

Meng Yan (LKK Auto)

From: Cecilia Lee Peng Geok <cecilia.lee@sg.cntaiping.com>
Sent: Monday, 7 February, 2022 9:08 AM
To: Suria Suria; assignments@lkkauto.com; sur@lkkauto.com
Cc: Erzat Lee; Hanisah Mshukrie; Tan Chew Chik Jacqueline; Claims Dept of CTI
Subject: RE: SNM22D200707/C02/GBK7550B/TANCHC / RE: Our Ref: FW 9792 X , HAZENI BIN MD AMIN ; YOUR REF: GBK 7550 B - CLAIMANT: HAZENI BIN MD AMIN ; ACCIDENT INVOLVING MOTOR VEHICLES NO. FW9792X & GBK 7550 B AT YUAN

Without Prejudice

Dear Sir/Madam

Thank you for your email.

We will appoint LKK as SJE.

Dear LKK

Please arrange Mr. Kenneth Kong to conduct PRS on without prejudice basis.

OIC – Jacqueline Tan

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Best Regards,
Cecilia Lee
Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6530 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Suria Suria <suria@erzatileemotor.com>
Sent: Saturday, 5 February 2022 10:29 am
To: Cecilia Lee Peng Geok <cecilia.lee@sg.cntaiping.com>
Cc: Erzat Lee <erzat@erzatileemotor.com>; Hanisah Mshukrie <hanisah@erzatileemotor.com>; Tan Chew Chik Jacqueline <jacqueline.tan@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: Re: SNM22D200707/C02/GBK7550B/TANCHC / RE: Our Ref: FW 9792 X , HAZENI BIN MD AMIN ; YOUR REF: GBK 7550 B - CLAIMANT: HAZENI BIN MD AMIN ; ACCIDENT INVOLVING MOTOR VEHICLES NO. FW9792X & GBK 7550 B AT YUAN

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hi Cecilia,

We would like to appoint Kenneth Kong from LKK to be the Single Joint Expert.

Thanks & Regards

Suria

Admin Assistant

Erzat Lee Motor Trading Pte Ltd

Synergy@KB 25

Kaki Bukit Road 4

#03-37 Singapore 417800

On Fri, 4 Feb 2022 at 17:03, Cecilia Lee Peng Geok <cecilia.lee@sg.cntaiping.com> wrote:

Without Prejudice

Our reference: SNM22D200707/C02/GBK7550B/TANCHC

Your reference: FW 9792 X

Dear Sirs,

We refer to your email of 04/02/2022.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.

4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Best Regards,

Cecilia Lee

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6530 | F: (65) 6224 7175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Friday, 4 February 2022 5:01 pm

To: Suria Suria <suria@erzatleemotor.com>; Tan Chew Chik Jacqueline <jacqueline.tan@sg.cntaiping.com>; Cecilia Lee Peng Geok <cecilia.lee@sg.cntaiping.com>

Cc: Erzat Lee <erzat@erzatleemotor.com>; Hanisah Mshukrie <hanisah@erzatleemotor.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R: SNM22D200707/C02/GBK7550B/TANCHC / RE: Our Ref: FW 9792 X , HAZENI BIN MD AMIN ; YOUR REF: GBK 7550 B – CLAIMANT: HAZENI BIN MD AMIN ; ACCIDENT INVOLVING MOTOR VEHICLES NO. FW9792X & GBK 7550 B AT YUAN

Without Prejudice

Dear Cecilia,

Please conduct PRS for FW9792X.

Note: officer in charge Jacqueline Tan 63896185.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or

partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Suria Suria <suria@erzatileemotor.com>

Sent: Friday, 4 February 2022 4:55 pm

To: Personal Dept of China Taiping Insurance <e-personal@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Erzatz Lee <erzat@erzatileemotor.com>; Hanisah Mshukrie <hanisah@erzatileemotor.com>

Subject: Our Ref: FW 9792 X , HAZENI BIN MD AMIN ; YOUR REF: GBK 7550 B – CLAIMANT: HAZENI BIN MD AMIN ; ACCIDENT INVOLVING MOTOR VEHICLES NO. FW9792X & GBK 7550 B AT YUAN SHENG ROAD ON 26.01.2022 AT 22:35 – NOTICE FOR PRE-REPAIR INSPECTION

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Our Ref: FW 9792 X ; HAZENI BIN MD AMIN

Your ref: GBK 7550 B

Dear Sirs,

CLAIMANT: HAZENI BIN MD AMIN

ACCIDENT INVOLVING MOTOR VEHICLES NO. FW 9792 X & GBK 7550 B AT YUAN SHENG ROAD ON 26.01.2022 AT 22:35

NOTICE FOR PRE-REPAIR INSPECTION

We act for **HAZENI BIN MD AMIN** (“our client”), owner and rider of motorcycle no. FW 9792 X , in his claim for property damage and consequential loss and expense as a result of the above captioned road traffic accident involving your insured driver of motor vehicle no. GBK 7550 B

As a result of the accident, our client's motorcycle was damaged and he suffered other consequential losses.

Please let us know **within 2 working days** upon receipt of this notice whether you intend to conduct a pre-repair survey of our client's motorcycle. In the event that you do not respond within the stipulated timeline, our client will proceed to repair the motorcycle without further reference to you.

If you wish to conduct a survey, please liaise with **Mr Erzat at 9898 3441 & Hanisah at 8952 1184**, failing which, we will proceed accordingly.

Please note the said motorcycle can be inspected at:

Name of workshop: **Erzat Lee Motor Trading Pte Ltd**

Address: Synergy @ Kaki Bukit 23, #01-18 Kaki Bukit Rd 4, Singapore 417801

Contact details: Mr Erzat at Mobile no. 9898 3441 & Hanisah at mobile no. 8952 1184

Best Regards,

Hanisah Mohamed Shukrie 哈尼莎

Account Manager

Erzat Lee Motor Trading Pte Ltd

Synergy@KB 25

Kaki Bukit Road 4

#03-37 Singapore 417800

E: Hanisah@erzatleemotor.com