

## Meng Yan (LKK Auto)

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**From:** Cecilia Lee Peng Geok <cecilia.lee@sg.cntaiping.com>  
**Sent:** Thursday, 3 February, 2022 1:33 PM  
**To:** assignments@lkkauto.com; sur@lkkauto.com  
**Cc:** Claims Dept of CTI; Chong Boon Sen; Tan Chew Chik Jacqueline  
**Subject:** RE: SNM22D200751/C02/SLA9878C/TANCHC / FW: TP Claim - SML663U; TP Vehicle SLA9878C DOA 28/01/2022  
**Attachments:** bill - 2022-02-03T133330.484.pdf

[Strictly Confidential]

Hi LKK

Attached OI SAS.

OIC – Jacqueline Tan

### NOTICE :

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Best Regards,  
**Cecilia Lee**  
Senior Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6530 | F: (65) 6224 7175

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**From:** Cecilia Lee Peng Geok  
**Sent:** Thursday, 3 February 2022 1:33 pm  
**To:** 'Paul Ong Qing Yong' <paul.ong@wearnes.com>; assignments@lkkauto.com; sur@lkkauto.com  
**Cc:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Chong Boon Sen <boonsen.chong@sg.cntaiping.com>; Tan Chew Chik Jacqueline <jacqueline.tan@sg.cntaiping.com>  
**Subject:** RE: SNM22D200751/C02/SLA9878C/TANCHC / FW: TP Claim - SML663U; TP Vehicle SLA9878C DOA 28/01/2022

**Without Prejudice**

Dear Sir/Madam

Thank you for your email. We will appoint LKK as SJE.

Dear LKK

Please arrange to conduct PRS on without prejudice basis.

Venue: 2 Jalan Pesawat.

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**From:** Paul Ong Qing Yong <[paul.ong@wearnes.com](mailto:paul.ong@wearnes.com)>  
**Sent:** Thursday, 3 February 2022 1:29 pm  
**To:** Cecilia Lee Peng Geok <[cecilia.lee@sg.cntaiping.com](mailto:cecilia.lee@sg.cntaiping.com)>  
**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Chong Boon Sen <[boonsen.chong@sg.cntaiping.com](mailto:boonsen.chong@sg.cntaiping.com)>; Tan Chew Chik Jacqueline <[jacqueline.tan@sg.cntaiping.com](mailto:jacqueline.tan@sg.cntaiping.com)>  
**Subject:** Re: SNM22D200751/C02/SLA9878C/TANCHC / FW: TP Claim - SML663U; TP Vehicle SLA9878C DOA 28/01/2022

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Hi Cecilia,

Please appoint LKK

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**From:** Cecilia Lee Peng Geok <[cecilia.lee@sg.cntaiping.com](mailto:cecilia.lee@sg.cntaiping.com)>  
**Sent:** Thursday, February 3, 2022 12:58 PM  
**To:** Paul Ong Qing Yong <[paul.ong@wearnes.com](mailto:paul.ong@wearnes.com)>  
**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Chong Boon Sen <[boonsen.chong@sg.cntaiping.com](mailto:boonsen.chong@sg.cntaiping.com)>; Tan Chew Chik Jacqueline <[jacqueline.tan@sg.cntaiping.com](mailto:jacqueline.tan@sg.cntaiping.com)>  
**Subject:** RE: SNM22D200751/C02/SLA9878C/TANCHC / FW: TP Claim - SML663U; TP Vehicle SLA9878C DOA 28/01/2022

**Without Prejudice**

**Our reference:** SNM22D200751/C02/SLA9878C/TANCHC

**Your reference:** SML663U

Dear Sirs,  
We refer to your email of 31/01/2022.  
Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.

2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

Thank you.

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Best Regards,

**Cecilia Lee**

Senior Executive

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

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**From:** Chong Boon Sen <[boonsen.chong@sg.cntaiping.com](mailto:boonsen.chong@sg.cntaiping.com)>

**Sent:** Thursday, 3 February 2022 12:52 pm

**To:** [paul.ong@wearnes.com](mailto:paul.ong@wearnes.com); Tan Chew Chik Jacqueline <[jacqueline.tan@sg.cntaiping.com](mailto:jacqueline.tan@sg.cntaiping.com)>; Cecilia Lee Peng Geok <[cecilia.lee@sg.cntaiping.com](mailto:cecilia.lee@sg.cntaiping.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** FW: SNM22D200751/C02/SLA9878C/TANCHC / FW: TP Claim - SML663U; TP Vehicle SLA9878C DOA 28/01/2022

Without Prejudice

Dear Cecilia,

Please conduct PRS for SML663U.

Note: officer in charge Jacqueline Tan 63896185.

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Thank you

Chong Boon Sen  
Claims Department

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**From:** Paul Ong Qing Yong <[paul.ong@wearnes.com](mailto:paul.ong@wearnes.com)>  
**Sent:** Monday, 31 January 2022 9:38 am  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Subject:** TP Claim - SML663U; TP Vehicle SLA9878C DOA 28/01/2022

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Hi,

Please find attached for TP Claim.

Please advise if we are able to do direct settlement for this case, thanks.

**Paul Ong**  
Service Consultant  
Bodyshop & Paint



**Wearnes Automotive Pte Ltd**  
45 Leng Kee Road Singapore 159103  
M (65) 8126 1237 D (65) 6378 9336  
[www.wearnesauto.com](http://www.wearnesauto.com) [paul.ong@wearnes.com](mailto:paul.ong@wearnes.com)

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