

LEE BROTHERS AUTOMOTIVE PTE.LTD

NO. 1 KAKI BUKIT AVE 6 #02-47 AUTOBAY

SINGAPORE 417883

TEL: 6509 5521 FAX: 6509 5523 GST Reg. No. : 201101880C

ATTN:THE MOTOR CLAIMS DEPARTMENT

CHINA TAIPING INSURANCE (S) PTE LTD

3 ANSON ROAD #16-00

SPRINGLEAF TOWER

SINGAPORE 079909

Yrs Ref. : YP3519X

Our Ref. : LB0222-3077

Date: : 04.03.2022

Accident involving SLK5326C and YP3519X on 06.02.2022 at 1430 HR along CTE towards City before PIE Exit.

We refer to the above matter. We are instructed that above accident was caused solely and completely by the negligence of your insured, as a result of which, our client have suffered loss and expenses.

We are instructed by our client to make a property damages claims as:-

	<u>Amount</u>
1. Cost of repair (Inc GST)	S\$ 7,490.00
2. Loss of Rental (7 Days @ S\$200 PerDay + GST)	S\$ 1,498.00
3. Towing	S\$ -
5. LTA Search fee	S\$ 7.45
4. E-File Serach fee	S\$
Claim Amount	S\$ <u>8,995.45</u>

Enclosed are the following documents for your perusal.

<input checked="" type="checkbox"/> Original Final repair Bill	<input checked="" type="checkbox"/> Letter of Authority
<input type="checkbox"/> Original Survey Report & Invoice	<input checked="" type="checkbox"/> Rental Agreement /Receipt
<input type="checkbox"/> Original Photographs of [SLK5326C]	<input checked="" type="checkbox"/> E-File Search Fee/LTA Receipt
<input checked="" type="checkbox"/> GIAS Reports of [SLK5326C]	<input checked="" type="checkbox"/> Vehicle Registration Card
<input checked="" type="checkbox"/> Certificate of Insurance	<input type="checkbox"/> Driver's Driving License / Identity Card
<input type="checkbox"/> Report Of A Traffic Accident	

Your prompt action will be greatly appreciated.

Kindly acknowledge receipt of the above said documents and your favourable reply is greatly appreciated.

Yours faithfully,

Lee Brothers Automotive Pte.Ltd



admin@leebrothers.com.sg

Authorisation Third Party Claim Demand

Date: 07/02/2022

To: CHINA TAIPIING INSURANCE (S) PTE LTD

RE: ACCIDENT INVOLVING VEHICLE No.: SLK 5326C & YP3519X

AT / ALONG CTE towards City before PIE Exit

ON 06/02/2022 at 1430 hrs.

I/We, Azmi Bin Hasan of (NRIC No. / ROC No.)

S1730585/I of Blk 421 Hougang Ave 10, #02-301 (S) 530421

owner of vehicle no. SLK 5326C in consideration of M/S
Lee Brothers Automotive P/L repairing my/our vehicle SLK 5326C at
my/our instruction and hereby authorise M/S Lee Brothers Automotive Pte Ltd to
demand claim settle receive whatever amount settled / payable by the insurance company and / or
third party or to commence legal proceedings, if necessary, under my name, for the cost of repairs,
car rental and / or less of use, etc. and to their appointing solicitor to act for me / us in respect of
the said accident / claim and all claimed and / or settled shall belong to them absolutely.

I further agree and undertake to indemnify them against the above mentioned claim costs which
may arisen therewith.

Signature of Owner: 

Date: 07/02/2022

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMCVSNW00082072101 Claim No : SNM22D200908/C02/YP3519X/TANKL

Claimant : AZMI BIN HASAN

Amount : **S\$8,550.00**
Singapore Dollars Eight Thousand Five Hundred Fifty Only

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SLK5326C
Insured Vehicle No. : YP3519X

Date of Loss : 06/02/2022
Place of Accident : CTE TOWARDS CITY BEFORE PIE EXIT

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : DJ BAKERY HOLDINGS PTE. LTD.
Driver Name : VELLAICHAMY BALAJI

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) Global Sum	S\$ 8,550.00
	=====
TOTAL	S\$ 8,550.00
	=====

