

Veron Chen (LKKAuto)

From: Veron Chen (LKKAuto)
Sent: Tuesday, 15 February 2022 3:03 PM
To: SUR; service@kkimhin.com.sg
Subject: RE: SKQ 3950 T - confirmation of excess Our ref: M11D14562202

Dear Sandra,

As instructed by our client , please proceed to repair the **insured vehicle SKQ 3950T (Excess \$500)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: WONG JOSEPHINE <josephinewong@uoi.com.sg>
Sent: Tuesday, 8 February 2022 10:18 AM
To: assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: service@kkimhin.com.sg; LEE KATIE <katielee@uoi.com.sg>
Subject: FW: SKQ 3950 T - confirmation of excess Our ref: M11D14562202

Without Prejudice

Dear LKK

Kindly assist to survey own damage's vehicle .

Details of survey as email below . Thanks

OD Excess is \$500.

Notice

Due to the COVID-19 situation, most of our staff are working from home. While we remain committed to serving you, there may be delay in our customer services. We thank you for your kind understanding under such challenging circumstances.

Josephine Wong

Executive



United Overseas Insurance Limited

146 Robinson Road, #02-01, UOI Building, Singapore 068909

Main • (65) 6222 7733 | DID • (65) 6490 9329 | Fax • (65) 6327 3872 | Email • josephinewong@uoi.com.sg

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From: service@kkimhin.com.sg <service@kkimhin.com.sg>

Sent: Tuesday, February 8, 2022 10:04 AM

To: WONG JOSEPHINE <josephinewong@uoi.com.sg>

Cc: service@kkimhin.com.sg; sandrakhong@gmail.com

Subject: RE: SKQ 3950 T - confirmation of excess

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Dear Josephine

Good day to you.

Enclosed the estimate for SKQ 3950T and GIA report and documents.

Vehicle is not in yet. Please appoint surveyor. Thank you.

Best Regards

Sandra

6452 7018

9622 2116

K. Kim Hin Auto Pte Ltd

From: WONG JOSEPHINE <josephinewong@uoi.com.sg>

Sent: Monday, 7 February 2022 10:51 am

To: service@kkimhin.com.sg

Subject: FW: SKQ 3950 T - confirmation of excess

Hi Sandra

I check w underwriter , this is not authorise workshop policy .

The policyholder can go to any workshop and excess is \$500 .

Thanks

[Notice](#)

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Josephine Wong

Executive
Claims



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From: service@kkinh.com.sg <service@kkinh.com.sg>

Sent: Saturday, February 5, 2022 2:04 PM

To: WONG JOSEPHINE <josephinewong@uoi.com.sg>

Cc: service@kkinh.com.sg; 'Sandra (Gmail)' <sandrakhong@gmail.com>

Subject: SKQ 3950 T - confirmation of excess

CAUTION: This email originated from outside of the organization. **Do not click links or open** attachments unless you recognize the sender and know the content is safe.

Dear Josephine

Good day to you.

We spoke on 26 Jan 2022 and you have informed me excess is \$500 for named driver Tan Chee Hong doing Own Damage claim.

Can you confirm again as he was under the impression that it is 0 if he choose authorised workshop to repair?

Thank you.

Wishing you and your team a Happy and Prosperous Lunar New Year.

Best Regards

Sandra

6452 7018

9622 2116

K. Kim Hin Auto Pte Ltd