

Hsiao Tong (LKKAUTO)

From: Hsiao Tong (LKKAUTO)
Sent: Friday, 24 June 2022 5:33 PM
To: geraldpo@lonpac.com
Cc: MT_Claim_SG; Admin A
Subject: [Seek Mandate] - ENQUIRY OF LIABILITY - SMW216U,m doa 17/1/22, (Yr insured- GBJ9573C) LKK REF : CC4/LPC22001052/ps3
Attachments: LKK Survey Report & Photos.pdf; TP LOD.pdf; TP GIA RPT_FULL_.pdf

Your ref: **21/22/22/VC05/025421**
Our ref : CC4/LPC22001052/Kpa3q2

Dear Sirs/Mdm,

ACCIDENT INVOLVING GBJ9573C(LONPAC) AND SMW216U(TP) ON 17/01/2022

We refer to the above matter.

We have highlighted to your good office on 16/02/2022 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

The accident occurred when our driver reversed and hit onto third party parked vehicle. We are of the view that liability is not in our driver favour.

We seek your approval to offer repairer "**Cheng Hoe Motor Pte Ltd**" at **\$533.70(all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$ 481.50	\$ 331.70 (\$310.00 + 7%GST)
2. Loss of Use (2days x \$100.00)	\$ 200.00	\$ 200.00 (2days x \$100.00)
3. LTA/GIA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 683.50	<u>\$ 533.70</u>

Surveyor recommended 1day for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 23/06/2022 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Sent: Wednesday, 16 February 2022 11:26 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: RE: ENQUIRY OF LIABILITY - SMW216U,m doa 17/1/22, (Yr insured- GBJ9573C) LKK REF : CC4/LPC22001052/ps3

Lonpac External - General

Dear Hsiao Tong,

Noted.

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Wednesday, 16 February 2022 11:24 am

To: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: Re: ENQUIRY OF LIABILITY - SMW216U,m doa 17/1/22, (Yr insured- GBJ9573C) LKK REF : CC4/LPC22001052/ps3

Hi Gerald,

We have spoken to insured Mr Eng on 14/02/2022 and advised him that third party had submitted a copy of video footage to show his lorry reversed and collided onto third party parked vehicle. As there is evidence to support third party claim, he agreed to let insurance to settle the matter at best.

In view of this, we will proceed DS for this matter.

Thank you.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | email: chewht@lkkauto.com | fax: -

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Sent: Monday, 14 February 2022 1:27 pm

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: RE: ENQUIRY OF LIABILITY - SMW216U,m doa 17/1/22, (Yr insured- GBJ9573C) LKK REF : CC4/LPC22001052/ps3

Lonpac External - General

Dear Hsiao Tong,

Please proceed to engage our insured as he stated in his report that there was no collision.

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Monday, 14 February 2022 1:25 pm

To: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Cc: Admin A <admin-a@lkkauto.com>; MT_Claim_SG <mt_claim@lonpac.com>

Subject: RE: ENQUIRY OF LIABILITY - SMW216U,m doa 17/1/22, (Yr insured- GBJ9573C) LKK REF : CC4/LPC22001052/ps3

Dear Gerald,

Attached is a copy of clearer video footage from third party for your easy reference. The video shows that our insured reversed his lorry and collided onto third party parked vehicle. We are of the view that liability is not in our driver favour.

Kindly advise if we may proceed DS as third party wants to confirm liability before survey.

Thank you.

"Wishing You Happiness & Prosperity Chinese New Year 2022"

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Sent: Friday, 11 February, 2022 7:34 AM

To: 'assignments' <assignments@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: FW: ENQUIRY OF LIABILITY - SMW216U,m doa 17/1/22, (Yr insured- GBJ9573C)

Lonpac External - General

Our Ref : 21/22/22/VC05/025421

Dear Sirs,

Attached copy of insured 's report for your attention.

Please arrange for case handler to view the footage and engaged our insured before proceeding with Direct Settlement as he alleged that there was not no collision.

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Sent: Wednesday, 9 February 2022 5:01 pm

To: 'assignments' <assignments@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: FW: ENQUIRY OF LIABILITY - SMW216U,m doa 17/1/22, (Yr insured- GBJ9573C)

Lonpac External - General

Our Ref : 21/22/22/VC05/025421

Dear Summer/Meng Yan,

Attached video footage for your attention. Our insured will be lodging the report shortly.

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: June Phua (Cheng Hoe Motor) <chmotor@singnet.com.sg>

Sent: Wednesday, 9 February 2022 4:41 pm

To: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: Re: ENQUIRY OF LIABILITY - SMW216U,m doa 17/1/22, (Yr insured- GBJ9573C)

Hi Gerald,

Attached the video footaga,

Pls advise has your insured's driver file the report?

Thank you.

Rgds

June

Cheng Hoe Motor Pte Ltd

Tel : 67556142

Fax : 67557719

Email- chmotor@singnet.com.sg

From: GERALD POH WEE BIN

Sent: Friday, February 4, 2022 11:16 AM

To: June Phua (Cheng Hoe Motor)

Cc: MT_Claim_SG

Subject: RE: ENQUIRY OF LIABILITY - SMW216U,m doa 17/1/22, (Yr insured- GBJ9573C)

Lonpac External - General

Our Ref : 21/22/22/VC05/025421

Dear June,

Please provide us with the video footage.

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: June Phua (Cheng Hoe Motor) <chmotor@singnet.com.sg>
Sent: Thursday, 3 February 2022 1:13 pm
To: MT_Claim_SG <mt_claim@lonpac.com>
Subject: ENQUIRY OF LIABILITY - SMW216U,m doa 17/1/22, (Yr insured- GBJ9573C)

Hi,

Attached our client report .

Pls advise has your insured's driver file the report and are you agree on **DIRECT SETTLEMENT**?

Thank you.

Rgds

June

Cheng Hoe Motor Pte Ltd

Tel : 67556142

Fax : 67557719

Email- chmotor@singnet.com.sg