Claimant Name : Azmi Bin Hasan NRIC No : S1730585/I

Signature :  Date : 14/6/2022

LEE BROTHERS AUTOMOTIVE PTE LTD

1 Kaki Bukit Avenue 6, #02-47 Autobay, Singapore 417883

Tel : (65) 6509 5521 Fax : (65) 6509 5523

Email : sales@leebrothers.com.sg

Co. Reg. : 201101880C

GST Reg. No. : 201101880C

TAX INVOICE

10090

Messrs : **CHINA TAIPING INSURANCE (S) PTE LTD**
3 ANSON ROAD
#16-00 SPRINGLEAF TOWER
SINGAPORE 079909

Claim No. : LB0222-3077

Acc. Date : 06.02.2022

Veh. No./Model : SLK5326C / TOYOTA VELLFIRE

Date : 04.03.2022

QTY	DESCRIPTIONS	AMOUNT
	Repair Cost : Inclusive of supply parts, panel beating, spray painting and labour.	7,000.00
	Sub-total	7,000.00
	Add GST 7%	490.00
	Total Amount	7,490.00

E. & O.E.

* Please make all payments to " Lee Brothers Automotive Pte Ltd "

* All service and repairing are in good order & conditions.



Customer Sign & Chop

Lee Brothers Automotive Pte Ltd

HIRER'S PARTICULARS

Name (as in I/C) Azmi Bin Hasan
 NRIC/Passport No: [REDACTED] Date of Birth: 18/02/1965
 Address: BLK 421 Hougang Ave 10 Age: S(230421)
#02-301
 Name & Address of Employer:
 Occupation: Driving Exp:
 Driving Licence No: [REDACTED] Passed Date: 02/11/1998
 D/L Type: Local/Int'l/Others:

DRIVER'S PARTICULARS

Name (as in I/C) Azmi Bin Hasan
 NRIC/Passport No: [REDACTED] Date of Birth: 18/02/1965
 Address: BLK 421 Hougang Ave 10 Age: S()
#02-301
 Occupation: Driving Exp: Yrs
 Driving Licence No: [REDACTED] Passed / Expiry Date: 02/11/1998
 D/L Type: Local/Int'l/Others: Contact No: [REDACTED]

Hirer's Own Vehicle No:		Replace Veh No:																																																	
Loan Vehicle No: <u>SNC7371B</u>		VR No:																																																	
Make & Model: <u>1 CMMRY</u>		Auto/Manual Group:																																																	
<table border="1"> <thead> <tr> <th colspan="2">CHARGES</th> <th>\$</th> <th>cts</th> </tr> </thead> <tbody> <tr> <td>Daily</td> <td><u>7</u> day @ \$ <u>200</u></td> <td>Per day</td> <td><u>\$1400</u></td> </tr> <tr> <td>Weekly/Monthly</td> <td>week @ \$</td> <td>Per week/Monthly</td> <td></td> </tr> <tr> <td colspan="4">Others</td> </tr> <tr> <td>CDW/PAI</td> <td>@ \$</td> <td>Per day/Monthly</td> <td></td> </tr> <tr> <td colspan="4">Delivery/Collection Svc</td> </tr> <tr> <td colspan="2">GST <u>7%</u></td> <td><u>\$98</u></td> <td><u>1</u></td> </tr> <tr> <td colspan="2">OR No:</td> <td>(A) SUB-TOTAL</td> <td><u>\$1498</u></td> </tr> <tr> <td>Petrol Level & Surcharge</td> <td>OUT</td> <td>E</td> <td>1/4</td> </tr> <tr> <td></td> <td>IN</td> <td></td> <td></td> </tr> <tr> <td colspan="2">First _____ km FREE per day</td> <td colspan="2">GST</td> </tr> <tr> <td colspan="2">Excess mileage is chargeable at _____ cents per km</td> <td colspan="2">TOTAL CHARGES</td> </tr> </tbody> </table>				CHARGES		\$	cts	Daily	<u>7</u> day @ \$ <u>200</u>	Per day	<u>\$1400</u>	Weekly/Monthly	week @ \$	Per week/Monthly		Others				CDW/PAI	@ \$	Per day/Monthly		Delivery/Collection Svc				GST <u>7%</u>		<u>\$98</u>	<u>1</u>	OR No:		(A) SUB-TOTAL	<u>\$1498</u>	Petrol Level & Surcharge	OUT	E	1/4		IN			First _____ km FREE per day		GST		Excess mileage is chargeable at _____ cents per km		TOTAL CHARGES	
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NON WAIVER EXCESS (Subject to GST): \$ 3000
ACCESSORIES CHECK

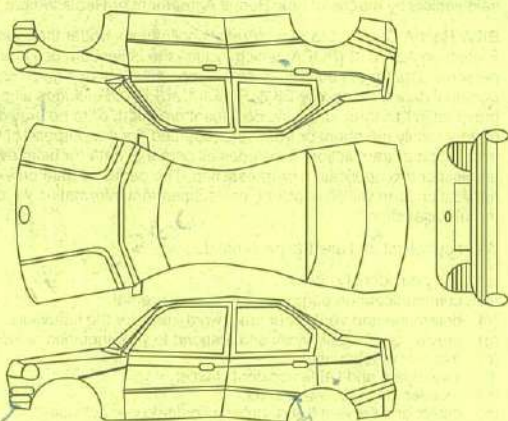
- ☐ Data Cards ☐ Camera Systems ☐ Hub Cap ☐ Radio / CD Cartridge
☐ Jack ☐ Tyre Opener ☐ Petrol Cap ☐ Spare Tyre

Hirer's Signature :

Additional Driver's Signature :

SINGAPORE Use Only

INDICATE:
 A - Accidents
 D - Dents
 S - Scratches
 Track



I have read and agree to the terms and condition on both sides of this agreement. If I have presented a charge/credit card for payment. I agree that all amounts payable under this agreement and for parking and traffic infringements may be billed to that account and my signature above will be considered to have been made on the charge/credit card voucher. All information I have been given BKW Rent A Car Pte Ltd in connection with this agreement is true.

IMPORTANT

- The Hirer and the authorized driver must be over 23 years of age and under 70 years and be holding valid driving licenses and have a minimum of 2 years regular and qualified driving experience. Failure to observe stipulation may return all damages costs to be Borne by the Hirer/the Authorised Driver.
- All vehicles are supplied with petrol and should returned with petrol level likewise. A service charge of \$10 on top of a petrol surcharge is payable by the hirer should he fail to return the vehicle at the appropriate petrol level.
- No refund for early return of vehicle. The hirer shall be liable for additional charges for any late return at the rate shown per hour per day, inclusive of CDW and/or PAI where applicable. Any returns after our operation hours will be charged as a full day rental.
- Use of the vehicle for illegal purpose (For instance: in connection with theft, drug peddling or trafficking, smuggling), is strictly prohibited.
- Vehicle strictly for Singapore use only and may not be driven out of Singapore without prior written consent of BKW Rent A Car Pte Ltd. The hirer is liable for a penalty fee of \$200 in addition to the appropriate insurance top up in the case of non-disclosure of Malaysia usage.
- The hirer and/or driver shall be responsible for all damages or losses howsoever caused, all traffic violations, fines and penalties imposed on the vehicle for whatsoever reason in respect of or in connection with its use or operation.
- The hirer and/or driver shall be responsible for all claims, damages, losses, increased insurance premiums, non-waiver excess and cost expense (including

- legal costs on a full indemnity basis), whatsoever and howsoever brought against, suffered or incurred by you in respect of the vehicle or the use or the operation of the vehicle. Full excess amount have to be paid immediately in the event of an accident. The owner reserve the right not to replace a replacement vehicle if an accident occurred. Any damage to the car will be repair at BKW authorized workshop.
- Smoke or permit smoking and transport of pets in the vehicle are not allowed. Any offensive smell e.g. cigarette, durian or pet's smell, the hirer and/or driver shall bear the cost of removing the offensive smell or pet's hair between \$300 - \$500.
 - The Hirer agrees that a punctured tyre, empty petrol tank, loss of vehicle's key or locked keys inside of vehicle, by itself, does not constitute a breakdown and that in the event the owner's 24-Hours Emergency Service is called upon to respond to such occurrence, the Hirer shall bear the cost of such response at \$60.00 per trip.
 - In case of accident, the hirer shall report to rental office immediately. An accident report must be made within 24 hours. Failure to comply, the hirer will have to borne all liability from all parties claim. Full excess amount have to be paid immediately in the event of an accident.
 - The hirer/Driver also have the responsibility to ensure that the radiator water level in the car is sufficient and do not drive when the vehicle is stall and does not have sufficient water. Any damage to the engine will be bear by the hirer/driver.
 - All customers' data will be kept strictly confidential and is solely used for the purpose of completing the sales transactions and other relating matters.
 - I understand and agree to the personal data collection statement stated on the Terms and Conditions Page.

