

## Meng Yan (LKK Auto)

---

**From:** Tan Kian Wei Billy <billy.tan@sg.cntaiping.com>  
**Sent:** Friday, 4 February, 2022 4:11 PM  
**To:** izhar@chiaarul.com; Claims Dept of CTI; Adeline Chng; 'SUR'; assignments@lkkauto.com  
**Cc:** keithyap@singnet.com.sg  
**Subject:** RE: SNM22D200797/C02/YL9271R/CHNGPW / RE: ACCIDENT INVOLVING MOTOR VEHICLES SJT 3868U, YL 9271R, PC 1765P AND PC 5316B ALONG BOON LAY WAY ON 28 JANUARY 2022

[Confidential]

Without Prejudice  
Save as to cost

Dear Izhar,

We refer to your email of below.

We regret to inform that we are not agreeable to your list of proposed surveyors and will be assigning our panel surveyor, M/s LKK AUTO CONSULTANTS Pte Ltd to conduct the Pre-repair survey.

Please contact our surveyor to conduct the post repair inspection before returning the repaired vehicle to the claimant.

Aside to LKK,

Please refer to the email below and liaise with third party workshop accordingly.

Thank you.

### **NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thanks and Best Regards

**Billy Tan**  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896175 | F: (65) 62247175

*Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.*

---

**From:** izhar@chiaarul.com <izhar@chiaarul.com>  
**Sent:** Friday, 4 February 2022 3:48 PM  
**To:** Tan Kian Wei Billy <billy.tan@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Adeline Chng <adeline.chng@sg.cntaiping.com>  
**Cc:** keithyap@singnet.com.sg  
**Subject:** RE: SNM22D200797/C02/YL9271R/CHNGPW / RE: ACCIDENT INVOLVING MOTOR VEHICLES SJT 3868U, YL 9271R, PC 1765P AND PC 5316B ALONG BOON LAY WAY ON 28 JANUARY 2022

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

## WITHOUT PREJUDICE

Dear Billy,

We refer to your email of even date.

Our client is not agreeable to your proposed list of surveyors therein.

In the premises, we propose Impact Analysis Consulting Pte Ltd as the Single Joint Expert for this matter.

Kindly revert on the same soonest hereof.

Regards,

**Izhar**

M/s Chia S Arul LLC  
151 Chin Swee Road  
#03-09 Manhattan House  
Singapore 169876  
Tel: (65) 6733 4647 Fax: (65) 6733 8183

This e-mail is from M/s Chia S Arul LLC, a firm of Advocates and Solicitors in Singapore, and is intended solely for the named addressee. It contains confidential and /or legally privileged information. If the e-mail has reached you in error, please delete the e-mail immediately and inform us of the error. You may contact us at [info@chiaarul.com](mailto:info@chiaarul.com). Internet communications cannot be guaranteed to be secured or error-free as information could be intercepted, corrupted, lost, arrive late or contain viruses. The sender therefore does not accept liability for any errors or omissions in the context of this message which arise as a result of Internet transmission.

---

**From:** Tan Kian Wei Billy <[billy.tan@sg.cntaiping.com](mailto:billy.tan@sg.cntaiping.com)>  
**Sent:** Friday, 4 February 2022 3:23 pm  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; [izhar@chiaarul.com](mailto:izhar@chiaarul.com); Adeline Chng <[adeline.chng@sg.cntaiping.com](mailto:adeline.chng@sg.cntaiping.com)>  
**Cc:** [keithyap@singnet.com.sg](mailto:keithyap@singnet.com.sg)  
**Subject:** RE: SNM22D200797/C02/YL9271R/CHNGPW / RE: ACCIDENT INVOLVING MOTOR VEHICLES SJT 3868U, YL 9271R, PC 1765P AND PC 5316B ALONG BOON LAY WAY ON 28 JANUARY 2022

[Confidential]

Without Prejudice

Save as to cost

Dear Sirs / Madam,

**ACCIDENT INVOLVING YL9271R & SJT3868U on 28/01/2022**

We refer to your email of 04/02/2022.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Billy Tan @ 6389 6175 and email us at [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)

\*\* Note: Please cc to [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) when you reply to us.

**NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at 6224 7175. Any inconvenience caused is much regretted.

Thanks and Best Regards

**Billy Tan**  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896175 | F: (65) 62247175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平狮城 Taiping SG

*Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.*

---

**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Sent:** Friday, 4 February 2022 3:19 PM  
**To:** [izhar@chiaarul.com](mailto:izhar@chiaarul.com); Adeline Chng <[adeline.chng@sg.cntaiping.com](mailto:adeline.chng@sg.cntaiping.com)>; Tan Kian Wei Billy <[billy.tan@sg.cntaiping.com](mailto:billy.tan@sg.cntaiping.com)>  
**Cc:** [keithyap@singnet.com.sg](mailto:keithyap@singnet.com.sg); Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Subject:** O/R: SNM22D200797/C02/YL9271R/CHNGPW / RE: ACCIDENT INVOLVING MOTOR VEHICLES SJT 3868U, YL 9271R, PC 1765P AND PC 5316B ALONG BOON LAY WAY ON 28 JANUARY 2022

Without Prejudice  
Save as to costs

Dear Billy,

Please conduct PRS for **SJT3868U**. (OUR INSURED HAS YET TO FILED SAS REPORT)

Note: officer in charge Adeline Chng 63896155.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at 6224 7175. Any inconvenience caused is much regretted.

Thank you

Chong Boon Sen  
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896116 | F: (65) 62247175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平狮城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

---

**From:** [izhar@chiaarul.com](mailto:izhar@chiaarul.com) <[izhar@chiaarul.com](mailto:izhar@chiaarul.com)>

**Sent:** Friday, 4 February 2022 2:58 pm

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Cc:** [keithyap@singnet.com.sg](mailto:keithyap@singnet.com.sg)

**Subject:** ACCIDENT INVOLVING MOTOR VEHICLES SJT 3868U, YL 9271R, PC 1765P AND PC 5316B ALONG BOON LAY WAY ON 28 JANUARY 2022

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sirs,

We act for Ang Geok See, the owner and driver of motor vehicle SJT 3868U which has appointed us to act on their behalf to claim against your insured's vehicle no. YL 9271R in regards to the road traffic accident on 28 January 2022.

Please be informed that the said motor vehicle can be inspected at:-

**Yap Motor Repair Service  
Blk 7 Sin Ming Industrial Estate Sector C  
#01-82  
Singapore 575642**

Kindly contact Helen or Ms Pan at 6451 1705/ 6455 2191 to make the necessary arrangements.

If you fail to conduct the pre-repair inspection within the next 2 working days excluding any intervening Saturday, Sunday or Public Holiday, the said workshop will commence repairs thereafter without further reference to you.

Regards,

**Izhar**

M/s Chia S Arul LLC

151 Chin Swee Road

#03-09 Manhattan House

Singapore 169876

Tel: (65) 6733 4647 Fax: (65) 6733 8183

This e-mail is from M/s Chia S Arul LLC, a firm of Advocates and Solicitors in Singapore, and is intended solely for the named addressee. It contains confidential and /or legally privileged information. If the e-mail has reached you in error, please delete the e-mail immediately and inform us of the error. You may contact us at [info@chiaarul.com](mailto:info@chiaarul.com). Internet communications cannot be guaranteed to be secured or error-free as information could be intercepted, corrupted, lost, arrive late or contain viruses. The sender therefore does not accept liability for any errors or omissions in the context of this message which arise as a result of Internet transmission.

