

Meng Yan (LKK Auto)

From: TEO Kitty <kitty.teo@axa.com.sg>
Sent: Tuesday, 8 February, 2022 1:54 PM
To: Jacqueline Tan
Cc: assignments@lkkauto.com; filenet-ctom-p-sg
Subject: S2M03SQT_REPLY ON SJE SURVEYOR_[TP REF:A106.SLJ177D.22 (sj)]_Accident Involving SHA9222S & SLJ177D_along_Bukit Timah Rd on 06/02/2022 20:15 PersonalAutoLine

WITHOUT PREJUDICE

Dear Jacqueline,

We regret that we are objecting to your proposed surveyor.

We will be appointing, M/s LKK Auto Consultants Pte Ltd, to conduct the pre-repair survey (PRS) on your client's vehicle. We seek your cooperation to inform your client's workshop to arrange the vehicle readily for dismantling with repair estimates during the pre-repair survey.

If you have not provided us with the workshop details, please let us have the workshop details.

If there is a change in your client's workshop, please inform us soon. We reserve our rights for re-inspection.

Regards



Kitty Teo

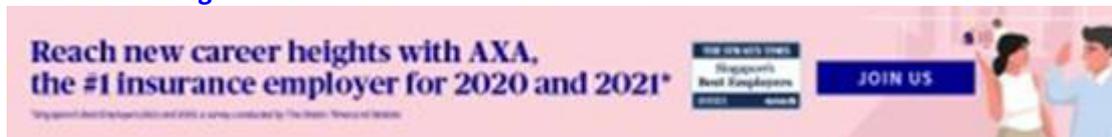
Specialist, Motor Claims Department
AXA Insurance Pte Ltd

8 Shenton Way, #24-01 AXA Tower, Singapore 068811

Email: kitty.teo@axa.com.sg

Customer Care hotline 1800-880 4888

www.axa.com.sg



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Internal

From: Jacqueline Tan <jactan@visionlawllc.com>
Sent: Tuesday, February 8, 2022 10:15 AM
To: TEO Kitty <kitty.teo@axa.com.sg>
Cc: assignments@lkkauto.com; SG AXA Insurance SM Motor Doc <motor.doc@axa.com.sg>
Subject: [EXTERNAL] FW: S2M03SQT_[TP REF:A106.SLJ177D.22 (sj)]_Accident Involving SHA9222S & SLJ177D_along_Bukit Timah Rd on 06/02/2022 20:15 PersonalAutoLine

Dear Kitty,

Forward herein our email yesterday informing the our client withdrawing the appointment of LKK as SJE.

Please let us have your reply to our client's proposal surveyor as below.

Thank you.

Regards

Jacqueline Tan
Secretary
Vision Law LLC
133 New Bridge Road
#18-01/02 Chinatown Point
Singapore 059413
Tel: 6534-2811, Fax: 6535-6802

From: Jerome Soh [<mailto:jeromesoh@visionlawllc.com>]
Sent: Monday, 7 February, 2022 5:09 PM
To: motor.doc@axa.com.sg; 'email:'
Cc: 'Jacqueline Tan'
Subject: RE: S2M03SQT_[TP REF:A106.SLJ177D.22 (sj)]_Accident Involving SHA9222S & SLJ177D_along_Bukit Timah Rd on 06/02/2022 20:15 PersonalAutoLine

Dear all,

Please ignore the previous email. Thank you.

Our Ref: A106.SLJ177D.22 (sj)
Your Ref: S2M03SQT

07 February 2022

AXA INSURANCE SINGAPORE PTE LTD
8 Shenton Way
#27-01 AXA Tower
Singapore 068811
Attention: Motor Claims Department

Dear Sirs,

**ACCIDENT INVOLVING SLJ 177 D & SHA 9222 S ON 06 FEBRUARY 2022 ALONG BUKIT TIMAH ROAD AT ABOUT 2020 HOURS
(NOTICE TO INSURER TO CONDUCT PRE-REPAIR SURVEY WITHIN 2 WORKING DAYS PURSUANT TO PARAGRAPH 6.2 OF PRE-ACTION PROTOCOL FOR NIMA CASES)**

We refer to your email dated 07 February 2022 informing that you wish to conduct a pre-repair survey and your List of Surveyors.

TAKE NOTICE that we object to all your surveyors stated in your said List, for appointment as the Single Joint Expert.

Pursuant to Pre-Action Protocol for NIMA cases, we now propose for appointment as Single Joint Expert the following surveyors for your consideration:

AJAX ADJUSTERS

Please reply within 2 working days.

Jerome Soh (on behalf of Anjalli M)
Assistant Secretary
Vision Law LLC
133 New Bridge Road
#18-01/02 Chinatown Point
Singapore 059413
Tel: 6534-2811 Fax: 6535-6802

From: do not reply [<mailto:donotreply@axa.com.sg>]
Sent: Monday, 7 February, 2022 3:55 PM
To: Jerome Soh
Cc: filenet-ctom-p-sg
Subject: S2M03SQT_[TP REF:A106.SLJ177D.22 (sj)]_Accident Involving SHA9222S & SLJ177D_along_Bukit Timah Rd on 06/02/2022 20:15 PersonalAutoLine

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Please do not reply to this email as we are not able to respond to messages sent to this email. We seek your cooperation to send all replies to motor.survey@axa.com.sg

Dear Sir,

We want to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list below to conduct the joint pre-repair survey as a Single Joint Expert.

List of our motor surveyors:
1. LKK Auto Consultants Pte Ltd
2. Vicom Ltd
3. AXA in house surveyor

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert. Meanwhile, please furnish us with estimate quotation in order for our surveyor to complete the pre repair survey.

If there be any injury claims by your client, please combine it in one Letter of Demand in light of one cause of action, save as to costs and expenses.

Should you have any other queries, please feel free to contact our Claims Service Team at 1800-8804888.

Regards
Shailendra

From: Jerome Soh [<mailto:jeromesoh@visionlawllc.com>]
Sent: Monday, February 07, 2022 3:19 PM

To: SG AXA Insurance SM Motor Doc <motor.doc@axa.com.sg>; SG AXA Insurance SM AXA SGP - Motor Survey <motor.survey@axa.com.sg>

Cc: 'Jacqueline Tan' <jactan@visionlawllc.com>

Subject: [EXTERNAL] Pre-Repair Survey on ACCIDENT INVOLVING SLJ177D & SHA9222S ON 06 FEBRUARY 2022 ALONG BUKIT TIMAH ROAD AT ABOUT 2020 HOURS

Our Ref: A106.SLJ177D.22 (sj)

Your Ref: SHA 9222 S

07 February 2022

AXA INSURANCE SINGAPORE PTE LTD

8 Shenton Way
#27-01 AXA Tower
Singapore 068811

Attention: Motor Claims Department

Dear Sirs,

**ACCIDENT INVOLVING SLJ 177 D & SHA 9222 S ON 06 FEBRUARY 2022 ALONG BUKIT TIMAH ROAD AT ABOUT 2020 HOURS
(NOTICE TO INSURER TO CONDUCT PRE-REPAIR SURVEY WITHIN 2 WORKING DAYS PURSUANT TO PARAGRAPH 6.2 OF PRE-ACTION PROTOCOL FOR NIMA CASES)**

We are instructed by Yee Siang Ling to notify you of a road traffic accident on **06 FEBRUARY 2022** at about **2020 HOURS** at/along **BUKIT TIMAH ROAD** involving our client's vehicle registration number **SLJ 177 D** and vehicle registration number **SHA 9222 S** driven by you/your insured at the material time

As a result of the accident, our client's vehicle has been damaged. Before our client proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you or your insurer would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client shall proceed to repair the vehicle without further reference to you.

Jerome Soh (on behalf of Anjali M)

Assistant Secretary

Vision Law LLC

133 New Bridge Road

#18-01/02 Chinatown Point

Singapore 059413

Tel: 6534-2811 Fax: 6535-6802

VISION LAW LLC

Advocates & Solicitors

(Incorporated with limited liability)

Unique Entity No. 200721148H

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