Meng Yan (LKK Auto)

From: Tan Chew Chik Jacqueline < jacqueline.tan@sq.cntaiping.com>

Sent: Tuesday, 8 February, 2022 11:29 AM
To: Nineteen Autowerks; SUR; assignments
Cc: Cecilia Lee Peng Geok; Claims Dept of CTI

Subject: RE: SNM22D200897/C02/SMT8698A/LEEPG / FW: Pre-Repair Inspection for SMN

4044 U // Accident on 02/02/2022 @ 18:46 HR at along YISHUN AVE 9 involving

Vehicle Number SMN 4044 U and SMT 8698 A

Without Prejudice

Dear Sir/Madam,

Thank you for your email.

We will appoint Steve- LKK as SJE.

Dear LKK,

Please arrange Mr. Steve to conduct PRS on without prejudice basis.

OIC - Cecilia Lee

NOTICE:

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Regards,

Jacqueline Tan

Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909 DID: (65) 6389 6185 | Tel: (65) 6389 6116 | F: (65) 6224 7175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: Nineteen Autowerks < nineteenautowerks@gmail.com >

Sent: Tuesday, 8 February 2022 11:25 AM

To: Tan Chew Chik Jacqueline < jacqueline.tan@sg.cntaiping.com>

Cc: Cecilia Lee Peng Geok <cecilia.lee@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

^{**} Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

Subject: Re: SNM22D200897/C02/SMT8698A/LEEPG / FW: Pre-Repair Inspection for SMN 4044 U // Accident on 02/02/2022 @ 18:46 HR at along YISHUN AVE 9 involving Vehicle Number SMN 4044 U and SMT 8698 A

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Dear	Sir/N	/ldm,
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Kindly appoint Steve as the surveyor.

Thank you.

On Tue, 8 Feb 2022 at 10:35 AM, Tan Chew Chik Jacqueline <jacqueline.tan@sg.cntaiping.com> wrote:

Without Prejudice

Our reference: SNM22D200897/C02/SMT8698A/LEEPG

Your reference: SMN 4044 U

Dear Sirs,

ACCIDENT INVOLVING SMT 8698 A & SMN 4044 U ON 02/02/2022

We refer to your email of 07/02/2022.

Kindly note the following:-

- 1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
- 2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)

4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

- 3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
- 4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
- 5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

Thank you.

** Note: Please cc to com when you reply to us.

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Regards,

Jacqueline Tan

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6185 | Tel: (65) 6389 6116 | F: (65) 6225 5879

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From: Claims Dept of CTI < claimsdept@sg.cntaiping.com>

Sent: Tuesday, 8 February 2022 10:28 AM

To: nineteenautowerks@gmail.com; Cecilia Lee Peng Geok <cecilia.lee@sg.cntaiping.com>; Tan Chew Chik

Jacqueline < jacqueline.tan@sg.cntaiping.com >

Cc: Claims Dept of CTI < claimsdept@sg.cntaiping.com>

Subject: O/R: SNM22D200897/C02/SMT8698A/LEEPG / FW: Pre-Repair Inspection for SMN 4044 U // Accident on

02/02/2022 @ 18:46 HR at along YISHUN AVE 9 involving Vehicle Number SMN 4044 U and SMT 8698 A

Without Prejudice

Dear Jacqueline,

Please conduct PRS for SMN4044U. (OUR INSURED HAS YET TO FILED SAS REPORT)

Note: officer in charge Cecilia Lee 63896530.

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Thank you

Chong Boon Sen Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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From: Nineteen Autowerks < nineteenautowerks@gmail.com >

Sent: Monday, 7 February 2022 3:16 pm

To: Claims Dept of CTI <<u>claimsdept@sg.cntaiping.com</u>>; Irene Tay <<u>irene.tay@sg.cntaiping.com</u>>

Subject: Pre-Repair Inspection for SMN 4044 U // Accident on 02/02/2022 @ 18:46 HR at along YISHUN AVE 9

involving Vehicle Number SMN 4044 U and SMT 8698 A

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Dear Sir/Mdm,

We are instructed by CHIA TING FANG KIMBERLEY to notify you of a road traffic accident on 02/02/2022 at about 18:46 HR at along YISHUN AVE 9 involving our client's vehicle registration number SMN 4044 U and vehicle registration number SMT 8698 A driven by your insured at the material time.

A copy of the Singapore Accident Statement/Traffic Police Report filed is enclosed. As a result of the accident, our client's vehicle has been damaged. Before our client proceeds to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated time, our client shall proceed to repair the vehicle without further reference to you.

Kindly provide a list of surveyors to choose from, you may contact me @ **9674 1991** should you require more information.

*Survey Address: 39 Woodlands Close, MEGA@Woodlands #01-24, Singapore 737856

GIA Report Password is: SMN4044U7866A

Best Regards,

Vessie Foo

Nineteen Autowerks Pte Ltd <u>Block 436 Tampines Street 43 #07-97 Singapore 520436</u> | T: +65 9674 1991 | E: Nineteenautowerks@gmail.com | Co. Reg. No. 201922431M

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Best Regards,

Vessie Foo

Nineteen Autowerks Pte Ltd Block 436 Tampines Street 43 #07-97 Singapore 520436 | T: +65 9674 1991 | E: Nineteenautowerks@gmail.com | Co. Reg. No. 201922431M

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