

Hsiao Tong (LKKAuto)

From: ENG HUEY NI <hneng@lonpac.com>
Sent: Friday, 9 September 2022 5:04 PM
To: Hsiao Tong (LKKAuto)
Cc: MT_Claim_SG; CS A Team; Admin A
Subject: RE: [SEEK MANDATE]- LOD & INV : OUR REF WH1036 SLF9964K & GBB4549Z DOA 05/02/2022 // Lonpac ref: 21/22/22/VC00/025432

Lonpac External - General

Hi Hsiao Tong,

Please proceed to negotiate the claim from \$1154.50 up to \$1204.50.

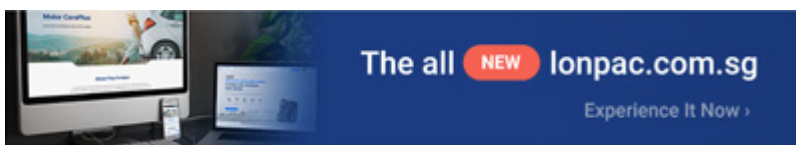
For rental, please try to negotiate at \$350.00 (\$100 x 3.5d) as the rental agreement showed that :

Vehicle was out on 9.2.22 at 4pm, &
Vehicle was in on 12.2.22 at 4pm
⇒ Effectively only 3.5 days at most

Thank you.

Best Regards

Eng Huey Ni
Asst. Claims Manager | Lonpac Insurance Bhd
300 Beach Road, #17-04 The Concourse, Singapore 199555
DID: 6279 9244 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: Thursday, 8 September 2022 5:06 pm
To: ENG HUEY NI <hneng@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: [SEEK MANDATE]- LOD & INV : OUR REF WH1036 SLF9964K & GBB4549Z DOA 05/02/2022 // Lonpac ref: 21/22/22/VC00/025432

Your ref: **21/22/22/VC00/025432**
Our ref : CC4/LPC22001177/Ega3q2

Dear Sirs/Mdm,

ACCIDENT INVOLVING GBB4549Z(LONPAC) AND SLF9964K(TP) ON 05/02/2022

We refer to the above matter.

The accident occurred when our insured driver reversed into a parking lot and collided with third party who was on main driveway . We are of the view that liability is not in our driver' favour.

We seek your approval to offer repairer **"WAH HONG MOTORS & CREDIT PTE LTD"** at **\$1,204.50(all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$ 2,006.04	\$ 802.50 (\$750.00 + 7%GST)
2. Loss of Rental (4days x \$150.00)	\$ 600.00	\$ 400.00 (4days x \$100.00)
3. LTA/GIA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 2,608.04	<u>\$ 1,204.50</u>

Surveyor recommended 3days for repair + 1PRS = 4days.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 08/09/2022 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: ENG HUEY NI <hneng@lonpac.com>

Sent: Thursday, 8 September 2022 4:31:22 pm (UTC+08:00) Kuala Lumpur, Singapore

To: WAH HONG MOTORS & CREDIT PTE LTD <MOTOR@WAHHONG.SG>; Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: URGENT - LOD & INV : OUR REF WH1036 SLF9964K & GBB4549Z DOA 05/02/2022 // Lonpac ref: 21/22/22/VC00/025432

Lonpac External - General

WITHOUT PREJUDICE

Hi Jenny,

Please bear with us for a little while. Thank you.

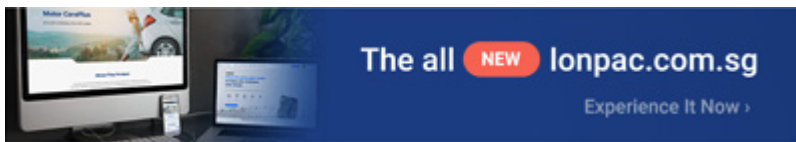
Hi Cecelia,

LOD and claim documents were forwarded to your end on 22.2.2022. Please do the necessary urgently.

Thank you.

