



PROVI AUTOWORKS PTE LTD.

UEN No.: 202140260K

8 Kaki Bukit Avenue 4

Premier @ Kaki Bukit

#02-24, Singapore 415875

Tel: +65 6286 6060 | Fax: +65 6286 7060

Email: Settlement.proviautoworks@gmail.com

Our Ref.: SMW 9745 A

Your Ref.: SMZ 452 M

Date: 11/4/2022

ATTN: Motor Claims Department

INS : India International Insurance Pte. Ltd.

Dear Sir/Madam,

Accident Involving: SMW 9745 A, SMZ 452 M, SLG 9240 K & SMA 6796 M
Date of Accident: 21/01/2022 09:30 HRS
Location: KPE BEFORE TAMPINES EXIT

We refer to the above-mentioned accident.

We are claiming as follows:

Cost of Repair:	<u>\$ 15,500.00</u>
Loss of Rental	
(3 Days x \$120/Day):	<u>\$ 360.00</u>
Loss of Rental	
(33 Days x \$50/Day):	<u>\$ 1,650.00</u>
LTA Search:	<u>\$ 7.45</u>
Towing:	<u>\$ 200.00</u>
Grand Total:	<u>\$ 17,717.45</u>

BASED ON NIMA PROTOCOL, YOU HAVE 8 WEEKS TO RESPOND. FAILURE IN COMPLIANCE AND OUR LEGAL SOLICITOR/S WILL TAKE OVER THE CASE IN FULL

The above-mentioned settlement is in respect for our client of damage pertaining to his/her motor vehicle and shall not prejudice our client's claim in respect of damages and consequential loss in relation to his/her personal injuries.

Kindly take note that our office is located at **8 Kaki Bukit Avenue 4, Premier @ Kaki Bukit, #02-24, Singapore 415875.**

For any further queries, please kindly contact Yvonne @ 6286 6060, or email to Settlement.proviautoworks@gmail.com.

Thank You,

Yvonne Teo



LETTER OF AUTHORISATION

Accident on 21/10/2022 @ 09:30 hrs along KPE Before Tampines Exit
involving vehicles nos. SMW 9745A, SMZ 452M, SLG 9240K & SMA6796M

In consideration of **Provi Autoworks Pte. Ltd.**, 8 Kaki Bukit Avenue 4, Premier @ Kaki Bukit, #02-24, Singapore 415875, repairing my/our motor vehicle no. SMW 9745A at my/our request, I/We, Loh Chee Liang ("the claimant") of

Blk 310B Punggol Walk #06-542 Singapore 822310
(address) bearing NRIC no. SXXXXX1911 the owner of motor vehicle no.

SMW 9745A, hereby authorise them to demand claim, settle and receive whatever amount settle payable by the insurance company or third party or commence legal proceeding for cost of repairs, loss of use and etc, to any of their appointed advocates to act of me/us in respect of the said accident/claim and all the amount claimed or settled shall belong and make payable to them absolutely by the insurance company of the third party. I/We further authorised them to give an absolute discharge on my/our behalf and to sign discharge voucher(s) and any other documents necessary or incidentals to the conduct and disposal of my/our above claims.

I/We further agree to fully co-operate and attend all court hearings that are necessary to prosecute the claims maintained by **Provi Autoworks Pte. Ltd.** I/We further agree and undertake to indemnify them against my/our claim for costs which arise therewith. In the event that my/our claim is unsuccessful, I/we undertake to pay to **Provi Autoworks Pte. Ltd.** the cost of repairs of my/our vehicle. In the event that settlement cheque were to be drawn in my/our favour, I/we hereby give my/our instruction to clear the said cheque on my/our behalf by presenting the same for payment directly into **Provi Autoworks Pte. Ltd.** account. Upon clearance of the said cheque, I/we further **Provi Autoworks Pte. Ltd.** and/or their appointed law firm to utilise the monies to pay their charges without further reference to me. I confirm that the payment to **Provi Autoworks Pte. Ltd.** shall amount to a good discharge of **Provi Autoworks Pte. Ltd.** and/or their appointed law firm's obligation to me in respect of the settlement monies.

Dated this 21 day of 01 (month) 2022 (year).

"The Claimant's" Signature

Name: Loh Chee Liang

NRIC No.: SXXXXX1911



Provi Autoworks Pte. Ltd.

Name: Yvonne

EXPRESS SETTLEMENT

"My execution of this Discharge Voucher is only for my claim for Property Damage and not Prejudicial to any other claims"

DISCHARGE VOUCHER
III-Direct Settlement (PODS)

India Ref: MFL2022D0000563
Claimant Ref: SMW9745A

We/I, PROVI AUTOWORKS PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed Surveyor of India International Insurance Pte Ltd LKK Auto Consultants Pte Ltd (name of Surveyor) with respect to the amount claimed for S\$ 16,500.00 (Global Sum) (repair cost, S\$ 16,500.00 (loss of use/rental), S\$ 0.00 (search fee), vehicle no. SMW9745A that was damaged pursuant to the accident which occurred on 21/01/2022 (date) at KPE BEFORE TAMPINES EXIT (location) involving vehicle no. SMZ452M (insured vehicle). This is pursuant to the inspection conducted on 08/02/2022 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner LOH CHEE LIANG (LU ZHILIANG) ("the third party claimant") of vehicle no. SMW9745A to make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify India International Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to cost of repairs and/or rental and/or loss of use pursuant to the damage to SMW9745A (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of all claims of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

We/I authorize you to pay the total amount of S\$ 16,500.00 to PROVI AUTOWORKS PTE LTD.

Dated this 16 day of 05 20 22

CLAIMANT:

Signature:

Signed by "the workshop" (with chop)

Name:

JESSIE LOW

NRIC:

202140260K

Address:

Blk 8 Kaki Bukit Ave 4
#02-24 Premier @ Kaki Bukit

Nationality:

Occupation:

WITNESS:

Signature:

Signed by appointed Surveyor

Name:

LKK Auto Consultants Pte Ltd

NRIC:

199607198R

Address:

51 Ubi Avenue 1
#01-25 Paya Ubi Ind. Park S(408933)

Nationality:

Occupation:



PROVI AUTOWORKS PTE LTD.

UEN No.: 202140260K

8 Kaki Bukit Avenue 4

Premier @ Kaki Bukit

#02-24, Singapore 415875

Tel: +65 6286 6060 | Fax: +65 6286 7060

Email: Settlement.proviautoworks@gmail.com

STATEMENT OF CLAIM

India International Insurance Pte. Ltd.

6347 6100

Invoice No. : I202112095

Invoice Date : April 11, 2022

Vehicle No. : SMW9745A

Make & Model : HONDA FIT

Chassis No. : GK31351205

Mileage : -

Terms : Due within 90 days

NO.	DESCRIPTION	QUANTITY	PER UNIT (SGD)	AMOUNT (SGD)
1	To Carry Out Repair & Respray on Accident Corresponding to Supply on Spare Parts & Labour Charges	1	15,500.00	15,500.00

GRAND TOTAL : \$15,500.00

Amount Paid \$0.00

Balance Due \$15,500.00



Signature/Company Stamp

I agree to the price as listed above and affirm that the goods are received in good condition.



RICO 60 AUTO SERVICES PTE. LTD.
Co. & GST Reg. No: 201807623M
8 Kaki Bukit Avenue 4
Premier @ Kaki Bukit
#02-24, Singapore 415875
Tel: +65 6286 6060 | Fax: +65 6286 7060

TAX INVOICE

Name : LOH CHEE LIANG

Date : 25/02/2022

NRIC / UEN No. : SXXXX191I

Vehicle No. : SMW 9745 A

Contact No. : 9108 6977

Make/Model : HONDA FIT

DESCRIPTION	AMOUNT S\$
Rental of SMK 1978 K (HONDA FREED)	
From : 24/01/2022 – 25/02/2022	
33 Days x \$50/Day	
TOTAL :	\$1,650

RICO 60 AUTO SERVICES PTE LTD

UEN : 201807623M

8 Kaki Bukit Avenue 4, #02-24

Premier @ Kaki Bukit, Singapore 415875

VEHICLE RENTAL AGREEMENT

HIRER'S PARTICULAR

Name (as in NRIC) : Loh Chee Liang

NRIC/Passport No.: S79181911

Date of Birth : 26/06/1979

Address : Blk 310B Punggol Walk #06-542 Singapore 822310

Contact : 9108 6977

ADDITIONAL DRIVER'S PARTICULAR

Name (as in NRIC) : -

NRIC/Passport No.: -

Date of Birth : -

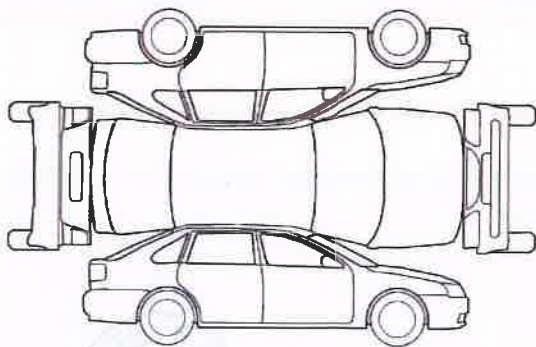
VEHICLE DETAILS

Vehicle Reg. No. : SMK 1978 K

Vehicle Make & Model : Honda Freed

Out Date & Time : 24/1/2022 - 25/02/2022

VEHICLE CHECKLIST



A - ACCIDENT

D - DENT

S - SCRATCHES

Other Remarks : ACCIDENT VEHICLE REPLACEMENT FOR SMW 974SA

TERMS & CONDITIONS

1. ONLY PERSONS ABOVE 24 YEARS OF AGE WITH MORE THAN 2 YEARS DRIVING EXPERIENCE, AUTHORISED, LICENSED AND SIGNING THIS AGREEMENT MAY DRIVE THE VEHICLE.
2. Hirer is responsible for checking and maintaining the engine oil and radiator water level. Vehicle breakdown repair cost due to no engine oil or radiator water will be bare by the hirer.
3. Vehicle is strictly for us in Singapore only and may not be driven out of Singapore without the prior written consent of RICO 60 AUTO SERVICES PTE LTD
4. All vehicles are fitted with anti theft device which will response to the RF at the Singapore Customs. Hirer will be fully liable for all cost and charges incurred in event that the immobiliser is being activated at the Singapore Custom. There will be NO REFUND of Unused rental and hirer shall bear the cost of the following charges: i) SGD\$300.00 for towing from Singapore Customs. ii) SGD\$150 for resetting of immobiliser.
5. Use of vehicle for illegal purposes (e.g. in connection with theft, drug pedalling or trafficking, smuggling) is strictly prohibited.
6. In case of accident, the hirer shall report to the rental office immediately. If there are bodily injuries, a police report must be made within 24 hours
7. Punctured tyres, empty petrol tank, flat battery due to negligence, loss of vehicle's key or locked key inside vehicle, by itself does not constitute to a breakdown and that in the event, the Owner's 24 hours Emergency Services is called upon to respond to such occurrence. the Hirer shall bear the cost of such response at SGD\$50 per trip. Punctured and damaged tyres that cannot be reused will be charged accordingly from SGD\$80-\$200 per tyres.
8. All vehicles are supplied with petrol and should be returned with petrol level likewise. There will be no refund for excess petrol.
9. No refund for early return of vehicle (The hirer shall be liable for excess charges for any late return at rate shown per hour per day). Latest by 6pm.
10. Windscreen and windows damages are not covered under insurance (Range from SGD\$300-\$1000)
11. Smoking, Transportation of Pets and Durian are not allowed. Hirer is responsible for a penalty of SGD\$300.

I have read and agree to the Terms and Conditions on this agreement. All information I have provide to RICO 60 AUTO SERVICES PTE LTD in connection with this agreement is true.



Hirer Name (as in NRIC & NRIC No.



Hirer Signature & Date



RICO 60 AUTO SERVICES PTE LTD



Land Transport Authority
10 Sin Ming Drive
Singapore 575701
GST Registration No. : M4-0006529-2

Print Date/Time : 26 Jan 2022 / 10:32:14

Receipt Date/Time : 26 Jan 2022 / 10:32:14

Tax Invoice/Receipt

Receipt No. : ITNET-00000-220126-000875

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (\$\$)	GST Amount (\$\$)	Amount After GST (\$\$)
Result of Insurance Enquiry - SMZ452M As at 21 Jan 2022/09:30:00 Insurance Co: INDIA INT'L INS PTE LTD				
1	Insurance Enquiry - SMZ452M Enquiry Fee 20220126103100932139	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Total Before Rounding		7.00	0.49	7.49
Rounding Difference				0.04
Total Amount Payable				7.45
Paid By				
559221XXXXXX6772		eNETS Credit Card		7.45
Total				7.45
Cash Change				0.00
Tendered Amount				7.45
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.



Reg. No.: 53380183D

LEON

H/P: 8776 8868

bizSAFE₃



CASH SALE
JOB ORDER

M/s Cash.

No.: 20298

Date: 21/1/2022


Vehicle No.	<u>SMW 9745A</u>	Model	<u>Honda Fit</u>
Destination	<u>Tai Seng Ave to Premier #1-07 / Premier #101-07 to Premier #02-24</u>		
Time In		Time Out	
Remarks	Amount \$ <u>200.</u>		
<input checked="" type="checkbox"/> Accident	<input type="checkbox"/> Loaded With Goods	<input type="checkbox"/> Basement / Multi Carpark	
<input type="checkbox"/> After 2359	<input type="checkbox"/> Crane Up / Winch Out	<input type="checkbox"/> Change Spare Tyre / Jumpstart	
<input type="checkbox"/> Open Door	<input checked="" type="checkbox"/> Using King Dolly (Extra Trailer)	<input type="checkbox"/> Dismantle Shaft / Brake / Equipment	
<input type="checkbox"/> Change Battery	<input type="checkbox"/> Lowered Bodykit / Suspension		


Trust Towing Staff / Vehicle

Received By

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	07 Feb 2022 16:39	Clm Dtl Modified	Claimant's Name: -> LOH CHEE LIANG (LU ZHILIANG). Claimant's ID: -> S7918191I.	[A] HOW MEI KWAN
2	07 Feb 2022 16:39	Clm Veh Model Changed	(205794) HONDA FIT 1.3 GF CVT (A).	[A] HOW MEI KWAN
3	07 Feb 2022 16:39	Clm Created	Reg No: SMW9745A. Acct Date: 2022/01/21. Claim Type: TP. Insurer: India International Insurance Pte Ltd (HQ). Workshop: PROVI AUTOWORKS PTE LTD (HQ)	[A] HOW MEI KWAN
4	07 Feb 2022 16:39	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	07 Feb 2022 16:39	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2022/02/16	[A] HOW MEI KWAN
6	07 Feb 2022 16:39	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	07 Feb 2022 16:40	Label Added	(30653):Direct Settlement.	[A] HOW MEI KWAN
8	07 Feb 2022 16:40	Adj Adjuster Assigned	[None] -> ADRIAN LING	[A] HOW MEI KWAN
9	16 Feb 2022 11:49	Adj Mandate Request	Cur Req:0.00:PODS Liability: 100% BOLA 28. 4 vehicles chain collision, insured was last car.	[A] CHEW HSIAO TONG
10	16 Feb 2022 11:49	Label Removed	(30650):Non-Reporting.	[A] CHEW HSIAO TONG
11	16 Feb 2022 11:50	Adj Mandate Request Cancelled		[A] CHEW HSIAO TONG
12	16 Feb 2022 11:50	Adj Mandate Request	Cur Req:0.00:PODS Liability: 100% BOLA 28. 4 vehicles chain collision, insured was last car. Pls upload insured video in Merimen for our viewing. Thanks.	[A] CHEW HSIAO TONG
13	21 Feb 2022 10:21	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2022/02/16. Mandate Remarks: Video uploaded.	[I] Sherini Pillai
14	21 Feb 2022 10:21	Adj Mandate Set	Approved:0.00:Video uploaded.	[I] Sherini Pillai
15	28 Feb 2022 16:26	Video Downloaded	Downloaded Video - OID	[A] CHEW HSIAO TONG
16	11 May 2022 15:59	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
17	11 May 2022 15:59	Clm Dtl Modified	Insured Name: -> -. Insured ID: -> -. Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
18	11 May 2022 15:59	Clm Dtl Modified	JPJ Reg. Date: -> 2020/12/21.	[A] JOANNE LEE KHANG MIN
19	11 May 2022 15:59	Clm Details Notified		[A] JOANNE LEE KHANG MIN
20	13 May 2022 09:21	Adj Mandate Request	Cur Req:16657.45:PODS Liability: 100% *Quantum: (a)COR: \$15,500.00 + (b)LOR(19days x \$50.00): \$950.00 + (c)Search fee: \$7.45 +(d)Towing :\$200.00 = Total:\$16,657.45 *MV:\$76K -LTA Rebate:\$41,378 = NV:\$34,622.00 *Vehicle Model: Honda Fit(1317cc) *Fo	[A] CHEW HSIAO TONG
21	13 May 2022 15:34	Adj Mandate Set	Approved:16657.45.	[I] Sherini Pillai
22	13 May 2022 17:02	Video Downloaded	Downloaded Video - OID	[I] Sherini Pillai

Date From   Date To   Audit Type 

ACTIVITY
No record

Merimen Billing for this case - Transaction History								
Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2763689	08 Feb 2022 09:45:55	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	India International Insurance Pte Ltd (HQ)	SMW9745A	SMZ452M	11.00
2767281	21 Feb 2022 10:20:47	Video Upload	Motor	India International Insurance Pte Ltd (HQ)	India International Insurance Pte Ltd (HQ)	SMW9745A	Sherini Pillai	xx.xx
2791664	11 May 2022 15:59:47	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SMW9745A	SMZ452M	11.00