

Veron Chen (LKKAuto)

From: Cecilia Lee Peng Geok <cecilia.lee@sg.cntaiping.com>
Sent: Tuesday, 15 February 2022 4:58 PM
To: Accord Claims(AV)
Cc: assignments; SUR; Claims Dept of CTI
Subject: RE: SNM22D200687/C02/GBF563L/LEEPG FW: PRS Accident Involving Vehicle GBC7659P & GBF563L(Your Ref) DOA:25.1.2022

Without Prejudice

Dear Sir/Madam

Our insured has reported the accident. However liability is not clear at this juncture as there's policy issue pending clarification.

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Best Regards,
Cecilia Lee
Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6530 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Accord Claims(AV) <avclaims@mycarworkshop.com.sg>
Sent: Tuesday, 15 February 2022 10:40 am
To: Cecilia Lee Peng Geok <cecilia.lee@sg.cntaiping.com>
Cc: assignments@lkkauto.com; sur@lkkauto.com; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: Re: SNM22D200687/C02/GBF563L/LEEPG FW: PRS Accident Involving Vehicle GBC7659P & GBF563L(Your Ref) DOA:25.1.2022

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Dear Cecilia,

Would like to check again to have your insured file the accident report, before arrange surveyor.

Thank you.

Kind regards,
Celia Lai

Accord Auto Services Pte Ltd
Blk 1009 Bukit Merah Lane 3
#01-80
Singapore 159723

Mobile: (65) 9274 0999
Tel : (65) 6271 7433
Fax : (65) 6274 5715

This email is confidential and privileged. If you are not the intended recipient, you must not view, disseminate, use or copy this email. Kindly notify the sender immediately, and delete this email from your system. Thank you.

On Fri, Jan 28, 2022 at 4:44 PM Cecilia Lee Peng Geok <cecilia.lee@sg.cntaiping.com> wrote:

Without Prejudice

Dear Sir/Madam

Thank you for your email.

We will appoint LKK as SJE.

Note: Our insured had not reported the accident. Please forward us the accident scene photos / video footage.

Dear LKK

Please arrange to conduct PRS on without prejudice basis.

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Best Regards,

Cecilia Lee

Senior Executive

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From: Accord Claims(AV) <avclaims@mycarworkshop.com.sg>

Sent: Friday, 28 January 2022 4:35 pm

To: Cecilia Lee Peng Geok <cecilia.lee@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: Re: SNM22D200687/C02/GBF563L/LEEPG FW: PRS Accident Involving Vehicle GBC7659P & GBF563L(Your Ref) DOA:25.1.2022

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Dear Cecilia,

Kindly assist arrange LKK as above mentioned.

Thank you

On Thu, 27 Jan 2022, 2:35 pm Cecilia Lee Peng Geok, <cecilia.lee@sg.cntaiping.com> wrote:

Without Prejudice

Our reference: SNM22D200687/C02/GBF563L/LEEPG

Your reference: GBC7659P

Dear Sirs,

We refer to your email of 26/01/2022.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please coordinate with our surveyor immediately after the repair is completed.

Thank you.

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Best Regards,

Cecilia Lee

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Thursday, 27 January 2022 2:27 pm
To: Accord Claims(AV) <avclaims@mycarworkshop.com.sg>; Cecilia Lee Peng Geok <cecilia.lee@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: O/R: SNM22D200687/C02/GBF563L/LEEPG FW: PRS Accident Involving Vehicle GBC7659P & GBF563L(Your Ref) DOA:25.1.2022

Without Prejudice

Dear Cecilia,

Please conduct PRS for GBC7659P. (OUR INSURED HAS YET TO FILED SAS REPORT)

Note: officer in charge Cecilia Lee 63896530.

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Thank you

Chong Boon Sen
Claims Department

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From: Accord Claims(AV) <avclaims@mycarworkshop.com.sg>

Sent: Wednesday, 26 January 2022 5:30 pm

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: PRS Accident Involving Vehicle GBC7659P & GBF563L(Your Ref) DOA:25.1.2022

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Dear Sir/Madam,

Kindly arrange survey as mentioned above and please provide us with a 10 surveyor name list.

Kindly advise have your insurer make an accident report and please advise on the liability.

Thank you!

Kind regards,

Celia Lai

Accord Auto Services Pte Ltd

Blk 1009 Bukit Merah Lane 3

#01-80

Singapore 159723

Mobile: (65) 9274 0999

Tel : (65) 6271 7433

Fax : (65) 6274 5715

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