Best Regards

Eng Huey Ni
Asst. Claims Manager | Lonpac Insurance Bhd
300 Beach Road, #17-04 The Concourse, Singapore 199555
DID: 6279 9244 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: WAH HONG MOTORS & CREDIT PTE LTD <MOTOR@WAHHONG.SG>

Sent: Thursday, 8 September 2022 4:19 pm

To: MT_Claim_SG <mt_claim@lonpac.com>

Subject: Re: LOD & INV : OUR REF WH1036 SLF9964K & GBB4549Z DOA 05/02/2022

Hi

We have not hear from you, please provide update.

On 18-Jul-22 2:30 PM, WAH HONG MOTORS & CREDIT PTE LTD wrote:

Hi

Any update as LOD and Invoices were emailed on 22/02/2022.

On 22-Feb-22 12:34 PM, Wah Hong motors & credit pte ltd wrote:

Hi

Attached is the LOD & Invoices for your kind perusal.

--
Thank you and best regards

Jenny Ng
Admin Manager

Wah Hong Motors & Credit Pte. Ltd.
Roc: 199806235M

Enterprise Hub
38 Toh Guan Road East
#01-38 S(608581)

Tel: (65) 6773 7377
Hp: (65) 8778 3555
Website: www.wahhong.sg
Email: : motor@wahhong.sg



CONFIDENTIAL NOTE:

The Information contained in this email is intended only for the use of the individual or entity named above and may contain in disclosure under applicable law. If the reader of this message is not intended recipient, you are hereby notified that any diss is strictly prohibited, If you have received this message in error, please immediately notify the sender and delete the mail.

Data Privacy Protection Notice:

Wah Hong Motors & Credit Pte. Ltd. may collect, use and disclose your personal data for the purpose stated in our Privacy P

This may include disclosure to holding and associated companies, credit bureau, parties to whom disclosure is permitted/req agents (acting on our behalf).

--
Thank You and Best Regards,

Pei Pei
WAH HONG MOTORS & CREDIT PTE LTD
ROC:199806235M

ENTERPRISE HUB
38 TOH GUAN ROAD EAST
#01-57 S(608581)

[Tel: \(65\) 67737377](tel:6567737377)
Website: www.wahhong.sg
Mail : motor@wahhong.sg

CONFIDENTIAL NOTE: The information contained in this email is intended only for the use of the individual or entity named above and may contain information that is privileged, confidential and exempt from disclosure under applicable law. If the reader of this message is not the intended recipient, you are hereby notified that any dissemination, distribution or copying of this communication is strictly prohibited. If you have received

this message in error, please immediately notify the sender and delete the mail.

Data Privacy Policy Notice: Wah Hong Motor & Credit Pte. Ltd. may collect, use and disclose your personal data for the purposes stated in our Privacy Policy.

This may include disclosure to holding and associated companies, credit bureau, parties to whom disclosure is permitted/required by laws, our third party service providers and agents (acting on our behalf).

--

Thank You and Best Regards,

Jenny Ng
WAH HONG MOTORS & CREDIT PTE LTD
ROC:199806235M

ENTERPRISE HUB
38 TOH GUAN ROAD EAST
#01-57 S(608581)

[Tel: \(65\) 67737377](tel:6567737377)

Website: www.wahhong.sg

Mail : motor@wahhong.sg

CONFIDENTIAL NOTE: The information contained in this email is intended only for the use of the individual or entity named above and may contain information that is privileged, confidential and exempt from disclosure under applicable law. If the reader of this message is not the intended recipient, you are hereby notified that any dissemination, distribution or copying of this communication is strictly prohibited. If you have received this message in error, please immediately notify the sender and delete the mail.

Data Privacy Policy Notice: Wah Hong Motor & Credit Pte. Ltd. may collect, use and disclose your personal data for the purposes stated in our Privacy Policy.

This may include disclosure to holding and associated companies, credit bureau, parties to whom disclosure is permitted/required by laws, our third party service providers and agents (acting on our behalf).