

Shiau Chan (LKKAUTO)

From: Tan Kian Wei Billy <billy.tan@sg.cntaiping.com>
Sent: Thursday, 10 March 2022 3:17 PM
To: Shiau Chan (LKKAUTO); SUR
Cc: Claims Dept of CTI; Bryan Ang (LKKAUTO)
Subject: RE: SNM22D200717/C02/PC8902P/TANKW / FW: NOA - ACCIDENT INVOLVING SMY 861X & PC 8902P ALONG UBI AVE 1 E ON 26.01.2022 AT 1805HRS

[Confidential]

Hi Shiau Chan,

Content well noted thanks.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thanks and Best Regards

Billy Tan

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896175 | F: (65) 62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Shiau Chan (LKKAUTO) <siewsc@lkkauto.com>
Sent: Thursday, 10 March 2022 2:54 PM
To: Tan Kian Wei Billy <billy.tan@sg.cntaiping.com>; SUR <sur@lkkauto.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Bryan Ang (LKKAUTO) <bryanang@lkkauto.com>
Subject: RE: SNM22D200717/C02/PC8902P/TANKW / FW: NOA - ACCIDENT INVOLVING SMY 861X & PC 8902P ALONG UBI AVE 1 E ON 26.01.2022 AT 1805HRS

[Confidential]

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Billy,

According to our surveyor, after reviewing the 3rd party video footage and OI GIA report, the damage on the 3rd party vehicle is not consistent.

There seems to be no jerk image captured from the recording device to suggest possible contact. Furthermore, the damages to TP vehicle was low height as compared to the height of the lowest body part of OI.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tan Kian Wei Billy <billy.tan@sg.cntaiping.com>

Sent: Tuesday, 8 March 2022 8:44 AM

To: Admin-D (LKKAuto) <admin-d@lkkauto.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: SNM22D200717/C02/PC8902P/TANKW / FW: NOA - ACCIDENT INVOLVING SMY 861X & PC 8902P ALONG UBI AVE 1 E ON 26.01.2022 AT 1805HRS

[Confidential]

Hi LKK,

As per TP VF, there seem to be no contact with TP vehicle, kindly assist to check for damage consistency.

Thanks

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Thanks and Best Regards

Billy Tan

Claims Department

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From: Meng Yan (LKK Auto) <admin-d@lkkauto.com>
Sent: Friday, 28 January 2022 11:30 AM
To: Adeline Chng <adeline.chng@sg.cntaiping.com>; 'assignments' <assignments@lkkauto.com>; sur@lkkauto.com
Cc: Tan Kian Wei Billy <billy.tan@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: SNM22D200717/C02/PC8902P/TANKW / FW: NOA - ACCIDENT INVOLVING SMY 861X & PC 8902P ALONG UBI AVE 1 E ON 26.01.2022 AT 1805HRS

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Dear Adeline,

Thank you for the assignment.

Please be informed that vehicle not in the workshop, repairer will arrange.

"Wishing You Happiness & Prosperity Chinese New Year 2022"

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Adeline Chng <adeline.chng@sg.cntaiping.com>
Sent: Friday, 28 January, 2022 10:59 AM
To: claims@garage13.com.sg; sales@garage13.com.sg; assignments <assignments@lkkauto.com>
Cc: Tan Kian Wei Billy <billy.tan@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: SNM22D200717/C02/PC8902P/TANKW / FW: NOA - ACCIDENT INVOLVING SMY 861X & PC 8902P ALONG UBI AVE 1 E ON 26.01.2022 AT 1805HRS

Without Prejudice, Save as to Costs

Dear Sirs

We refer to your email of 28/01/2022.

We regret to inform that we are not agreeable to your list of proposed surveyors and will be assigning our panel surveyor, M/s LKK AUTO CONSULTANTS PTE LTD to conduct the Pre-repair survey.

Please contact our surveyor to conduct the post repair inspection before returning the repaired vehicle to the claimant.

Please let us have a copy of your client' s GIA report.

Aside to LKK,

Please refer to the email below and liaise with third party workshop accordingly.

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Thank you.

Adeline Chng

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6155 | F: (65) 6224 7175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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中国太平保险(新加坡)有限公司
CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.



WISHING YOU A PROSPEROUS
AND JOYOUS LUNAR NEW YEAR !

From: claims@garage13.com.sg <claims@garage13.com.sg>

Sent: Friday, January 28, 2022 10:50 AM

To: Adeline Chng <adeline.chng@sg.cntaiping.com>; sales@garage13.com.sg

Cc: Tan Kian Wei Billy <billy.tan@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: SNM22D200717/C02/PC8902P/TANKW / FW: NOA - ACCIDENT INVOLVING SMY 861X & PC 8902P ALONG UBI AVE 1 E ON 26.01.2022 AT 1805HRS

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WITHOUT PREJUDICE

Dear Sir/Madam,

We refer to the above matter.

We regret to inform you that our client will not appoint any of the surveyors from your list provided in your email dated today.

However, we are pleased to provide below a list of ten surveyors for your consideration.

Gilbert Leow	Impact Analysis Consultant
Andy Ho	Impact Analysis Consultant
Shandy Loh	Impact Analysis Consultant
Michael Yap	Mccoyp Pte Ltd
Seth Yeh	Delta-V Consultant
James Ong	Delta-V Consultant
Nick Ng	Delta-V Consultant
Loo Yee Khang	Cozon Engineers
Alex Teo	Cozon Engineers
Denise Yap	Pal's Appraiser Pte Ltd

Kindly let us know if you agree or disagree to appointing any of the above surveyors within the timeline stipulated under the NIMA protocol.

Thank you.

Warmest Regards,

Merina Chia

Garage 13 Pte Ltd

T : +65 9091 0013

A : 8 Kaki Bukit Ave 4, #03-46 Premier @ Kaki Bukit, Singapore 415875

From: Adeline Chng <adeline.chng@sg.cntaiping.com>

Sent: Friday, 28 January 2022 10:28 am

To: claims@garage13.com.sg; sales@garage13.com.sg

Cc: Tan Kian Wei Billy <billy.tan@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: SNM22D200717/C02/PC8902P/TANKW / FW: NOA - ACCIDENT INVOLVING SMY 861X & PC 8902P ALONG UBI AVE 1 E ON 26.01.2022 AT 1805HRS

Without Prejudice, Save as to Costs

Dear Sirs

We refer to the above matter.

Please let us have a copy of your client's GIA report.

Our reference: **SNM22D200717C02/ PC8902P/tankw**

Your reference: **SMY861X**

Dear Sirs

ACCIDENT INVOLVING PC8902P & SMY861X ON 26/01/2022

We refer to your email of 27/01/2022

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.

2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Billy Tan at 63896175 and email us at claimsdept@sg.cntaiping.com

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Thank you.

Adeline Chng
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.



WISHING YOU A PROSPEROUS
AND JOYOUS LUNAR NEW YEAR !

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Friday, January 28, 2022 9:34 AM

To: claims@garage13.com.sg; sales@garage13.com.sg; Tan Kian Wei Billy <billy.tan@sg.cntaiping.com>;
Adeline Chng <adeline.chng@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R: SNM22D200717/C02/PC8902P/TANKW / FW: NOA - ACCIDENT INVOLVING SMY 861X & PC 8902P ALONG
UBI AVE 1 E ON 26.01.2022 AT 1805HRS

Without Prejudice

Dear Adeline,

Please conduct PRS for SMY861X. (OUR INSURED HAS YET TO FILED SAS REPORT)

Note: officer in charge Billy Tan 63896175.

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Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: claims@garage13.com.sg <claims@garage13.com.sg>
Sent: Thursday, 27 January 2022 12:48 pm
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: sales@garage13.com.sg
Subject: NOA - ACCIDENT INVOLVING SMY 861X & PC 8902P ALONG UBI AVE 1 E ON 26.01.2022 AT 1805HRS

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WITHOUT PREJUDICE

Dear Sir / Mdm,

Attached herewith the Notification of Accident for your reference.

Kindly let us have a list of your ten surveyors as your nominated SJE for our consideration within the stipulated timeline under the NIMA Protocol.

Thank you.

Warmest Regards,

Merina Chia

Garage 13 Pte Ltd

T : +65 9091 0013

A : 8 Kaki Bukit Ave 4, #03-46 Premier @ Kaki Bukit, Singapore 415875