Date Out	Time Out	Mileage	Check By	Remarks
<u>7/2/22</u>		<u>30322</u>	<u>CYONL</u>	

Hirer's/Driver Signature

Return Of Vehicle: The Hirer Driver Is Required To Sign In The Column "Signature Of Hirer Driver Failing Which The Day And Time Inserted Below Shall Be Deemed To Be The Day And Time The Vehicle Is Returned To BKW Rent A Car Pte Ltd And The Same Shall Be Accepted As Conclusive Evidence Of The Same And Shall Not Be Challenged Or Questioned On Any Account Whatsoever. And I had cleared my belonging items from the rental vehicle (cashcard, parking coupons, etc)"

Date In	Time In	Mileage	Check By	Remarks
<u>4/2/22</u>				

Hirer's/Driver Signature

TAX INVOICE

GST REG. NO.: 200106276D

INVOICE TO.
AZMI BIN HASAN BLK 421 HOUGANG AVE 10 #02-301 SINGAPORE 530421

DATE	INVOICE NO.
17/2/2022	A 44187

	VHA NO.	DUE DATE	VEH NO.
	A 44187	17/2/2022	SNC 7371 B
DESCRIPTION	NO. OF DAYS	RATE	AMOUNT
RENTAL FROM 07 FEBRUARY 2022 TO 14 JANUARY 2022 YOUR REF: SLK 5326 C	7	200.00	1,400.00
Account Name: BKW RENT A CAR PTE LTD Account No: 118-312-9991 Paynow UEN: 200106276D Bank: UNITED OVERSEAS BANK LTD (UOB) Branch: UOB Shaw Centre Branch Bank Address: 1 Scotts Road #03-04 Shaw Centre Singapore 228208 Bank Code: 7375 Branch Code: 018 Swift Code: UOVBSGSG All cheques must be made payable to BKW RENT A CAR PTE LTD. *Please indicate the invoice number and vehicle number in the reference.	Subtotal	\$1,400.00	
	GST @ 7%	\$98.00	
	TOTAL	\$1,498.00	



bizSAFE



Land Transport Authority

10 Sin Ming Drive

Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 07 Feb 2022 / 10:00:31

Receipt Date/Time : 07 Feb 2022 / 10:00:31

Tax Invoice/Receipt

Receipt No. : ITNET-00000-220207-000581

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
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Result of Insurance Enquiry - YP3519X

As at 06 Feb 2022/14:30:00

Insurance Co: CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD

1	Insurance Enquiry - YP3519X Enquiry Fee 20220207095922987064	7.00	0.49	7.49
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Sub-Total	7.00	0.49	7.49
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Total Before Rounding	7.00	0.49	7.49
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Rounding Difference			0.04
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Total Amount Payable			7.45
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Paid By

20220207095942132	Direct Debit: eNETS Debit (Internet Banking)	7.45
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Total	7.45
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Cash Change	0.00
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Tendered Amount	7.45
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Excess Refundable Amount	0.00
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THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Thursday, 24 February 2022 2:19 PM
To: 'enquiry@djbakery.com.sg'
Subject: Claim Notification - ACCIDENT INVOLVING YP3519X(CHINA TAIPING) AND SLK5326C AT/ALONG CTE,PIE TOWARDS CHANGI EXIT ON 06/02/2022

24 Feb 2022

M/s DJ BAKERY HOLDINGS PTE. LTD.
Driver: VELLAICHAMY BALAJI

[By Email Only]

Dear Sir/Madam,

You Ref: YP3519X
Our Ref: CC6/CTI22001113/Ups3
ACCIDENT INVOLVING YP3519X(CHINA TAIPING) AND SLK5326C AT/ALONG CTE,PIE TOWARDS CHANGI EXIT ON 06/02/2022

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, China Taiping Insurance (Singapore) Pte Ltd to deal with the third party claim against your policy.

We have received a claim from SLK5326C against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your driver's favour as it is a head-to-rear collision. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Thursday, 16 June 2022 8:25 AM
To: Tan Kah Leong
Cc: Admin A; Claims Dept of CTI
Subject: RE: [Seek Mandate] - SNM22D200908/C02/YP3519X/TANKL / FW: Direct Settlement - Accident Involving YP 3519X (OI : CTI - SNM22D200908/C02/TANKL) and SLK 5326C (TP : LKK REF - CC6/CTI22001113/Ups3) on 06/02/2022

Dear Sirs/Mdm,

For an update, we have settled the matter at a global sum of \$8,550.00(all-in) with third party.

We will proceed to close file and submit all the relevant documents to your good office once it is ready.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>
Sent: Wednesday, 4 May 2022 5:41 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: [Seek Mandate] - SNM22D200908/C02/YP3519X/TANKL / FW: Direct Settlement - Accident Involving YP 3519X (OI : CTI - SNM22D200908/C02/TANKL) and SLK 5326C (TP : LKK REF - CC6/CTI22001113/Ups3) on 06/02/2022

[Confidential]

Dear Hsiao Tong,

We refer to your email below.

Please proceed to offer up to \$8,695.85(all-in).

Please keep us posted for us to act accordingly.

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Regards

Tan Kah Leong
Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6193 | F: (65) 6224 7175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/

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From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: Wednesday, April 6, 2022 9:03 AM
To: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: [Seek Mandate] - SNM22D200908/C02/YP3519X/TANKL / FW: Direct Settlement - Accident Involving YP 3519X (OI : CTI - SNM22D200908/C02/TANKL) and SLK 5326C (TP : LKK REF - CC6/CTI22001113/Ups3) on 06/02/2022

[Confidential]

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Your ref: **SNM22D200908/C02/YP3519X/TANKL**
LKK ref : CC6/CTI22001113/Ups3q2

Dear Sirs/Mdm,

ACCIDENT INVOLVING YP3519X(CHINA TAIPING) AND SLK5326C(TP) ON 06/02/2022

We refer to the above matter.

It is a head-to-rear collision. Liability is not in our driver's favour.

We seek your approval to offer repairer "LEE BROTHERS AUTOMOTIVE PTE LTD" at \$8,695.85(all-in).

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$ 19,228.94	\$ 7,490.00 (\$7,000.00 + 7%GST)
2. Loss of Rental (7days x \$200.00)(w/GST)	\$ 1,498.00	\$ 1,198.40 (7days x \$160.00)(w/GST)
3. LTA/GIA Search Fee	\$ 7.45	\$ 7.45
Total	\$ 20,734.39	\$ 8,695.85

Surveyor recommended 5days for repair + 1Sunday + 1PRS = 7days.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 04/04/2022 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Friday, 25 February 2022 8:16 AM

To: 'Tan Kah Leong' <KahLeong.Tan@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: SNM22D200908/C02/YP3519X/TANKL / FW: Direct Settlement - Accident Involving YP 3519X (OI : CTI - SNM22D200908/C02/TANKL) and SLK 5326C (TP : LKK REF - CC6/CTI22001113/Ups3) on 06/02/2022

Dear Sirs/ Mdm,

Enclosed for your perusal is: -

- Estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>

Sent: Friday, 11 February 2022 11:30 AM

To: Su Li (LKK Auto) <suli@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: SNM22D200908/C02/YP3519X/TANKL / FW: Direct Settlement - Accident Involving YP 3519X (OI : CTI - SNM22D200908/C02/TANKL) and SLK 5326C (TP : LKK REF - CC6/CTI22001113/Ups3) on 06/02/2022

[Confidential]

Dear Su Li,

We refer to your email below.

Attached is our insured's accident report for your necessary actions.

Please seek our mandate before any claims settlement.

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Regards

Tan Kah Leong
Assistant Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6193 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Friday, February 11, 2022 10:35 AM

To: suli@lkkauto.com; Admin A <admin-a@lkkauto.com>; Hsiao Tong <chewht@lkkauto.com>; Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R: SNM22D200908/C02/YP3519X/TANKL / FW: Direct Settlement - Accident Involving YP 3519X (OI : CTI - TBA) and SLK 5326C (TP : LKK REF - CC6/CTI22001113/Ups3) on 06/02/2022

Dear all,

Please note that officer in charge for this case is Tan Kah Leong.

Claim no SNM22D200908/C02/YP3519X/TANKL.

Dear Kah Leong,

Pls revert LKK.

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: Su Li (LKK Auto) <suli@lkkauto.com>
Sent: Thursday, 10 February 2022 5:31 pm
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: Direct Settlement - Accident Involving YP 3519X (OI : CTI - TBA) and SLK 5326C (TP : LKK REF - CC6/CTI22001113/Ups3) on 06/02/2022

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Dear Sir / Madam,

We refer to the above matter.

We have inspected third party vehicle SLK 5326C at M/s LEE BROTHERS AUTOMOTIVE PTE LTD on 07/02/2022 on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report

Please be informed that the estimated cost of repair is not ready yet.

We will revert to you on preliminary advice in due course.

Meanwhile, kindly provide us the claim reference number and a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong.

To check availability of the case handler, you may contact the undersigned.

"Wishing You Happiness & Prosperity Chinese New Year 2022"

****Note: We are on work from home arrangement. All correspondence should be made via email.
Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd