Mei Kwan (LKKAuto)

From: Chee So Chow <sochow.chee@sg.cntaiping.com>

Sent: Saturday, 26 February, 2022 2:30 PM

To: Mei Kwan (LKKAuto); Claims Dept of CTI

Cc: Admin A; Jaslin Kok (LKK Auto)

Subject: RE: Direct Settlement - Accident Involving GBB9105M (OI : CTI - TBA) and SLC3389B

(TP: LKK REF-CC6/CTI22001159/ra3) on 08/02/2022

Attachments: SNM22D200944C01- INSURED SAS.pdf

Categories: HMK

[Confidential]

Hi Team

Please insured report as requested.

NOTICE:

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Thanks and Best Regards

Chee So Chow

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

Main: (65) 6389 6116 I F: (65) 6222 5879 Email: claimsdept@sg.cntaiping.com

W: www.sg.cntaiping.com IFB: www.facebook.com/chinataipingsg/ I WeChat: 太平狮城 Taiping SG

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Wednesday, February 9, 2022 3:18 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving GBB9105M (OI: CTI - TBA) and SLC3389B (TP:

LKK REF -CC6/CTI22001159/ra3) on 08/02/2022

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Boon Sen,

Please see attached TP GIA report.

"Wishing You Happiness & Prosperity Chinese New Year 2022"

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Claims Dept of CTI < claimsdept@sg.cntaiping.com>

Sent: Wednesday, 9 February, 2022 11:05 AM

To: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Jaslin Kok (LKK Auto) <<u>jaslinkok@lkkauto.com</u>>

Subject: RE: Direct Settlement - Accident Involving GBB9105M (OI: CTI - TBA) and SLC3389B (TP:

LKK REF -CC6/CTI22001159/ra3) on 08/02/2022

Dear Sir.

Pls provide tp gia report for processing.

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Thank you

Chong Boon Sen Claims Department

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3 Anson Road #15-00 Springleaf Tower Singapore 079909

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From: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com >

Sent: Tuesday, 8 February 2022 4:24 pm

To: Claims Dept of CTI < claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Jaslin Kok (LKK Auto) <<u>jaslinkok@lkkauto.com</u>>

Subject: Direct Settlement - Accident Involving GBB9105M (OI: CTI - TBA) and SLC3389B (TP: LKK

REF -CC6/CTI22001159/ra3) on 08/02/2022

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Dear Sir/ Madam,

We refer to the above matter.

We have received an assignment from TP repairer, M/s Ryder Auto P/L and TP repairer proposed for a direct settlement.

Note: no survey done yet and we will follow up with TP supporting documents.

Kindly let us have a copy of your insured's GIA report and claim ref for our necessary action.

Please take note that the case handler in-charge is Jaslin.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: <u>MeiKwan@lkkauto.com</u> | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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