

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Wednesday, 14 September 2022 8:14 AM
To: Pauline Tham
Cc: claimsdept@sg.cntaiping.com; Admin A
Subject: [SEEK MANDATE] - SNM22D200632/C02/GBJ5827Y/THAMYL / FW: Direct Settlement - Accident Involving GBJ 5827Y (OI : CTI - TBA) and SMA 2534D (TP : LKK REF - CC6/CTI22001060/Ags3) on 24/01/2022
Attachments: LKK Survey Report & Photos.pdf; TP LOD.pdf; Letter to OI.pdf

Your ref: **SNM22D200632/C02/GBJ5827Y/THAMYL**
LKK ref : CC6/CTI22001060/Aps3q2

Dear Sirs/Mdm,

ACCIDENT INVOLVING GBJ5827Y(CHINA TAIPING) AND SMA2534D(TP) ON 24/01/2022

We refer to the above matter.

It is a head-to-rear collision. We are of the view that liability is not in our insured driver's favour.

We seek your approval to offer repairer "KT MOTORWERK" at **\$6,867.45(all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair	\$ 16,097.68	\$ 6,500.00
2. Loss of Use (6days x \$100.00)	\$ 600.00	\$ 360.00 (6days x \$60.00)
3. LTA/GIA Search Fee	\$ 7.45	\$ 7.45
Total	\$ 16,705.13	<u>\$ 6,867.45</u>

Surveyor recommended 6days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 26/08/2022 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Pauline Tham [<mailto:pauline.tham@sg.cntaiping.com>]

Sent: Tuesday, 15 February 2022 11:21 AM

To: Su Li (LKK Auto) <suli@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>

Subject: RE: SNM22D200632/C02/GBJ5827Y/THAMYL / FW: Direct Settlement - Accident Involving GBJ 5827Y (OI : CTI - TBA) and SMA 2534D (TP : LKK REF - CC6/CTI22001060/Ags3) on 24/01/2022

[Confidential]

Hi SU Li

Oi report attached.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted

Thanks.

Pauline Tham

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6541 | F: (65) 6224 7175

W: www.sg.cntaiping.com |

FB: www.facebook.com/chinataipingsg/ |

WeChat: 太平狮城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Friday, February 4, 2022 1:13 PM

To: suli@lkkauto.com; Admin A <admin-a@lkkauto.com>; Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>; Pauline Tham <pauline.tham@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R: SNM22D200632/C02/GBJ5827Y/THAMYL / FW: Direct Settlement - Accident Involving GBJ 5827Y (OI : CTI - TBA) and SMA 2534D (TP : LKK REF - CC6/CTI22001060/Ags3) on 24/01/2022

Dear all,

Please note that officer in charge for this case is Pauline Tham.

Claim no SNM22D200632/C02/GBJ5827Y/THAMYL.

Dear Pauline,

Pls revert LKK.

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Su Li (LKK Auto) <suli@lkkauto.com>

Sent: Friday, 4 February 2022 1:09 pm

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>

Subject: Direct Settlement - Accident Involving GBJ 5827Y (OI : CTI - TBA) and SMA 2534D (TP : LKK REF - CC6/CTI22001060/Ags3) on 24/01/2022

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sir / Madam,

We refer to the above matter.

We have inspected third party vehicle SMA 2534D at M/s KT MOTORWERK on 26/01/2022 on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report

Please be informed that the estimated cost of repair is not ready yet.

We will revert to you on preliminary advice in due course.

Meanwhile, kindly provide us the claim reference number and a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Cecilia.

To check availability of the case handler, you may contact the undersigned.

"Wishing You Happiness & Prosperity Chinese New Year 2022"

****Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd