

China Taiping Insurance (Singapore) Pte Ltd  
No. 3 Anson Road  
#16-00 Springleaf Tower  
Singapore 079909

18/4/2022

Attn: ASHER SNG  
Motor Claims Dept

**LETTER OF DEMAND**

Our Ref : XE2420Y (1081) Your Ref : CC6/CTI22001126/es3

Dear Sir,

VEHICLE # : XE2420Y  
ACCIDENT INVOLVING : XE2420Y & YP6163T ALONG SUNGEI KADUT STREET 4 ON 5/2/22

|                  |            |                       |
|------------------|------------|-----------------------|
| COST OF REPAIR   | \$5,900.00 | (As agreed)           |
| LOSS OF USE      | \$720.00   | {4 work days} x \$180 |
| LTA & GIA SEARCH | \$36.45    |                       |

COST OF REPAIR ADD GST 7% \$413.00

TOTAL \$7,069.45

Seven Thousand Sixty-Nine Singapore Dollars and Forty-Five Cents Only

**Please arrange for DV to be signed by us (workshop) because we are authorised by client to sign on behalf. Please see attached Letter of authorisation ( see note 5) .**

For your prompt payment.  
Thank you.

Yours faithfully,  
Ryder Auto Pte Ltd



Chan San Choon  
Director  
DipEng, AAE MIMI, MSAE(Aust)



## LETTER OF AUTHORISATION

**To: Ryder Auto Pte Ltd**

Re: ACCIDENT ON 5/2/2022 INVOLVING XE2420Y YP6163T

ALONG / AT

SUNGEI KADUT STREET 4

I/We LIM KIM HUAT BUILDING CONSTRUCTION PTE LTD (NRIC No. 198801932N)

of 1 WOODLANDS INDUSTRIAL PARK E1 #04-02 NORTHLAND INDUSTRIAL BUILDING 1 S(757724)

1. The owner of motor vehicle no. XE2420Y hereby authorise **Ryder Auto Pte Ltd** to commence repairs of the said vehicle forthwith. I/We agree to assign the whole proceeds of my/our third party claim to **Ryder Auto Pte Ltd** including any claim for Loss of Use if a vehicle had been provided by **Ryder Auto Pte Ltd** during the period of repairs to my/our vehicle if applicable. My/our solicitors (to be appointed by **Ryder Auto Pte Ltd** on my/our behalf) shall accept this as my/our irrevocable authority to pay the amount compensated direct to **Ryder Auto Pte Ltd** after deduction of their cost on a solicitor & client basis. **I/We undertake to co-operate fully with Ryder Auto Pte Ltd and/or my/our solicitors and also with a true Motor Accident Report/Police Report until the claim to a successful conclusion including court proceedings, failing which, I/We undertake to bear repair costs, rental, legal costs and any other incidentals incurred.**
2. If the 3<sup>rd</sup> party claim is unsuccessful or partly successful as the case may be, I/we hereby instruct and authorise **Ryder Auto Pte Ltd** to claim direct from my/our insurance company on my/our vehicle immediately without any delay.
3. If for any reason my/our insurer's are not willing to settle the repair costs either in part or in whole then I/ we undertake to pay **Ryder Auto Pte Ltd** the repair cost.
4. In alternative to serial number 2 and 3 above if the 3<sup>rd</sup> party claim fails or is only partly successful then I/we undertake to pay **Ryder Auto Pte Ltd** the difference in amount of the repair cost.
5. I/We authorise **Ryder Auto Pte Ltd** to sign all discharge voucher/indemnity forms and all necessary papers on my/our behalf in connection with the above claim. **We confirm full discharge of all property damage claims upon signing of the discharge voucher by our repairer, Ryder Auto Pte Ltd.**
6. I/We also authorise **Ryder Auto Pte Ltd** to appoint such a firm of solicitors on my/our behalf as **Ryder Auto Pte Ltd** deem fit for the purpose of third party/own insurance claims.
7. I/We undertake to inform **Ryder Auto Pte Ltd** and/or the solicitors appointed by **Ryder Auto Pte Ltd** on my/our behalf in the event the third party's insurance company communicate with me/us directly by telephone or in writing and I/We further undertake not to accept any monies or other or settlement from the third party's insurers without first communicating with you.
8. In the event that third party insurer issued the **Agreed Settlement Cheque** to me/us, I/We undertake to either give the said cheque to **Ryder Auto Pte Ltd**, or bank into my/our account and re-issue the cheque amount to **Ryder Auto Pte Ltd**.

