

RE: [EXTERNAL] - RE: PRI REQUEST TO SHD2186T DOA: 02.02.2022 INVOLVING SLR4635E (GRAB)

Admin-D (LKKAuto) <admin-d@lkkauto.com>

Mon 2/7/2022 9:49 AM

To: 'Motor Claim - III' <motorclaim@iii.com.sg>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: 'Manivel Priyadarshini' <manivel@iii.com.sg>

Dear Sir / Mdm,

Thank you for your assignment.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Motor Claim - III <motorclaim@iii.com.sg>

Sent: Friday, 4 February, 2022 5:58 PM

To: Chrissy <chrissy@primeautoclaims.com>; 'Alice Leong' <aliceleong@primeautoclaims.com>; sur@lkkauto.com; admin-a@lkkauto.com; Summer (LKK Auto) <admin-d@lkkauto.com>

Cc: 'peiye' <peiye@primeautoclaims.com>; Manivel Priyadarshini <manivel@iii.com.sg>

Subject: RE: [EXTERNAL] - RE: PRI REQUEST TO SHD2186T DOA: 02.02.2022 INVOLVING SLR4635E (GRAB)

Dear Sir / Mdm,

Please conduct a survey on TP vehicle [SHD2186T](#) and let us have your report urgently.

This claim will be handled by [Ms Priya](#).

*Kindly upload this survey request email to merimen. Please check with workshop if they have negotiated any COR settlement with our insured.

Thank You.

Bhuvaneswari

Motor & Work Injury Claims Department

India International Insurance Pte Ltd

64 Cecil Street #04/#05 IOB Building

Singapore 049711

Tel: 6347 6100 Ext 231



From: Chrissy <chrissy@primeautoclaims.com>
Sent: Friday, 4 February 2022 5:40 pm
To: Motor Claim - III <motorclaim@iii.com.sg>; 'Alice Leong' <aliceleong@primeautoclaims.com>
Cc: 'peiye' <peiye@primeautoclaims.com>; Manivel Priyadarshini <manivel@iii.com.sg>
Subject: RE: [EXTERNAL] - RE: PRI REQUEST TO SHD2186T DOA: 02.02.2022 INVOLVING SLR4635E (GRAB)
Importance: High

Hi Bhuvaneswari,

We refer to your below email.

We select: Mohamad Taufikh Bin Hamid

****Please inform surveyor to avoid 1:00pm – 2:00 pm lunch hour.**

***Please arrange PRI soonest possible due to loss of income and loss of rental per day count.
If we do not hear from you within the next two (2) working days, we shall deem that you have waived the requirement for the pre-inspection.***

Thank you & Best regards,

Chrissy Teo

Prime Auto Claims Service Pte. Ltd.

6 Benoi Place Singapore 629927

Tel: 6861 0908 | Fax: 6515 2948

A member of the Prime Group

Disclaimer: This mail (including all attachments) contains confidential information which may be privileged. It is intended solely for the identified recipient(s) to whom it is addressed. If you are not an intended recipient, please reply to us immediately and delete this message from your system. You may not copy or use it for any purpose, or otherwise disclose its contents to any person.

From: Motor Claim - III [<mailto:motorclaim@iii.com.sg>]
Sent: Friday, 4 February 2022 4:47 PM
To: Chrissy <chrissy@primeautoclaims.com>; 'Alice Leong' <aliceleong@primeautoclaims.com>
Cc: 'peiye' <peiye@primeautoclaims.com>; Manivel Priyadarshini <manivel@iii.com.sg>
Subject: RE: [EXTERNAL] - RE: PRI REQUEST TO SHD2186T DOA: 02.02.2022 INVOLVING SLR4635E (GRAB)

Dear Sir / Mdm,

We acknowledge receipt of your email.

We propose using one of the following motor surveyors from LKK Auto Consultants Pte Ltd:

- Lau Kwok Kwong
- Ho Leong Chuan
- Kong Seng Cheong
- Chua Kang Seng
- Adrian Ling Wai Ping
- Steve Chen Tsue Yee
- Mohamad Taufikh Bin Hamid
- Xing Guo Qiang
- Bryan Ang Tani
- Mohammed Rasul Bin Mohd Yunus
- Thevan Thomas Karthikesavan
- Sherwin Beh Swee Yang
- Muhammad Nazril Bin Abdullah

Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above list.

Bhuvaneswari
Motor & Work Injury Claims Department
India International Insurance Pte Ltd
64 Cecil Street #04/#05 IOB Building
Singapore 049711
Tel: 6347 6100 Ext 231



From: Chrissy <chrissy@primeautoclaims.com>
Sent: Friday, 4 February 2022 2:48 pm
To: 'Alice Leong' <aliceleong@primeautoclaims.com>; Motor Claim - III <motorclaim@iii.com.sg>
Cc: 'peiye' <peiye@primeautoclaims.com>
Subject: [EXTERNAL] - RE: PRI REQUEST TO SHD2186T DOA: 02.02.2022 INVOLVING SLR4635E
Importance: High

Hi

We refer to our PRI request dated 03.02.2022 @ 1657 hrs. Until now, we did not receive your reply and **our vehicle SHD2186T is yet to survey.** Please expertise.

