

**國際汽車維修**  
**KT MOTORWERK**  
Blk 3012 Bedok Ind. Park E #01-2020 Singapore 489978.  
(Bedok North Ave. 4) Tel: 98287487 Fax: 6448 5177  
Email: ktmotorwerk@hotmail.com  
Reg. No.: 53373462B

Telephone: 98287487  
Email: ktmotorwerk@hotmail.com

28.06.2022

Our Ref : SMA2534D

**CHINA TAIPING INSURANCE(SINGAPORE) PTE LTD**

**Motor Claims Department**

3 ANSON ROAD,#16-00,SPRINGLEAF TOWER  
S(079909)

Dear Sir/Mdm

**ACCIDENT INVOLVING SMA2534D AND GBJ5827Y ALONG TPE EXIT SLIP RD TWDS LOYANG  
AVE ON 24.01.2022 @ 0650HRS**

Please refer to the above mentioned accident.

We are writing in on the behalf of JUNAIDIE BIN ALI  
the registered owner of motor vehicle number SMA2534D which was involved in the above accident.

We are instructed that the above accident was caused solely and completely by the negligence of your insured's vehicle number **GBJ5827Y** As a result of which, our client have suffered loss and and expenses.

We are instructed by our client to claim for :

1. Cost of Repair (Agree with Surveyor)	\$6,500
2. Loss of use @ 6days/\$100	\$600.00
3. Third party search fees	\$7.45
<b>TOTAL AMOUNT</b>	<b><u>\$ 7,107.45</u></b>

We enclsloed hereby the following documents for your consideration :

- (A) Final Repair Bill
- (B) Discharge Voucher
- (C) Letter of Authority
- (D) Third Party Search Fee

Kindly acknowledge receipt of the above said documents and your favorable reply is greatly appreciated.

  
\_\_\_\_\_  
JOHN  
Mobile: 98287487  
Email: ktmotorwerk@hotmail.com

國際汽車維修  
KT MOTORWERK

Blk 3012 Bedok Ind. Park E #01-2020 Singapore 489978.  
(Bedok North Ave. 4) Tel: 98287487 Fax: 6448 5177  
Email: ktmotorwerk@hotmail.com  
Reg. No. 53373462B

LETTER OF AUTHORITY AND INDEMNITY

ACCIDENT INVOLVING VEHICLE NO. SMA 2534D AND GBJ5827Y.

AT/ALONG TPE EXIT SLIP RD TWDJ LAYANG AVE

ON 24 DAY 01 MONTH 22 YEAR

- I/We, the owner of vehicle no. SMA 2534D hereby instruct and authorize you to commence repair to the said vehicles.
- You are further authorized to appoint solicitors on my/our behalf and give the solicitors full instructions as if the appointment are given by me/us with respect to the conduct of my/our claims against third party driver and/or his insurers including if necessary, to commence legal proceedings in Court in my/our name against the third party.
- You have my/our full authority to instruct my/our solicitors to negotiate a settlement with the third party and/or his insurers on such terms as you deem fit. Upon settlement of my claim, you are authorized to sign any Discharge Voucher or any document to confirm my acceptance of the settlement as full and final discharge of my claim, on my behalf.
- Upon resolving my/our claim, you are authorized to agree with my/our solicitors on the amount of their professional cost and disbursements for acting for me/us and to relieve payment of the balance of the settlement sum on my/our behalf directly into your account.
- In the event that, I/we am/are required to attend at my/our solicitors' office or to attend court in connection to my/our claim, I/we shall render full co-operation.
- In the event that my/our claim against the third party and/or his insurers is Not successful or cannot be proceeded with, I/we authorized you to make a claim against my/our own insurers for the cost of repairs and any other losses recoverable under my/our policy of insurance. In this respects, I/we understand and accept that the excess amount applicable under the policy of insurance shall be borne by me/us. I/we shall also be personally liable to bear all legal cost incurred by you in claiming back for the repair cost by your Solicitors.
- If for whatever reasons, my/our insurers reject my/our claim for indemnity for the cost of repairs and/or any loses recoverable under the policy of insurance or make any offer to pay less than the amount claimed by you, I/we agree to undertake to pay the full amount of your repair bill and survey fees and any other expenses reasonably incurred on my/our behalf or to pay you the difference in amount, as the case may be.
- I/we have read and understand the above statement and agreed.

Dated this 26 day 01 month 22 year

Signature

J

Name

Junaidie Bin Ai

NRIC/ROC No.

S7102962Z

Address

BLK 897C woodlands

Unit 50 #05-180 (5)732817

Company Stamp

x

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMCVSNW00057242102      Claim No : SNM22D200632/C02/GBJ5827Y/THAMYL

Claimant : JUNAIDIE BIN ALI

Amount : **S\$6,860.00**  
SINGAPORE DOLLARS SIX THOUSAND EIGHT HUNDRED SIXTY ONLY.

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SMA2534D  
Insured Vehicle No. : GBJ5827Y

Date of Loss : 24/01/2022  
Place of Accident : TPE EXIT SLIP ROAD TWDS LOYANG AVE

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : CHENG HENG PAPER PRODUCTS CO (PTE) LTD  
Driver Name : ABDUL RASHID BIN MOHAMED ALI

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

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(1) Global Sum	S\$ 6,860.00
TOTAL . . . . .	<b>S\$ 6,860.00</b>

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Claimant Name : Junaidie Bin Ali      NRIC No : S7102902Z

Signature : J      Date : 03.01.23

**國際汽車維修**  
**KT MOTORWERK**  
Blk 3012 Bedok Ind. Park E #01-2020 Singapore 489778.  
(Bedok North Ave. 4) Tel: 98287487 Fax: 6448 5177  
Email: ktmotorwerk@hotmail.com  
Reg. No.: S3373462B

Telephone: 98287487  
Fax: 64485177  
Email: ktmotorwerk@hotmail.com

Tax Invoice No : T100172

**FINAL REPAIR BILL**

Date : 28.06.2022

**CHINA TAIPING INSURANCE(SINGAPORE) PTE LTD**

**Motor Claims Department**  
3 ANSON ROAD, #16-00, SPRINGLEAF TOWER  
S(079909)

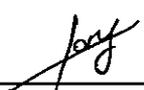
Vehicle Number : SMA2534D  
Make/Model : HYUNDAI ELANTRA  
Date of Accident : 24.01.2022

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Cost of Repair (Recommended By Surveryor) \$6,500.00

**GRAND TOTAL** \$ 6,500.00

ISSUED BY

  
\_\_\_\_\_  
Mr John  
Mobile:98287487  
Email: ktmotorwerk@hotmail.com

> Back to OneMotoring

# Land Transport Authority

Land Transport Authority  
10 Sin Ming Drive  
Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 25 Jan 2022 / 11:16:59

Receipt Date/Time : 25 Jan 2022 / 11:16:59

## Tax Invoice/Receipt

Receipt No. : ITNET-00000-220125-001252

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - GBJ5827Y				
As at 24 Jan 2022/06:50:00				
Insurance Co: CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD				
1	Insurance Enquiry - GBJ5827Y Enquiry Fee 20220125111553254049	7.00	0.49	7.49
	<b>Sub-Total</b>	7.00	0.49	7.49
	<b>Total Before Rounding</b>	7.00	0.49	7.49
	<b>Rounding Difference</b>			0.04
	<b>Total Amount Payable</b>			7.45
Paid By				
	400682XXXXXX7606		eNETS Credit Card	7.45
	<b>Total</b>			7.45
	Cash Change			0.00
	Tendered Amount			7.45
	Excess Refundable Amount			0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

## Cecilia Chong (LKK Auto)

---

**From:** Cecilia Chong (LKK Auto)  
**Sent:** Wednesday, 29 June 2022 1:21 pm  
**To:** CHPAPER@SINGNET.COM.SG  
**Subject:** <STANDARD LETTER> ACCIDENT INVOLVING GBJ 5827Y & SMA 2534D ON 24/01/2022

**Importance:** High

Our Ref: CC6/CTI22001060/Ags3

29 JUNE 2022

**CHENG HENG PAPER PRODUCTS CO (PTE) LTD  
DRIVER: ABDUL RASHID BIN MOHAMED ALI**

Dear Sir/Madam,

### **ACCIDENT INVOLVING GBJ 5827Y & SMA 2534D ON 24/01/2022**

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us **within 3 days** from the date of this letter together with the Evidence (E.G: Accident video footage / Traffic Police Investigation Result).

Please call us if you have further queries.

*c.c. China Taiping Insurance (Singapore) Pte Ltd  
(Motor Claims Dept)*

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

Best Regards,

Cecilia Chong | Case Handler

**LKK Auto Consultants Pte Ltd**

DID: 6749-4274 | MAIN: 6256 3561 | EMAIL: [CeciliaChong@lkkauto.com](mailto:CeciliaChong@lkkauto.com) | FAX: 6741-4108

## Hsiao Tong (LKKAuto)

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**From:** Hsiao Tong (LKKAuto)  
**Sent:** Friday, 23 December 2022 9:31 AM  
**To:** 'Alfred Toh'  
**Cc:** Claims Dept of CTI; Admin A  
**Subject:** RE: [SEEK MANDATE] - SNM22D200632/C02/GBJ5827Y/THAMYL /Direct Settlement - Accident Involving GBJ 5827Y and SMA 2534D (TP : LKK REF - CC6/CTI22001060/Ags3) on 24/01/2022

Dear Sirs,

For an update, we have settled the matter at a global sum of \$6,860.00(all-in).

We will proceed to close file and submit all the relevant documents to your good office once it is ready.

Thank you.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** Alfred Toh <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>  
**Sent:** Sunday, 18 December 2022 12:53 PM  
**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Alfred Toh <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>  
**Subject:** RE: [SEEK MANDATE] - SNM22D200632/C02/GBJ5827Y/THAMYL /Direct Settlement - Accident Involving GBJ 5827Y and SMA 2534D (TP : LKK REF - CC6/CTI22001060/Ags3) on 24/01/2022

**LKK REF - CC6/CTI22001060/Ags3**

**CTI REF - SNM22D200632/C02/GBJ5827Y/THAMYL/TOHHS**

Dear Hsiao Tong

We refer to the above matter.

Please proceed to resolve the property damage up to \$6,867.45.

**Best Regards**

**Alfred Toh**  
**Assistant Manager**  
**Claims Department**

China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
Email: [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)  
[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平獅城 TaipingSG

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**From:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Sent:** Thursday, 3 November 2022 9:08 pm  
**To:** Pauline Tham <[pauline.tham@sg.cntaiping.com](mailto:pauline.tham@sg.cntaiping.com)>  
**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** Re: [SEEK MANDATE] - SNM22D200632/C02/GBJ5827Y/THAMYL / FW: Direct Settlement - Accident Involving GBJ 5827Y (OI : CTI - TBA) and SMA 2534D (TP : LKK REF - CC6/CTI22001060/Ags3) on 24/01/2022

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Dear Sirs/Mdm,

We refer to our mandate request dated 14/09/2022.

Kindly let us have your approval / instruction.

**Best Regards,**

**Hsiao Tong, Chew** | Case Handler  
**LKK Auto Consultants Pte Ltd**  
Phone: 6742 3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: -  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Hsiao Tong (LKKAuto)  
**Sent:** Wednesday, 14 September 2022 8:14 am  
**To:** Pauline Tham <[pauline.tham@sg.cntaiping.com](mailto:pauline.tham@sg.cntaiping.com)>  
**Cc:** [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** [SEEK MANDATE] - SNM22D200632/C02/GBJ5827Y/THAMYL / FW: Direct Settlement - Accident Involving GBJ 5827Y (OI : CTI - TBA) and SMA 2534D (TP : LKK REF - CC6/CTI22001060/Ags3) on 24/01/2022

Your ref: **SNM22D200632/C02/GBJ5827Y/THAMYL**  
LKK ref : CC6/CTI22001060/Aps3q2

Dear Sirs/Mdm,

**ACCIDENT INVOLVING GBJ5827Y(CHINA TAIPING) AND SMA2534D(TP) ON 24/01/2022**

We refer to the above matter.

It is a head-to-rear collision. We are of the view that liability is not in our insured driver's favour.

We seek your approval to offer repairer "KT MOTORWERK" at \$6,867.45(all-in).

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair	\$ 16,097.68	\$ 6,500.00
2. Loss of Use (6days x \$100.00)	\$ 600.00	\$ 360.00 (6days x \$60.00)
3. LTA/GIA Search Fee	\$ 7.45	\$ 7.45
<b>Total</b>	<b>\$ 16,705.13</b>	<b>\$ 6,867.45</b>

Surveyor recommended 6days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 26/08/2022 is only for mandate purpose.

**Kindly let us have your approval / instruction.**

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** Pauline Tham [<mailto:pauline.tham@sg.cntaiping.com>]

**Sent:** Tuesday, 15 February 2022 11:21 AM

**To:** Su Li (LKK Auto) <[suli@lkkauto.com](mailto:suli@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Cecilia Chong (LKK Auto) <[CeciliaChong@lkkauto.com](mailto:CeciliaChong@lkkauto.com)>

**Subject:** RE: SNM22D200632/C02/GBJ5827Y/THAMYL / FW: Direct Settlement - Accident Involving GBJ 5827Y (OI : CTI - TBA) and SMA 2534D (TP : LKK REF - CC6/CTI22001060/Ags3) on 24/01/2022

[Confidential]

Hi SU Li

Oi report attached.

\*\* Note: Please cc to [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) when you reply to us.

**NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted

Thanks.

**Pauline Tham**

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #16-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6541 | F: (65) 6224 7175

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平狮城 Taiping SG

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**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Sent:** Friday, February 4, 2022 1:13 PM

**To:** [suli@lkkauto.com](mailto:suli@lkkauto.com); Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Cecilia Chong (LKK Auto) <[CeciliaChong@lkkauto.com](mailto:CeciliaChong@lkkauto.com)>; Pauline Tham <[pauline.tham@sg.cntaiping.com](mailto:pauline.tham@sg.cntaiping.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** O/R: SNM22D200632/C02/GBJ5827Y/THAMYL / FW: Direct Settlement - Accident Involving GBJ 5827Y (OI : CTI - TBA) and SMA 2534D (TP : LKK REF - CC6/CTI22001060/Ags3) on 24/01/2022

Dear all,

Please note that officer in charge for this case is Pauline Tham.

Claim no SNM22D200632/C02/GBJ5827Y/THAMYL.

Dear Pauline,

Pls revert LKK.

Chong Boon Sen

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平狮城 Taiping SG

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**From:** Su Li (LKK Auto) <[suli@lkkauto.com](mailto:suli@lkkauto.com)>  
**Sent:** Friday, 4 February 2022 1:09 pm  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Cecilia Chong (LKK Auto) <[CeciliaChong@lkkauto.com](mailto:CeciliaChong@lkkauto.com)>  
**Subject:** Direct Settlement – Accident Involving GBJ 5827Y (OI : CTI – TBA) and SMA 2534D (TP : LKK REF – CC6/CTI22001060/Ags3) on 24/01/2022

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Dear Sir / Madam,

We refer to the above matter.

We have inspected third party vehicle SMA 2534D at M/s KT MOTORWERK on 26/01/2022 on a WP basis and TP repairer proposed for a direct settlement.

**Enclosed for your perusal is:**  
– TP GIA report

Please be informed that the estimated cost of repair is not ready yet.

We will revert to you on preliminary advice in due course.

Meanwhile, kindly provide us the claim reference number and a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Cecilia.

*To check availability of the case handler, you may contact the undersigned.*

***"Wishing You Happiness & Prosperity Chinese New Year 2022"***

***\*Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Thank you.

Best Regards,

**Su Li** | Admin Support

**LKK Auto Consultants Pte Ltd**