DATED THIS \_\_\_\_\_ DAY OF 5/2/2022



Signature of owner

(Company's stamp – if any)



**Ryder Auto Pte Ltd**

Signature of Witness

Name of Witness

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMCVSNW00028612102 Claim No : SNM22D200945/C02/YP6163T/THAMYL

Claimant : LIM KIM HUAT BUILDING CONSTRUCTION PTE LTD

Amount : **S\$3,490.00**  
SINGAPORE DOLLARS THREE THOUSAND FOUR HUNDRED NINETY ONLY.

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : XE2420Y

Insured Vehicle No. : YP6163T

Date of Loss : 05/02/2022

Place of Accident : SUNGEI KADUT ST 4

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : STAR SIN TRADING PTE LTD

Driver Name : TOH YEAN KWEE

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

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|                 |              |
|-----------------|--------------|
| (1) Global Sum  | S\$ 3,490.00 |
|                 | =====        |
| TOTAL . . . . . | S\$ 3,490.00 |
|                 | =====        |

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LIM KIM HUAT BUILDING CONSTRUCTION PTE LTD  
Claimant Name : \_\_\_\_\_ NRIC No : 198801932N

Signature : \_\_\_\_\_



Date : \_\_\_\_\_

27/12/22

**My execution of this Discharge Voucher is only  
for my claim for property damage and not prejudicial  
to any other claims arising from the same accident.**

China Taiping Insurance (Singapore) Pte Ltd  
No. 3 Anson Road  
#16-00 Springleaf Tower  
Singapore 079909

18/4/2022

Attn: ASHER SNG  
Motor Claims Dept

## TAX INVOICE

Our Ref : XE2420Y (1081) Your Ref : CC6/CTI22001126/es3

Dear Sir,

VEHICLE # : XE2420Y  
ACCIDENT INVOLVING : XE2420Y & YP6163T ALONG SUNGEI KADUT STREET 4 ON 5/2/22

COST OF REPAIR \$5,900.00 (As agreed)

COST OF REPAIR ADD GST 7% \$413.00

TOTAL \$6,313.00

Six Thousand Three Hundred Thirteen Singapore Dollars Only

**Please arrange for DV to be signed by us (workshop) because we are authorised by client to sign on behalf. Please see attached Letter of authorisation ( see note 5) .**

For your prompt payment.  
Thank you.

Yours faithfully,  
Ryder Auto Pte Ltd



Chan San Choon  
Director  
DipEng, AAE MIMI, MSAE(Aust)







RECORD MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE  
RECORDS MANAGEMENT CENTRE**

9 Temasek Boulevard #42-01b, Singapore 038989

Email: [gears-support@shift-technology.com](mailto:gears-support@shift-technology.com)

GST Reg No: M400017735

UEN: S66SS0020G

**TAX INVOICE**

RYDER AUTO PTE LTD - SOONG JIA  
LONG

**Invoice Number**  
GR-2022-000544

**Invoice Issue Date**  
10 Feb 2022

**Invoice Due Date**  
17 Feb 2022

**Total Amount (\$\$)** 27.10  
**Total GST 7.00% (\$\$)** 1.90  
**Total Amount Incl. of GST (\$\$)** 29.00

| Bill Type                      | Reference                             | Amount (\$\$)                    | GST 7.00% (\$\$) | Amount Incl. of GST (\$\$) |
|--------------------------------|---------------------------------------|----------------------------------|------------------|----------------------------|
| Sale of Accident Report - Publ | 08/02/2022,05/02/2022,XE2420Y,YP6163T | 27.10                            | 1.90             | 29.00                      |
|                                |                                       | Total Amount (\$\$)              |                  | 27.10                      |
|                                |                                       | Total GST 7.00% (\$\$)           |                  | 1.90                       |
|                                |                                       | Total Amount Incl. of GST (\$\$) |                  | 29.00                      |

