

Veron Chen (LKKAuto)

From: Veron Chen (LKKAuto)
Sent: Monday, 7 February 2022 4:17 PM
To: SUR; Patrick Tia
Cc: Rohani Binte Mustafa; Brenda Ng Lay Hong; Ngo Toh Wee
Subject: RE: [EXTERNAL] - YN8749B /DOA25/01/2022 / ODWR CLAIM /SURVEY

Dear Patrick,

As instructed by our client , please proceed to repair the **insured vehicle YN 8749B, (Excess \$750).**

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Motor Claim - III <motorclaim@iii.com.sg>
Sent: Friday, 4 February, 2022 11:10 AM
To: Patrick Tia Jee Kiang <PatrickTia@sparkcarcare.com>; sur@lkkauto.com; admin-a@lkkauto.com; Summer (LKK Auto) <admin-d@lkkauto.com>
Cc: Rohani Binte Mustafa <RohaniM@sparkcarcare.com>; Brenda Ng Lay Hong <BrendaNg@sparkcarcare.com>; Ngo Toh Wee <Ngotw@sparkcarcare.com>; Sherini Pillai <sherini@iii.com.sg>
Subject: RE: [EXTERNAL] - YN8749B /DOA25/01/2022 / ODWR CLAIM /SURVEY

Dear Sir/Mdm,

Please conduct an OD survey on our vehicle YN8749B and let us have your report urgently.

This claim will be handled by Ms Sherini.

*Kindly create OD claim & upload this survey request email to merimen.

Thank You.

Bhuvaneswari
Motor & Work Injury Claims Department
India International Insurance Pte Ltd

64 Cecil Street #04/#05 IOB Building
Singapore 049711
Tel: 6347 6100 Ext 231



From: Patrick Tia Jee Kiang <PatrickTia@sparkcarcare.com>

Sent: Friday, 4 February 2022 9:57 am

To: Motor Claim - III <motorclaim@iii.com.sg>

Cc: Rohani Binte Mustafa <RohaniM@sparkcarcare.com>; Brenda Ng Lay Hong <BrendaNg@sparkcarcare.com>;
Ngo Toh Wee <Ngotw@sparkcarcare.com>

Subject: [EXTERNAL] - YN8749B /DOA25/01/2022 / ODWR CLAIM /SURVEY

Dear Claim ,

Kindly arrange for survey at Braddell .

Vehicle in workshop.

Thank you

Patrick Tia

Customer Care Specialist(Accident Repair)

T:63837441 | M: 97288916

W: www.sparkcarcare.com

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