

## Meng Yan (LKK Auto)

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**From:** Adeline Chng <adeline.chng@sg.cntaiping.com>  
**Sent:** Friday, 28 January, 2022 11:04 AM  
**To:** mandy.neo@edgevantage.com; assignments  
**Cc:** Tan Kian Wei Billy; Claims Dept of CTI  
**Subject:** RE: SNM22D200666/C02/XE2409G/TANKW / FW: Fwd: SKE2244T claiming against XE2409G

Without Prejudice, Save as to Costs

Dear LKK

Please refer to below email and liaise with third party workshop.

**NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at 6224 7175. . Any inconvenience caused is much regretted.

Thank you.

Adeline Chng  
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6155 | F: (65) 6224 7175  
W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平狮城 Taiping SG

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-----Original Message-----

From: mandy.neo@edgevantage.com <mandy.neo@edgevantage.com>  
Sent: Friday, January 28, 2022 10:58 AM  
To: Adeline Chng <adeline.chng@sg.cntaiping.com>  
Subject: Re: SNM22D200666/C02/XE2409G/TANKW / FW: Fwd: SKE2244T claiming against XE2409G

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Chng,

please arrange LKK Kenneth ,

Best Regards,  
Mandy Neo

On 2022-01-28 10:38, Adeline Chng wrote:

> Without Prejudice, Save as to Costs  
>  
> Our reference: SNM22D200666C02/XE2409G/tankw  
>  
> Your reference: SKE2244T  
>  
> Dear Sirs  
>  
> ACCIDENT INVOLVING XE2409G & SKE2244T ON 25/01/2022  
>  
> We refer to your email of 26/01/2022  
>  
> Kindly note the following:-  
>  
> \* We would like to conduct pre-repair survey of the vehicle at  
> the appointed workshop.  
>  
> \* We propose the following list of surveyors to be nominated as  
> the Single Joint Expert to conduct survey of the claimant's vehicle:-  
>  
> 1. Gary Soon (FTA)  
>  
> 6. Marcus Chua (LKK)  
>  
> 2. Chow Bo Xiong (FTA)  
>  
> 7. Kenneth Kong (LKK)  
>  
> 3. Ben Chua (FTA)  
>  
> 8. Adrian Ling (LKK)  
>  
> 4. Ng You Han (FTA)  
>  
> 9. Mohd Taufikh (LKK)  
>  
> 5. Henry Ng (FTA)  
>  
> 10. Steve Chen (LKK)  
>

> \* If we do not hear from you within two days of this letter, you  
> shall have deemed to have agreed that the surveyor appointed by us  
> shall be Single Joint Expert for this matter.  
>  
> \* As per the NIMA Protocol, the survey by our appointed surveyor  
> would include survey of your vehicle pre-repair, after it is  
> dismantled, and post repairs. Hence, you need to provide us / our  
> surveyors with the list of items that were damaged and required to be  
> replaced or repaired to facilitate an effective survey.  
>  
> \* As stated above, please inform us and our surveyor after the  
> claimant's vehicle had been repaired so that our surveyor can carry  
> out post repair inspection before the vehicle is returned to your  
> client. Please co-ordinate with our surveyor immediately after the  
> repair is completed.  
>  
> If you have any queries, please contact Billy Tan at 63896175 and  
> email us at [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)  
>  
> NOTICE :  
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> sending hardcopy documents to us as delay is to be expected for  
> handling hardcopy documents. All correspondence should be made via  
> email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at 6224 7175. . Any  
> inconvenience caused is much regretted.  
>  
> Thank you.  
>  
> Adeline Chng  
>  
> Claims Department  
>  
> China Taiping Insurance (Singapore) Pte. Ltd.  
>  
> 3 Anson Road #15-00 Springleaf Tower Singapore 079909  
>  
> DID: (65) 6389 6155 | F: (65) 6224 7175  
>  
> W:  
<https://apc01.safelinks.protection.outlook.com/?url=http%3A%2F%2Fwww.sg.cntaiping.com%2F&data=04%7C01%7Cadeline.chng%40sg.cntaiping.com%7Cce987a7d71814bf9ed1b08d9e209fb80%7C52fbc9ef9a574c5ba4ca46f2633868e5%7C0%7C0%7C637789354786915343%7CUnknown%7CTWFpbGZsb3d8eyJWljiMC4wLjAwMDAiLCJQIjoiV2luMzliLCJBTiI6Ikl1haWwiLCJXVCI6Mn0%3D%7C3000&reserved=0> | FB:  
<https://apc01.safelinks.protection.outlook.com/?url=http%3A%2F%2Fwww.facebook.com%2Fchinataipingsg%2F&data=04%7C01%7Cadeline.chng%40sg.cntaiping.com%7Cce987a7d71814bf9ed1b08d9e209fb80%7C52fbc9ef9a574c5ba4ca46f2633868e5%7C0%7C0%7C637789354786915343%7CUnknown%7CTWFpbGZsb3d8eyJWljiMC4wLjAwMDAiLCJQIjoiV2luMzliLCJBTiI6Ikl1haWwiLCJXVCI6Mn0%3D%7C3000&reserved=0>  
> | WeChat: 太平獅城 Taiping SG  
>  
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> delete the e-mail and any copies of it thereafter.  
>  
> -----Original Message-----  
>  
> From: mandy.neo@edgevantage.com <mandy.neo@edgevantage.com>  
>  
> Sent: Thursday, 27 January 2022 3:42 pm  
>  
> To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>  
>  
> Subject: Re: Fwd: SKE2244T claiming against XE2409G  
>  
> CAUTION: This email originated from outside the organization. Do not  
> click links or open attachments unless you recognize the sender and  
> know the content is safe.  
>  
> Hi ,  
>  
> Please advise if tomorrow can arrange surveyor.  
>  
> I need to inform owner by today to bring down his car for survey  
>  
> Best regards  
>  
> mandy  
>  
> On 2022-01-26 17:58, mandy.neo@edgevantage.com wrote:  
>  
>> Hi,  
>  
>>  
>  
>>  
>  
>> Attached for TP claim  
>  
>> please advise if direct settlement is possible.  
>  
>>  
>  
>> please arrange surveyor on 28 Jan 2022 (Fri)  
>  
>>  
>  
>> Best regards,  
>  
>> Mandy Neo  
>  
>> Motor Edgevantage Pte Ltd  
>  
>> 160 sin ming # 03-01/02  
>  
>> sin ming autocity Singapore 575722  
>  
>>

>

>> Mobile 87783280