***This is a computer generated document.  
No signature is required.***

Land Transport Authority  
10 Sin Ming Drive  
Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 05 Feb 2022 / 12:20:23

Receipt Date/Time : 05 Feb 2022 / 12:20:22

### Tax Invoice/Receipt

Receipt No. : ITNET-00000-220205-000775

Previous Receipt No. :

| S/N  | Item Description/<br>Business Transaction Reference<br>No.         | Amount<br>Before<br>GST (\$\$) | GST<br>Amount<br>(\$\$) | Amount<br>After GST<br>(\$\$) |
|--|--|--------------------------------|-------------------------|-------------------------------|
| Result of Insurance Enquiry - YP6163T<br>As at 05 Feb 2022/09:00:00<br>Insurance Co: CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD |  |                                |                         |                               |
| 1  | Insurance Enquiry - YP6163T<br>Enquiry Fee<br>20220205121959578514 | 7.00                           | 0.49                    | 7.49                          |
| <b>Sub-Total</b>   |  | 7.00                           | 0.49                    | 7.49                          |
| <b>Total Before Rounding</b>   |  | 7.00                           | 0.49                    | 7.49                          |
| <b>Rounding Difference</b>   |  |                                |                         | 0.04                          |
| <b>Total Amount Payable</b>  |  |                                |                         | 7.45                          |
| Paid By  |  |                                |                         |                               |
|  | 6bt26rtj   |                                | Credit Card             | 7.45                          |
| Total  |  |                                |                         | 7.45                          |
| Cash Change  |  |                                |                         | 0.00                          |
| Tendered Amount  |  |                                |                         | 7.45                          |
| Excess Refundable Amount   |  |                                |                         | 0.00                          |

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

## Asher Sng (LKKAUTO)

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**From:** Asher Sng (LKKAUTO)  
**Sent:** Monday, 25 July 2022 15:43  
**To:** BEELING@STARSIN.COM.SG  
**Subject:** ACCIDENT INVOLVING YP 6163T AND XE 2420Y ON 05/02/2022

**Our Ref: CC6/CTI22001126/Aes3q2**

25 July 2022

**STAR SIN TRADING PTE LTD**

Dear Sir/Madam,

**ACCIDENT INVOLVING YP 6163T AND XE 2420Y ON 05/02/2022**

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Kindly note that we have reviewed this matter and would like to advise that you and/or your authorized driver may not be absolved from blame for this accident.

If you have evidence/information to prove that we should not settle the third party claim, kindly let us have them in writing within the next 10 days, after we shall proceed with negotiation with Third Party claimant on the **without prejudice basis** and any settlement should not bind any claims whatsoever by you/your driver against the other party's insurer arising from this particular accident.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

Asher Sng  
Case Handler  
DID: 6841 6051  
Email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com)

c.c. AIG Asia Pacific Insurance Pte Ltd  
(Motor Claims Dept)

## Hsiao Tong (LKKAUTO)

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**From:** Pauline Tham <Pauline.tham@sg.cntaiping.com>  
**Sent:** Tuesday, 11 October 2022 11:48 AM  
**To:** Asher Sng (LKKAUTO)  
**Cc:** Claims Dept of CTI; Admin A  
**Subject:** RE: [MANDATE REQUEST] RE: SNM22D200945/C02/YP6163T/THAMYL / FW: Direct Settlement - Accident Involving YP 6163T (OI : CTI - TBA) and XE 2420Y (TP : LKK REF - CC6/CTI22001126/Aes3) on 05/02/2022

Hi Asher

Please proceed

\*\* Note: Please cc to [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) when you reply to us.

Thanks.

**Pauline Tham**  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #16-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6541 | F: (65) 6224 7175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG

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**From:** Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>  
**Sent:** Monday, July 25, 2022 4:19 PM  
**To:** Pauline Tham <Pauline.tham@sg.cntaiping.com>  
**Cc:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>  
**Subject:** [MANDATE REQUEST] RE: SNM22D200945/C02/YP6163T/THAMYL / FW: Direct Settlement - Accident Involving YP 6163T (OI : CTI - TBA) and XE 2420Y (TP : LKK REF - CC6/CTI22001126/Aes3) on 05/02/2022

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Your ref : SNM22D200945/C02/YP6163T/THAMYL  
Our ref : CC6/CTI22001126/Aes3q2

Dear Sirs,



We refer to the above matter.

The accident conflicting version, both party have no evidence for the mention accident.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer repairer " **RYDER AUTO PTE LTD**" at **\$3,492.95 (all-in)**.

The summary is as follows: -

|                                | Amount Claimed  | Amount Revised            |
|--------------------------------|-----------------|---------------------------|
| 1. Cost of Repairs (with GST)  | \$ 12,170.38    | \$ 6,313.00               |
| 2. Loss of Use (4days x \$150) | \$ 720.00       | \$ 600.00 (4days x \$150) |
|                                | Sub Total:      | \$ 6,913.00               |
|                                |                 | \$ 3,456.50               |
| 3. LTA Search Fee              | \$ 36.45        | \$ 36.45                  |
|                                | 50%\$ 12,906.83 | <b>\$ 3,492.95</b>        |

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 25.07.22 is only for mandate purpose.

**For your approval please.**

Thank You.

*Best Regards,*

**Asher Sng** | Case Handler

**LKK Auto Consultants Pte Ltd**

email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | did: 6841-6051 | Mobile: 8839 9816

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Sent:** Wednesday, 9 February 2022 16:44

**To:** Su Li (LKK Auto) <[suli@lkkauto.com](mailto:suli@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>; Pauline Tham <[pauline.tham@sg.cntaiping.com](mailto:pauline.tham@sg.cntaiping.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** O/R: SNM22D200945/C02/YP6163T/THAMYL / FW: Direct Settlement - Accident Involving YP 6163T (OI : CTI - TBA) and XE 2420Y (TP : LKK REF - CC6/CTI22001126/Aes3) on 05/02/2022

Dear all,

Please note that officer in charge for this case is Pauline Tham.

Claim no SNM22D200945/C02/YP6163T/THAMYL.

Dear Pauline,

Pls revert LKK.

Chong Boon Sen  
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896116 | F: (65) 62247175

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平獅城 Taiping SG

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**From:** Su Li (LKK Auto) <[suli@lkkauto.com](mailto:suli@lkkauto.com)>  
**Sent:** Wednesday, 9 February 2022 10:55 am  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>  
**Subject:** Direct Settlement - Accident Involving YP 6163T (OI : CTI - TBA) and XE 2420Y (TP : LKK REF - CC6/CTI22001126/Aes3) on 05/02/2022

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Dear Sir / Madam,

We refer to the above matter.

We have inspected third party vehicle XE 2420Y at M/s RYDER AUTO PTE LTD on 07/02/2022 on a WP basis and TP repairer proposed for a direct settlement.

**Enclosed for your perusal is:**

**- TP GIA report**

Please be informed that the estimated cost of repair is not ready yet.

We will revert to you on preliminary advice in due course.

Meanwhile, kindly provide us the claim reference number and a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Asher.

*To check availability of the case handler, you may contact the undersigned.*

*"Wishing You Happiness & Prosperity Chinese New Year 2022"*

*\*Note: We are on work from home arrangement. All correspondence should be made via email.  
Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

**Su Li** | Admin Support

**LKK Auto Consultants Pte Ltd**