Peng, the owner of vehicle no. SLF 9964 K hereby instruct and authorize you to commence repairs to the above said vehicle.
2. I/We hereby authorize that any payment due to me/us from the aforesaid claim to be paid to **M/s Wah Hong Motors & Credit Pte Ltd..**
3. If the matter is unable to resolve due to liability issues, the matter may/may not proceed to Dispute Resolution Mechanism (DRM) as such I/We will be liable for the DRM Fees and other disbursements incurred.
4. If for whatever reason, my/our insurer and/or the third party insurance claim is **not successful or fraud accident or repudiate or reject my/our claim**, I/We agree to undertake to pay full amount of your repair bills, administration charge and any other disbursements reasonably incurred by me/us under the policy of insurance shall be borne by me/us.
5. In the event, if I/We instruct you to withdraw my/our claim, I/We agree to pay the repair cost, administration charge and other disbursements that you have incurred.
6. I/We understand that Total Loss Claim (3rd Party), I/We agree to pay Administration Fee, Storage Fee & other disbursements (LTA Search Fee, GIA Fee, Loss of Use, etc...) incurred before the collection of my/our vehicle.
7. I/We understand that I/We must cooperate to sign the Final Discharge Voucher. If I/We refuse to co-operate, I/We will have to pay for the repair cost, administration charge and other disbursements incurred. My repairer will also reserve their rights to proceed legal action against me and all the legal costs and disbursement incurred will be borne by me.
8. **I/We hereby confirmed I/We have read and understand the contents of the document and the same. I/We herein give my/our consent and acknowledgement.**

Dated this 9th day of February 20 22.


Policy Holder's Signature
(Company stamp if applicable)
Name: Khoo Hwa Peng
NRIC No.: SXXXX381D
Contact: 94563382

Driver's Signature
(If driver is not policyholder)
Name:
NRIC No.:
Contact:


Witness Signature
Name: Jenny Ng
NRIC No.: SXXXX1217B
Contact: 87782555

Wah Hong Motors & Credit Pte Ltd

38 Toh Guan Road East #01-57 Enterprise Hub
Singapore (608581)
Phone : 6773 7377
Email : motor@wahhong.sg
CO / GST Reg No : 199806235M

TAX INVOICE

BILLING DETAILS

BILL TO :	Lonpac Insurance BHD	INVOICE NO.:	WH1036
NAME :	KHOO HWA PENG	REFERENCE NO.:	
VEHICLE NUMBER :	SLF9964K	DATE :	09/02/2022
MAKE & MODEL :	HONDA VEZEL	REMARKS :	

S/N	DESCRIPTION	QUANTITY	UNIT PRICE	AMOUNT (\$)
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1	To supply and replace parts, labour charges for repair, panel beating, welding and respary painting.			\$750.00
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Payment Mode : CASH / NETS / PAYNOW / CHEQUE	Subtotal (SGD\$)	\$750.00
	Tax 7% GST (SGD\$)	\$52.50
	Total (SGD\$)	\$802.50

Please Note : Goods sold are not returnable.

Payment Instructions :

Please Indicate The Invoice Number For Payment & Send Us A Copy of the Screenshot Payment To 8778 3338.

Bank Transfer to be made to Wah Hong Motors & Credit Pte Ltd
Account with : OVERSEA-CHINESE BANKING CORPORATION LIMITED (OCBC)
Account No : 6877 6098 3001
PAYNOW : UEN 199806235M

Thank you for your business.

This is a computer generated document. no signature is required.



AKK Rental Pte Ltd (BOC201708966M)

Email : sg.akkrental@gmail.com

Attention To :
Accident Vehicle : SLF9964K HONDA VEZEL

INVOICE

AKK0773C

Terms

COD

Date

9th February 2022

S/NO	DESCRIPTION	No. Of Days	UNIT PRICE	AMOUNT
1	Rental payment for VEHICLE SLJ298M TOYOTA WISH 1.8 Rental Period 09/02/2022-12/02/2022 Driver Ref : KHOO HWA PENG	4	\$ 150.00	\$ 600.00
			TOTAL	\$ 600.00



SCAN TO PAY

Payment Instructions :

Please Indicate The Invoice Number For Payment & Send Us A Copy of the Screenshot To 9488 8238

Bank Transfer to be made to AKK RENTAL PTE LTD

Account with : OVERSEA-CHINESE BANKING CORPORATION LIMITED (OCBC)

Account No : 712-119 080-001

PAYNOW : UEN 201708966MAMA

Thank you for your business.

This is a computer generated document, no signature is required.

W21036

AKK RENTAL PTE LTD

(ROC:201708966M)

Email: sg.akkrental@gmail.com

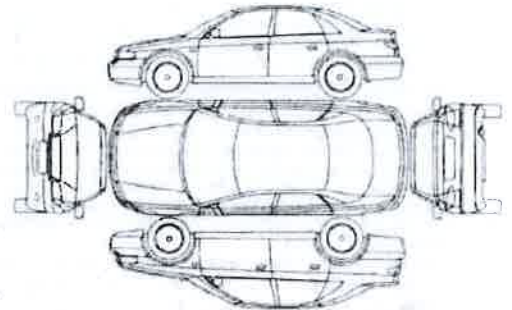
Car Rental Rate :

\$ _____ daily / Weekly/ Monthly

Rental Vehicle information

Car Plate Number: SLJ 298M

Make and Model: TOYOTA WISH 1.8



VEHICLE RENTAL AGREEMENT

Company / Owner Name: KHOO HWA PENG

Hirer's Name: _____

Address: BK 215 BT. BATIK ST. 21 #07-329
SG50215

Hirer's NRIC: 81743381D Handphone No: 9456 3382

Date of Birth: 11/11/1966 Issue Date: _____

Driving Pass Date: 18/12/1984

Symbols to be used:

- X CHIP
- O DENT
- SCRATCHES

SUBJECT TO TERMS AND CONDITIONS PRINTED ON REVERSE SIDE

Should the Hirer(s) fail to comply with any conditions of this contract, all losses and damages suffered by the owner arising out of such failure shall be borne by and paid for by the hirer(s). Subject to the terms & conditions contained on the front and reverse hereof of which the hirer(s) acknowledges that they are aware, the hirer agrees to rent the above vehicle and elects to pay all amounts payable under this agreement by the method of payment of which details are given on this document.

The Hirer(s) accept responsibility for all traffic violations. A \$50 administration fee will apply for unpaid fines or to delayed process of infringement.

HIRER(S) RESPONSIBILITY

Maintaining water and oil levels is the hirer(s) responsibility. Should any malfunction of the vehicle occur, any sign of overheating, you must stop the vehicle immediately or you will be held liable and loss of bond may occur. Vehicle are provided in a clean and tidy manner and should be returned in a similar state otherwise a cleaning fee will apply.

LATE RETURNS

Late returns will be charged for at the rate of \$10 per hour

PETROL RETURNS

All vehicles are supplied with petrol and should be returned with petrol level likewise.

There will be **NO REFUND** for excess petrol.

The Hirer shall pay for the cost of petrol during the period of hiring PROVIDED ALWAYS that the Hirer having taken delivery of the said vehicle with petrol shall return it likewise, failing which the Owner shall be entitled to refill the tank and the cost thereof shall be recoverable from the Hirer. (Charges \$30 - \$300).

A charge of \$200 is applicable if the DECAL is damaged or removed from the said vehicle mentioned above during the rental period.

Fuel tank Reading



Date & Time Out:

09/02/2022 4.00pm

Signature of Hirer

You should not sign this unless you are sure you understand its effect

Date & Time In:

12/02/2022 4.00pm

Signature of Hirer

You should not sign this unless you are sure you understand its effect

HIRE/Period Expiry _____ Days/ Weeks/Months

Deposit Received : \$ _____

Total Received : \$ _____



SIGNED OF BEHALF OF AKK Rental Pte Ltd

Signature of Hirer

By signing this agreement the hirer confirms had read the Terms and Conditions for leasing and of giving his/her unconditional approval to the Terms and Conditions for leasing stated on this and the back of this page.

*Our Reference: SLF 9964K Honda Vezel

INSURER ENQUIRY


Find

insurer

Vehicle reg. no.

GBB4549Z

Date of Accident

05/02/2022 

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance **Lonpac Insurance Bhd**

Period of Insurance **17/10/2021 - 16/10/2022**

Requested By **Ng Siew Lay (WAH HONG MOT...**

Requested Date **07/02/2022 12:54**

Payment details

Request Amount: **S\$1.87**

GST Amount: **S\$0.13**

Total Amount Due (GST Inclusive): **S\$2**

General Insurance Association

Records Management Centre

GST Registration No: **M400017735**

Motor Vehicle Claim

Owner's Satisfaction / Discharge Voucher

Vehicle Owner : KHOO HWA PENG
Policy No. : 2021-V 0113678-VDP-R001
Registration No. : SLF 9964 K
Vehicle Make / Model : HONDA VEZEL 1.5X CVT ABS D/AIR BHA 2 WD 5DR
Accident Date : 05/02/2022
Time of Accident : 2.40 pm
Workshop's Name : WAH HONG MOTORS & CREDIT PTE LTD
Workshop's Address : 38 TOH GUAN ROAD EAST #01-57 ENTERPRISE HUB SPORE 608581

I / We certify that the vehicle has been fully repaired to my entire satisfaction and that payment of the repairer's charges that are claimable under the policy will be deemed in full and final settlement of my claim.


Policyholder's Signature


Witness's Signature

Name : KHOO HWA PENG
NRIC No. : SXXXX381D
Contact No. : 94563382
Date / Time : 12/02/2022, 4pm

Name : Jenny Ng
NRIC No. : SXXXX267B
Contact No. : 87783555
Date / Time : 12/02/2022, 4pm