

Hsiao Tong (LKKAUTO)

From: Hsiao Tong (LKKAUTO)
Sent: Thursday, 10 February 2022 9:42 AM
To: norazman.i.abdul_aziz@daimler.com
Subject: Claim Notification - ACCIDENT INVOLVING SMT7275T(AIG) AND SKU8690P AT/ALONG 329 CHOA CHU KANG AVE 3 ON 26/01/2022

10 Feb 2022

M/s DAIMLER FLEET MANAGEMENT SINGAPORE PTE. LTD [By Email Only]
Driver: LIM PEI, MAVIA

Dear Sir/Madam,

You Ref: SMT7275T

Our Ref: CC6/AIG22001003/Aps3

ACCIDENT INVOLVING SMT7275T(AIG) AND SKU8690P AT/ALONG 329 CHOA CHU KANG AVE 3 ON 26/01/2022

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim from SKU8690P against your insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your driver's favour as your vehicle collided onto third party stationary vehicle. Therefore, we shall proceed to negotiate for an amicable settlement of the third-party claim at best to avoid further litigation, which would escalate to even more cost. Please be assured that we will do our due diligence to mitigate the cost.

In addition, we would like to request for a copy of video footage as stated in your accident report for our necessary action.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Thank you.

"Wishing You Happiness & Prosperity Chinese New Year 2022"

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

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