Meng Yan (LKK Auto)

From: Ivy Ratilla <ivy.r@budgetdirect.com.sg>
Sent: Friday, 4 February, 2022 1:54 PM
To: Admin-D (LKKAuto); SUR; assignments

To: Admin-D (LKKAuto); SUR; assignments **Cc:** Justin Wong; Derrick Quok; Kenneth Lim

Subject: TPPD survey: Claim ref: C10013649/KY || OI- SMH3954G (White) TP- SJZ8102G || Est:

\$ || Fastech Auto

Attachments: SJZ8102G_28012022.pdf; SMH3954G.pdf

Hi Team,

We would like to request TP survey for SJZ8102G. TP chose Mr. Marcus Chua to survey the vehicle.

Workshop information: Fastech Auto Pte Ltd 1 Kaki Bukit Avenue 6 #01-46/48/50 Autobay Singapore 417883

Tel: 6746 5405 Fax: 6745 8520

Please confirm.

Thank you.

Regards,

Ivy Ratilla Admin Executive, Claims

T +65 6989 3697 F +65 6725 0853

E ivy.r@budgetdirect.com.sq





Customer Care +65 6221 2111 **Claims** +65 6221 2199 **Claims (Int.)** +65 6540 2199

190 Clemenceau Avenue, #03-01 Singapore Shopping Centre Singapore 239924

budgetdirect.com.sg



Auto & General Insurance (Singapore) Pte. Limited (Co. Reg. No. 201626103G) trading as **<u>Budget</u> <u>Direct Insurance</u>**.

From: Ashley Chia <ashley.chia@fastechauto.com.sg> Sent: Friday, 4 February 2022 10:45 AM To: Ivy Ratilla <ivy.r@budgetdirect.com.sg>; Claims <claims@budgetdirect.com.sg> Cc: Jason <Jason@fastechauto.com.sg>; Ong Shiying <shiying.ong@fastechauto.com.sg> Subject: RE: REQUEST FOR PRE-REPAIR INSPECTION FOR SJZ 8102G DOA: 28.01.2022 Without Prejudice Dear Ivy, Please refer to the GIA attachment for your attention. Please arrange survey with LKK. Thank you. Best Regards, Ashley Chia Fastech Auto Pte Ltd 1 Kaki Bukit Avenue 6 #01-46/48/50 Autobay Singapore 417883 Tel: 6746 5405 Fax: 6745 8520 Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/ claimant. From: Ivy Ratilla < ivy.r@budgetdirect.com.sg> Sent: Friday, January 28, 2022 5:19 PM To: Ong Shiying <<u>shiying.ong@fastechauto.com.sg</u>>; Claims <<u>claims@budgetdirect.com.sg</u>> Cc: Jason < <u>Jason@fastechauto.com.sg</u>>; Ashley Chia < <u>ashley.chia@fastechauto.com.sg</u>> Subject: RE: REQUEST FOR PRE-REPAIR INSPECTION FOR SMH 3954G DOA: 28.01.2022 Without Prejudice Dear Sir, This accident is not recognised in our system yet. May we ask for a copy of your client's GIA report? We will arrange survey with LKK once we receive this report. Thank you. Regards,

Ivy Ratilla

Admin Executive, Claims

T +65 6989 3697 F +65 6725 0853

E ivy.r@budgetdirect.com.sg





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Auto & General Insurance (Singapore) Pte. Limited (Co. Reg. No. 201626103G) trading as **<u>Budget</u> <u>Direct Insurance</u>**.

From: Ong Shiying <shiying.ong@fastechauto.com.sg>

Sent: Friday, 28 January 2022 3:10 PM

To: Ivy Ratilla < ivy.r@budgetdirect.com.sg>; Claims < claims@budgetdirect.com.sg> Cc: Jason < Jason@fastechauto.com.sg>; Ashley Chia < ashley.chia@fastechauto.com.sg> Subject: RE: REQUEST FOR PRE-REPAIR INSPECTION FOR SMH 3954G DOA: 28.01.2022

Without Prejudice

Dear Ivy,

Please arrange (LKK Auto Consultants Pte Ltd - Marcus Chua) to conduct the pre- repair survey.

Thank You.

Best Regards, Shiying Fastech Auto Pte Ltd 1 Kaki Bukit Avenue 6 #01-46/48/50 Autobay Singapore 417883

Tel: 6746 5405 Fax: 6745 8520

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/ claimant.

From: Ong Shiying <shiying.ong@fastechauto.com.sg>

Sent: Friday, 28 January 2022 12:28 PM **To:** Claims claims@budgetdirect.com.sg>

Cc: Jason < <u>Jason@fastechauto.com.sg</u>>; Ashley Chia < <u>ashley.chia@fastechauto.com.sg</u>> Subject: REQUEST FOR PRE-REPAIR INSPECTION FOR SMH 3954G DOA: 28.01.2022

Without Prejudice

Dear Sir / Madam,

Your insured's vehicle: <u>SMH 3954G.</u>

Date of accident: <u>28/01/2022</u>.

Please arrange Pre-repair Inspection for my client's vehicle no: SJZ 81026.

In accordance to APPENDIX C Pre-action Protocol for Non-Injury Motor Accident Cases of PRACTICE DIRECTIONS

AMENDMENT NO. 1 OF 2016 paragraph 2.3, please provide a list of at least $\underline{10 \text{ motor surveyors}}$ within $\underline{2}$ days of the notice.

Thank you

Best Regards, Shiying Fastech Auto Pte Ltd 1 Kaki Bukit Avenue 6 #01-46/48/50 Autobay Singapore 417883

Tel: 6746 5405 Fax: 6745 8520

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/ claimant.

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