

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Wednesday, 23 March 2022 4:24 PM
To: Tan Kian Wei Billy
Cc: Admin A; claimsdept@sg.cntaiping.com
Subject: RE: SNM22D200817/C02/SMM649G/TANKW / FW: Direct Settlement - Accident Involving SMM 649G (OI : CTI - TBA) and SMA 4367G (TP : LKK REF - CC6/CTI22001131/Urs3) on 30/01/2022
Attachments: TP ESTIMATE_MARKED.pdf; Preliminary Advice_SMA4367G.pdf; LKK Survey Photos.pdf; SMA4367G TP VIDEO.mp4

Dear Sirs/ Mdm,

We refer to the above matter.

Enclosed for your perusal is: -

- Estimated cost of repair.
- Preliminary advice.
- Photographs of TP vehicle in its damaged condition.
- Video footage from third party.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Tan Kian Wei Billy <billy.tan@sg.cntaiping.com>
Sent: Thursday, 17 February 2022 11:18 AM
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Su Li (LKK Auto) <suli@lkkauto.com>; Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: SNM22D200817/C02/SMM649G/TANKW / FW: Direct Settlement - Accident Involving SMM 649G (OI : CTI - TBA) and SMA 4367G (TP : LKK REF - CC6/CTI22001131/Urs3) on 30/01/2022

Hi Mei Kwan,

Attached is OI GIA report.

Thanks

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thanks and Best Regards

Billy Tan

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896175 | F: (65) 62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Thursday, 17 February 2022 11:01 AM

To: Tan Kian Wei Billy <billy.tan@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Su Li (LKK Auto) <suli@lkkauto.com>; Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: SNM22D200817/C02/SMM649G/TANKW / FW: Direct Settlement - Accident Involving SMM 649G (OI : CTI - TBA) and SMA 4367G (TP : LKK REF - CC6/CTI22001131/Urs3) on 30/01/2022

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sir / Madam,

We refer to the above matter.

Kindly provide us your insured's GIA report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Thursday, 10 February, 2022 9:59 AM

To: Su Li (LKK Auto) <suli@lkkauto.com>; Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>; Admin A <admin-a@lkkauto.com>;

Tan Kian Wei Billy <billy.tan@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R: SNM22D200817/C02/SMM649G/TANKW / FW: Direct Settlement - Accident Involving SMM 649G (OI : CTI - TBA) and SMA 4367G (TP : LKK REF - CC6/CTI22001131/Urs3) on 30/01/2022

Dear all,

Please note that officer in charge for this case is Billy Tan.

Claim no SNM22D200817/C02/SMM649G/TANKW.

Dear Billy,

Pls revert LKK.

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: Su Li (LKK Auto) <suli@lkkauto.com>

Sent: Wednesday, 9 February 2022 12:17 pm

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: Direct Settlement - Accident Involving SMM 649G (OI : CTI - TBA) and SMA 4367G (TP : LKK REF - CC6/CTI22001131/Urs3) on 30/01/2022

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sir / Madam,

We refer to the above matter.

We have inspected third party vehicle SMA 4367G at M/s LEE BROTHERS AUTOMOTIVE PTE LTD on 07/02/2022 on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- **TP GIA report**

Please be informed that the estimated cost of repair is not ready yet.

We will revert to you on preliminary advice in due course.

Meanwhile, kindly provide us the claim reference number and a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Jaslin.

To check availability of the case handler, you may contact the undersigned.

"Wishing You Happiness & Prosperity Chinese New Year 2022"

****Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd