

EzLyna (LKKAUTO)

From: Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>
Sent: Wednesday, 17 May 2023 5:07 PM
To: EzLyna (LKKAUTO)
Cc: Admin A
Subject: RE: [SEEK MANDATE] SNM22D200764/C02/XD9887T/TANCHC / FW: Direct Settlement - Accident Involving XD9887T (OI : CTI - TBA) AND SMN4841K (TP : LKK REF - CC6/CTI22001025/Aea3) on 27.01.2022

[Strictly Confidential]

Hi Elyna,

Since Third party unable to provide longer VF to support their version.

Please proceed to reject 3P claim based on our Insured accident scene photos.

Our Insured is driving within the lane and claimant encroaching to Insured's lane and collided into our Insured lorry.

Regards,

Jacqueline Tan

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

Tel: (65) 6389 6116 | F: (65) 6224 7175

From: EzLyna (LKKAUTO) <ezlyna@lkkauto.com>

Sent: Tuesday, May 9, 2023 4:03 PM

To: Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: [SEEK MANDATE] SNM22D200764/C02/XD9887T/TANCHC / FW: Direct Settlement - Accident Involving XD9887T (OI : CTI - TBA) AND SMN4841K (TP : LKK REF - CC6/CTI22001025/Aea3) on 27.01.2022

[Strictly Confidential]

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[Strictly Confidential]

Dear Jacqueline,

We refer to your email below.

Sorry for the late reply. TP WS replied that there is no other version of video footage.

Kindly revert with your instruction/approval. Thank you.

With warmest regards,
Ezlyna

From: Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>
Sent: Monday, February 6, 2023 9:41 AM
To: EzLyna (LKKAUTO) <ezlyna@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: [SEEK MANDATE] SNM22D200764/C02/XD9887T/TANCHC / FW: Direct Settlement - Accident Involving XD9887T (OI : CTI - TBA) AND SMN4841K (TP : LKK REF - CC6/CTI22001025/Aea3) on 27.01.2022

[Strictly Confidential]

Hi Ezlyna,

Any update of this case?

Regards,

Jacqueline Tan

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

Tel: (65) 6389 6116 | F: (65) 6224 7175

From: Jacqueline Tan
Sent: Tuesday, 10 January 2023 6:34 pm
To: 'EzLyna (LKKAUTO)' <ezlyna@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: [SEEK MANDATE] SNM22D200764/C02/XD9887T/TANCHC / FW: Direct Settlement - Accident Involving XD9887T (OI : CTI - TBA) AND SMN4841K (TP : LKK REF - CC6/CTI22001025/Aea3) on 27.01.2022

Hi Ezlyna,

Please request longer video footage before the impact.

In the meantime, note that Insured's SAS has photos of the accident scene.

Regards,

Jacqueline Tan

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

Tel: (65) 6389 6116 | F: (65) 6224 7175

From: EzLyna (LKKAUTO) <ezlyna@lkkauto.com>

Sent: Tuesday, 10 January 2023 6:08 pm

To: Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: [SEEK MANDATE] SNM22D200764/C02/XD9887T/TANCHC / FW: Direct Settlement - Accident Involving XD9887T (OI : CTI - TBA) AND SMN4841K (TP : LKK REF - CC6/CTI22001025/Aea3) on 27.01.2022

[Strictly Confidential]

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[Strictly Confidential]

Dear Jacqueline,

We refer to your email below. Please find enclosed herewith a video footage of the accident. Thank you.

With warmest regards,
Ezlyna

From: Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>

Sent: Thursday, 10 November 2022 4:10 PM

To: EzLyna (LKKAUTO) <ezlyna@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: [SEEK MANDATE] SNM22D200764/C02/XD9887T/TANCHC / FW: Direct Settlement - Accident Involving XD9887T (OI : CTI - TBA) AND SMN4841K (TP : LKK REF - CC6/CTI22001025/Aea3) on 27.01.2022

[Strictly Confidential]

Hi Ezlyna,

Please let us have the said VF before mandate given.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

Jacqueline Tan

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

Tel: (65) 6389 6116 | F: (65) 6224 7175

From: EzLyna (LKKAuto) <ezlyna@lkkauto.com>

Sent: Wednesday, 9 November 2022 4:14 pm

To: Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: [SEEK MANDATE] SNM22D200764/C02/XD9887T/TANCHC / FW: Direct Settlement - Accident Involving XD9887T (OI : CTI - TBA) AND SMN4841K (TP : LKK REF - CC6/CTI22001025/Aea3) on 27.01.2022

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[Strictly Confidential]

Your ref: SNM22D200764/C02/XD9887T/TANCHC

LKK ref : CC6/CTI22001025/Aea3

Dear Jacqueline,

ACCIDENT INVOLVING XD9887T (CHINA TAIPING) AND SMN4841K (TP) ON 27/01/2022

We refer to the above matter.

Based on the video footage, it is a side swipe case. We are of the view that liability is not in our driver's favour.

We seek your approval to offer repairer "JL Perfect Autowork Pte Ltd" at \$ (all-in).

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair	\$ 37,302.24	\$ 7,700.00
2. Loss of Rental (15 days x \$120)	\$ 1,800.00	\$ 1,440.00 (12 days X \$120)
3. LTA/GIA Search Fee	\$ 36.45	\$ 36.45
4. Towing Fee	\$ 60.00	\$ 60.00
Total	\$ 39,198.69	\$ 9,236.45

Surveyor recommended 6 days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 29/09/2022 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,
Ezlyna Eng | Case Handler
LKK Auto Consultants Pte Ltd
phone: 6841-6051 | email: Ezlyna@lkkauto.com |
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>
Sent: Tuesday, 12 July 2022 2:38 PM
To: Admin-D (LKKAuto) <admin-d@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Subject: FW: SNM22D200764/C02/XD9887T/TANCHC / FW: Direct Settlement - Accident Involving XD9887T (OI : CTI - TBA) AND SMN4841K (TP : LKK REF - CC6/CTI22001025/Aea3) on 27.01.2022

[Strictly Confidential]

Hi Asher,

Enclosed LOD from repairer for your action.

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Regards,
Jacqueline Tan
Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6185 | Tel: (65) 6389 6116 | F: (65) 6224 7175

From: Tan Chew Chik Jacqueline
Sent: Friday, 4 February 2022 7:59 am
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: SNM22D200764/C02/XD9887T/TANCHC / FW: Direct Settlement - Accident Involving XD9887T (OI : CTI - TBA) AND SMN4841K (TP : LKK REF - CC6/CTI22001025/Aea3) on 27.01.2022

Hi Mei Kwan,

Enclosed Insured SAS report for your necessary action.

Thank you.

**** Note:** Please cc to claimsdept@sg.cntaiping.com when you reply to us.

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Regards,

Jacqueline Tan

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6185 | Tel: (65) 6389 6116 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Thursday, 3 February 2022 2:43 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Tan Chew Chik Jacqueline <jacqueline.tan@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R: SNM22D200764/C02/XD9887T/TANCHC / FW: Direct Settlement - Accident Involving XD9887T (OI : CTI - TBA) AND SMN4841K (TP : LKK REF - CC6/CTI22001025/Aea3) on 27.01.2022

Dear all,

Please note that officer in charge for this case is Jacqueline Tan.

Claim no SNM22D200764/C02/XD9887T/TANCHC.

Dear Jacqueline,

Pls revert LKK.

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Thursday, 3 February 2022 10:03 am
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Subject: Direct Settlement - Accident Involving XD9887T (OI : CTI - TBA) AND SMN4841K (TP : LKK REF - CC6/CTI22001025/Aea3) on 27.01.2022

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Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SMN 4841K at M/s JL Perfect Autowork Pte Ltd - Kaki Bukit on 28/01/2022 on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:
- TP GIA report

Please be informed that the estimated cost of repair is not ready yet.

We will get back to you on preliminary advice.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Please take note that the case handler in-charge is Asher.

To check availability of the case handler, you may contact the undersigned.

"Wishing You Happiness & Prosperity Chinese New Year 2022"

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

