

RE: SNM22D200632/C02/GBJ5827Y/THAMYL / FW: Direct Settlement - Accident Involving GBJ 5827Y (OI : CTI - TBA) and SMA 2534D (TP : LKK REF - CC6/CTI22001060/Ags3) on 24/01/2022

Pauline Tham <Pauline.Tham@sg.cntaiping.com>

Tue 2/15/2022 11:21 AM

To: Su Li (LKK Auto) <suli@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>

[Confidential]

Hi SU Li

Oi report attached.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted

Thanks.

Pauline Tham

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6541 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Friday, February 4, 2022 1:13 PM

To: suli@lkkauto.com; Admin A <admin-a@lkkauto.com>; Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>; Pauline Tham <Pauline.Tham@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R: SNM22D200632/C02/GBJ5827Y/THAMYL / FW: Direct Settlement - Accident Involving GBJ 5827Y (OI : CTI - TBA) and SMA 2534D (TP : LKK REF - CC6/CTI22001060/Ags3) on 24/01/2022

Dear all,

Please note that officer in charge for this case is Pauline Tham.

Claim no SNM22D200632/C02/GBJ5827Y/THAMYL.

Dear Pauline,

Pls revert LKK.

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

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From: Su Li (LKK Auto) <suli@lkkauto.com>
Sent: Friday, 4 February 2022 1:09 pm
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>
Subject: Direct Settlement - Accident Involving GBJ 5827Y (OI : CTI - TBA) and SMA 2534D (TP : LKK REF - CC6/CTI22001060/Ags3) on 24/01/2022

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Dear Sir / Madam,

We refer to the above matter.

We have inspected third party vehicle SMA 2534D at M/s KT MOTORWERK on 26/01/2022 on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

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TP GIA report

Please be informed that the estimated cost of repair is not ready yet.

We will revert to you on preliminary advice in due course.

Meanwhile, kindly provide us the claim reference number and a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Cecilia.

To check availability of the case handler, you may contact the undersigned.

"Wishing You Happiness & Prosperity Chinese New Year 2022"

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd