

Mei Kwan (LKKAUTO)

From: Jenny Lew <jenny.lew@sg.cntaiping.com>
Sent: Wednesday, 9 February, 2022 12:28 PM
To: Mei Kwan (LKKAUTO); Admin A; Asher Sng (LKKAUTO)
Cc: Claims Dept of CTI
Subject: RE: SNM22D200657/C02/YQ5441S/LEWLC / FW: Direct Settlement - Accident Involving YQ5441S (OI : CTI - TBA) AND GBL8191S (TP : LKK REF - CC6/CTI22001006/Kea3) on 25.01.2022
Attachments: YQ5441S.pdf
Categories: HMK

[Strictly Confidential]

Hi Mei Kwan,

Please refer to attached.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

Jenny Lew
Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Wednesday, 9 February 2022 10:39 am
To: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>; Jenny Lew <jenny.lew@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: O/R: SNM22D200657/C02/YQ5441S/LEWLC / FW: Direct Settlement - Accident Involving YQ5441S (OI : CTI - TBA) AND GBL8191S (TP : LKK REF - CC6/CTI22001006/Kea3) on 25.01.2022

Dear all,

Please note that officer in charge for this case is Jenny Lew.

Claim no SNM22D200657/C02/YQ5441S/LEWLC.

Dear Jenny,

Pls revert LKK.

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Tuesday, 8 February 2022 3:26 pm
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Subject: Direct Settlement - Accident Involving YQ5441S (OI : CTI - TBA) AND GBL8191S (TP : LKK REF - CC6/CTI22001006/Kea3) on 25.01.2022

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Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle GBL 8191S at M/s Thiam Heng Huat Pte Ltd - Sin Ming on 27/01/2022 on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- estimated cost of repair

We will get back to you on preliminary advice.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Please take note that the case handler in-charge is Asher.

To check availability of the case handler, you may contact the undersigned.

"Wishing You Happiness & Prosperity Chinese New Year 2022"

Thank you.
Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.