Our client's GIA report enclosed for your retention. Please arrange PRI on urgent basis.

We select: Vicom Assessment Centre Pte. Ltd.

****Please inform surveyor to avoid 1:00pm – 2:00 pm lunch hour.**

***Please arrange PRI soonest possible due to loss of income and loss of rental per day count.
If we do not hear from you within the next two (2) working days, we shall deem that you have waived the requirement for the pre-inspection.***

Thank you & Best regards,

Chrissy Teo

Prime Auto Claims Service Pte. Ltd.

6 Benoi Place Singapore 629927

Tel: 6861 0908 | Fax: 6515 2948

A member of the Prime Group

Disclaimer: This mail (including all attachments) contains confidential information which may be privileged. It is intended solely for the identified recipient(s) to whom it is addressed. If you are not an intended recipient, please reply to us immediately and delete this message from your system. You may not copy or use it for any purpose, or otherwise disclose its contents to any person.

From: Alice Leong [<mailto:aliceleong@primeautoclaims.com>]

Sent: Thursday, 3 February 2022 4:57 PM

To: 'Motor Claim - III' <motorclaim@iii.com.sg>

Cc: Chrissy <chrissy@primeautoclaims.com>; peiyee <peiyee@primeautoclaims.com>

Subject: PRI REQUEST TO SHD2186T DOA: 02.02.2022 INVOLVING SLR4635E

Importance: High

Dear Sir / Madam,

The above referred.

Our client GIA report enclosed for your retention. Please arrange PRI on urgent basis.

Thank you

Alice Leong

Manager, Motor Claims

Prime Auto Claims Service Pte Ltd

6 Benoi Place Singapore 629927

T (65): 6861 0908 | F (65) 6515 2948

HP (65) 9818 4304

A member of the Prime Group

Disclaimer

This e-mail (including all attachment) contains confidential information which may be privileged. It is intended solely for the identified recipient(s) to whom it is addressed. If you are not an intend recipient, please reply to us immediately and delete this message from your system. You may not copy or use it for any purpose, or otherwise disclose its contents to any person.

This email is intended solely for the person to whom it has been addressed. It may contain confidential and/or legally privileged information. If you are not the person for whom this e-mail was intended, or if this e-mail has reached you by mistake, please delete it immediately and inform us of the error and also be hereby notified that any use, distribution, transmission, printing, copying or dissemination of this information in any way or in any manner is strictly prohibited and may be unlawful. Internet communications may not be entirely secure or accurate as information could be intercepted, corrupted, lost, delayed or contain viruses. Therefore, we do not accept liability for any errors or omissions in the content of this message or any delay in delivery which may arise as a result of Internet transmission or any modification. If you have sent or are sending personal data, you undertake that the personal data

being sent is current, complete and accurate. You understand and consent that the personal data may be processed and retained by India International Insurance Pte Ltd ("III") in line with the purposes in III's Personal Data Policy (<https://www.iii.com.sg/privacy-policy>). For third party's personal data, you undertake that you have obtained the consent from the third party and made the party aware of all matters listed in this policy by referring them to III's website. This message may contain confidential information intended only for the individual named. If you are not the named addressee, do not disseminate, distribute or copy this email. Please notify the sender immediately and delete this email from your system. Any views expressed in the email are those of the individual sender, except where the sender specifically states them to be the view of III. The information and/or comments provided or expressed in this message are not to be construed as legal advice and are not intended to replace legal advice. You should not rely on any information and/or comments provided or expressed in this message/research memorandum as legal advice. III shall not be responsible for any loss or damage arising from your reliance on any information and/or comments provided or expressed in this message."

This email is intended solely for the person to whom it has been addressed. It may contain confidential and/or legally privileged information. If you are not the person for whom this e-mail was intended, or if this e-mail has reached you by mistake, please delete it immediately and inform us of the error and also be hereby notified that any use, distribution, transmission, printing, copying or dissemination of this information in any way or in any manner is strictly prohibited and may be unlawful. Internet communications may not be entirely secure or accurate as information could be intercepted, corrupted, lost, delayed or contain viruses. Therefore, we do not accept liability for any errors or omissions in the content of this message or any delay in delivery which may arise as a result of Internet transmission or any modification. If you have sent or are sending personal data, you undertake that the personal data being sent is current, complete and accurate. You understand and consent that the personal data may be processed and retained by India International Insurance Pte Ltd ("III") in line with the purposes in III's Personal Data Policy (<https://www.iii.com.sg/privacy-policy>). For third party's personal data, you undertake that you have obtained the consent from the third party and made the party aware of all matters listed in this policy by referring them to III's website. This message may contain confidential information intended only for the individual named. If you are not the named addressee, do not disseminate, distribute or copy this email. Please notify the sender immediately and delete this email from your system. Any views expressed in the email are those of the individual sender, except where the sender specifically states them to be the view of III. The information and/or comments provided or expressed in this message are not to be construed as legal advice and are not intended to replace legal advice. You should not rely on any information and/or comments provided or expressed in this message/research memorandum as legal advice. III shall not be responsible for any loss or damage arising from your reliance on any information and/or comments provided or expressed in this message."