Meng Yan (LKK Auto)

From: Pauline Tham <pauline.tham@sq.cntaiping.com>

Sent: Friday, 28 January, 2022 2:29 PM

To: JWG CLAIMS; sur@lkkauto.com; assignments@lkkauto.com; Nivitha (LKK Auto)

Cc: Claims Dept of CTI

Subject: RE: O/R: SNM22D200696/C02/GBE5052S/THAMYL / RE: PRI ARRANGEMENT FOR

VEHICLE: SJE8420Z

Without Prejudice

Hi Sir,

Thanks for reply.

HI LKK

Please conduct PRS.

We did not receive any documents from JWG.

Please check with JWG if you require any.

Thanks.

NOTICE:

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted

Thanks.

Pauline Tham

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6541 | F: (65) 6224 7175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: JWG CLAIMS < jwg.claims@yahoo.com> Sent: Friday, January 28, 2022 12:44 PM

^{**} Note: Please cc to com when you reply to us.

To: Pauline Tham <pauline.tham@sg.cntaiping.com> **Cc:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: Re: O/R: SNM22D200696/C02/GBE5052S/THAMYL / RE: PRI ARRANGEMENT FOR VEHICLE: SJE8420Z

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Withou	t Prej	udice
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Dear Sir/Madam,

We would like to engage LKK to conduct the PRI.

Thanks & Warmest Regards,

JWG INTERNATIONAL PTE. LTD.

10, Ang Mo Kio Ind Park 2A #03-08 AMK AutoPoint Singapore 568047

TEL: 8498 0038 | FAX: 6909 9592

On Friday, 28 January 2022, 09:52:48 am SGT, Pauline Tham pauline.tham@sg.cntaiping.com> wrote:

Without Prejudice

Dear Sirs

We refer to your email of even date.

We intend to conduct a Pre-Repair Survey of your client's vehicle jointly with your client/your motor workshop.

We propose to use one of the following motor surveyors to conduct the survey as a single joint expert.

Marcus Chua (LKK)	Gary Soon (FTA)
Kenneth Kong (LKK)	Chow Bo Xiong (FTA)
Adrian Ling (LKK)	Ben Chua (FTA)
Mohd Taufikh (LKK)	Ng You Han (FTA)
Steve Chen (LKK)	Henry Ng (FTA)

You may select one of the listed motor surveyors and we will bear the cost of the pre-repair survey carried out by the single joint expert.

If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.

Thank you.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

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Thanks.

Pauline Tham

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909

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From: JWG CLAIMS < <u>iwg.claims@yahoo.com</u>>

Sent: Friday, January 28, 2022 9:35 AM

To: Pauline Tham < pauline.tham@sg.cntaiping.com >; Claims Dept of CTI

<<u>claimsdept@sg.cntaiping.com</u>>

Subject: Re: O/R: SNM22D200696/C02/GBE5052S/THAMYL / RE: PRI ARRANGEMENT FOR VEHICLE:

SJE8420Z

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Without Prejudice

Dear Sir/Madam,

Kindly send us a survey list to choose from.

Thanks & Warmest Regards,

JWG INTERNATIONAL PTE. LTD.

10, Ang Mo Kio Ind Park 2A

#03-08 AMK AutoPoint

Singapore 568047

On Friday, 28 January 2022, 09:24:38 am SGT, Claims Dept of CTI < claimsdept@sg.cntaiping.com wrote:
Without Prejudice
Dear Pauline,
Please conduct PRS for SJE8420Z.
Note: officer in charge Pauline Tham 63896541.
NOTICE:
In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.
Thank you
Chong Boon Sen
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 F: (65) 62247175

TEL: 8498 0038 | FAX: 6909 9592

W: <u>www.sg.cntaiping.com</u> FB: <u>www.facebook.com/chinataipingsg/</u> WeChat: 太平狮城 Taiping SG
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From: JWG CLAIMS < jwg.claims@yahoo.com > Sent: Thursday, 27 January 2022 11:34 am To: Claims Dept of CTI < claimsdept@sg.cntaiping.com > Subject: PRI ARRANGEMENT FOR VEHICLE: SJE8420Z
CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.
Without Prejudice
Dear Sir/Madam,

ACCIDENT INVOLVING SJE8420Z & GBE5052S ALONG BLK125 BEDOK RESERVOIR ROAD OPEN SPACE CARPARK LOT 86 ON 26/01/2022 @ 1600HRS.

We are instructed to notify you of a road accident on 26 Jan 2022 at about 1600 hours along BLK125 BEDOK RESERVOIR ROAD OPEN SPACE CARPARK LOT 86 involving our client's vehicle registration number SJE8420Z and vehicle registration number GBE5052S driven by your insured at the material time.

As a result of the accident, our client's vehicle has been damaged. Before our client proceeds to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client shall proceed to repair the vehicle without further reference to you. Kindly send us a list of survey firms to choose from.

Thanks & Warmest Regards,

JWG INTERNATIONAL PTE. LTD.

10, Ang Mo Kio Ind Park 2A#03-08 AMK AutoPointSingapore 568047

TEL: 8498 0038 | FAX: 6909 9592