FW: ENQUIRY OF LIABILITY - SMW216U,m doa 17/1/22, (Yr insured- GBJ9573C)

Shiau Chan (LKKAuto) < siewsc@lkkauto.com>

Fri 2/11/2022 10:38 AM

To: CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Dear CS Team,

FYNA.

"Wishing You Happiness & Prosperity Chinese New Year 2022"

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: <u>siewsc@lkkauto.com</u> | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Sent: Friday, 11 February 2022 8:46 AM

To: Shiau Chan (LKKAuto) <siewsc@lkkauto.com>

Subject: FW: ENQUIRY OF LIABILITY - SMW216U,m doa 17/1/22, (Yr insured- GBJ9573C)

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi

Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: GERALD POH WEE BIN < geraldpoh@lonpac.com >

Sent: Friday, 11 February, 2022 7:34 AM

To: 'assignments' <assignments@lkkauto.com>
Cc: MT Claim SG <mt claim@lonpac.com>

Subject: FW: ENQUIRY OF LIABILITY - SMW216U,m doa 17/1/22, (Yr insured-GBJ9573C)

Lonpac External - General

Our Ref: 21/22/22/VC05/025421

Dear Sirs,

Attached copy of insured 's report for your attention.

Please arrange for case handler to view the footage and engaged our insured before proceeding with Direct Settlement as he alleged that there was not no collision.

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: GERALD POH WEE BIN < geraldpoh@lonpac.com >

Sent: Wednesday, 9 February 2022 5:01 pm **To:** 'assignments' <<u>assignments@lkkauto.com</u>> **Cc:** MT_Claim_SG <<u>mt_claim@lonpac.com</u>>

Subject: FW: ENQUIRY OF LIABILITY - SMW216U,m doa 17/1/22, (Yr insured- GBJ9573C)

Lonpac External - General

Our Ref: 21/22/22/VC05/025421

Dear Summer/Meng Yan,

Attached video footage for your attention. Our insured will be lodging the report shortly.

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: June Phua (Cheng Hoe Motor) < chmotor@singnet.com.sg>

Sent: Wednesday, 9 February 2022 4:41 pm

To: GERALD POH WEE BIN < geraldpoh@lonpac.com >

Cc: MT_Claim_SG < mt_claim@lonpac.com>

Subject: Re: ENQUIRY OF LIABILITY - SMW216U,m doa 17/1/22, (Yr insured- GBJ9573C)

HI Gerald,

Attached the video footaga,

Pls advise has your insured's driver file the report?

Thank you.

Rgds June

Cheng Hoe Motor Pte Ltd

Tel: 67556142 Fax: 67557719

Email- chmotor@singnet.com.sg

From: GERALD POH WEE BIN

Sent: Friday, February 4, 2022 11:16 AM **To:** June Phua (Cheng Hoe Motor)

Cc: MT_Claim_SG

Subject: RE: ENQUIRY OF LIABILITY - SMW216U,m doa 17/1/22, (Yr insured- GBJ9573C)

Lonpac External - General

Our Ref: 21/22/22/VC05/025421

Dear June,

Please provide us with the video footage.

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: June Phua (Cheng Hoe Motor) < chmotor@singnet.com.sg>

Sent: Thursday, 3 February 2022 1:13 pm **To:** MT_Claim_SG < mt_claim@lonpac.com>

Subject: ENQUIRY OF LIABILITY - SMW216U,m doa 17/1/22, (Yr insured- GBJ9573C)

Hi,

Attached our client report .

Pls advise has your insured's driver file the report and are you agree on **DIRECT SETTLEMENT**?

Thank you.

Rgds June

Cheng Hoe Motor Pte Ltd

Tel: 67556142 Fax: 67557719

Email- chmotor@singnet.com.sg