

Hsiao Tong (LKKAuto)

From: Pauline Tham <Pauline.tham@sg.cntaiping.com>
Sent: Tuesday, 11 October 2022 11:48 AM
To: Asher Sng (LKKAuto)
Cc: Claims Dept of CTI; Admin A
Subject: RE: [MANDATE REQUEST] RE: SNM22D200945/C02/YP6163T/THAMYL / FW: Direct Settlement - Accident Involving YP 6163T (OI : CTI - TBA) and XE 2420Y (TP : LKK REF - CC6/CTI22001126/Aes3) on 05/02/2022

Hi Asher

Please proceed

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

Thanks.

Pauline Tham
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #16-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6541 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Sent: Monday, July 25, 2022 4:19 PM
To: Pauline Tham <Pauline.tham@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>
Subject: [MANDATE REQUEST] RE: SNM22D200945/C02/YP6163T/THAMYL / FW: Direct Settlement - Accident Involving YP 6163T (OI : CTI - TBA) and XE 2420Y (TP : LKK REF - CC6/CTI22001126/Aes3) on 05/02/2022

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Your ref : SNM22D200945/C02/YP6163T/THAMYL
Our ref : CC6/CTI22001126/Aes3q2

Dear Sirs,

We refer to the above matter.

The accident conflicting version, both party have no evidence for the mention accident.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer repairer " **RYDER AUTO PTE LTD**" at **\$3,492.95 (all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repairs (with GST)	\$ 12,170.38	\$ 6,313.00
2. Loss of Use (4days x \$150)	\$ 720.00	\$ 600.00 (4days x \$150)
	Sub Total:	\$ 6,913.00
		\$ 3,456.50
3. LTA Search Fee	\$ 36.45	\$ 36.45
	50%\$ 12,906.83	\$ 3,492.95

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 25.07.22 is only for mandate purpose.

For your approval please.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | did: 6841-6051 | Mobile: 8839 9816

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Wednesday, 9 February 2022 16:44

To: Su Li (LKK Auto) <suli@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Pauline Tham <pauline.tham@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R: SNM22D200945/C02/YP6163T/THAMYL / FW: Direct Settlement - Accident Involving YP 6163T (OI : CTI - TBA) and XE 2420Y (TP : LKK REF - CC6/CTI22001126/Aes3) on 05/02/2022

Dear all,

Please note that officer in charge for this case is Pauline Tham.

Claim no SNM22D200945/C02/YP6163T/THAMYL.

Dear Pauline,

Pls revert LKK.

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

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From: Su Li (LKK Auto) <suli@lkkauto.com>
Sent: Wednesday, 9 February 2022 10:55 am
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Subject: Direct Settlement - Accident Involving YP 6163T (OI : CTI - TBA) and XE 2420Y (TP : LKK REF - CC6/CTI22001126/Aes3) on 05/02/2022

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Dear Sir / Madam,

We refer to the above matter.

We have inspected third party vehicle XE 2420Y at M/s RYDER AUTO PTE LTD on 07/02/2022 on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report

Please be informed that the estimated cost of repair is not ready yet.

We will revert to you on preliminary advice in due course.

Meanwhile, kindly provide us the claim reference number and a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Asher.

To check availability of the case handler, you may contact the undersigned.

"Wishing You Happiness & Prosperity Chinese New Year 2022"

**Note: We are on work from home arrangement. All correspondence should be made via email.
Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd