

## Meng Yan (LKK Auto)

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**From:** Adeline Chng <adeline.chng@sg.cntaiping.com>  
**Sent:** Friday, 28 January, 2022 10:59 AM  
**To:** claims@garage13.com.sg; sales@garage13.com.sg; assignments  
**Cc:** Tan Kian Wei Billy; Claims Dept of CTI  
**Subject:** RE: SNM22D200717/C02/PC8902P/TANKW / FW: NOA - ACCIDENT INVOLVING SMY 861X & PC 8902P ALONG UBI AVE 1 E ON 26.01.2022 AT 1805HRS

**Without Prejudice, Save as to Costs**

Dear Sirs

We refer to your email of 28/01/2022.

We regret to inform that we are not agreeable to your list of proposed surveyors and will be assigning our panel surveyor, M/s LKK AUTO CONSULTANTS PTE LTD to conduct the Pre-repair survey.

Please contact our surveyor to conduct the post repair inspection before returning the repaired vehicle to the claimant.

Please let us have a copy of your client' s GIA report.

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Aside to LKK,

Please refer to the email below and liaise with third party workshop accordingly.

### **NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

**Thank you.**

**Adeline Chng**  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6155 | F: (65) 6224 7175

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平狮城 Taiping SG

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CHINA TAIPING

中国太平保险(新加坡)有限公司  
CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.



WISHING YOU A PROSPEROUS  
AND JOYOUS LUNAR NEW YEAR !

**From:** claims@garage13.com.sg <claims@garage13.com.sg>

**Sent:** Friday, January 28, 2022 10:50 AM

**To:** Adeline Chng <adeline.chng@sg.cntaiping.com>; sales@garage13.com.sg

**Cc:** Tan Kian Wei Billy <billy.tan@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

**Subject:** RE: SNM22D200717/C02/PC8902P/TANKW / FW: NOA - ACCIDENT INVOLVING SMY 861X & PC 8902P ALONG UBI AVE 1 E ON 26.01.2022 AT 1805HRS

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**WITHOUT PREJUDICE**

Dear Sir/Madam,

We refer to the above matter.

We regret to inform you that our client will not appoint any of the surveyors from your list provided in your email dated today.

However, we are pleased to provide below a list of ten surveyors for your consideration.

<b>Gilbert Leow</b>	<b>Impact Analysis Consultant</b>
<b>Andy Ho</b>	<b>Impact Analysis Consultant</b>
<b>Shandy Loh</b>	<b>Impact Analysis Consultant</b>
<b>Michael Yap</b>	<b>Mccoyp Pte Ltd</b>
<b>Seth Yeh</b>	<b>Delta-V Consultant</b>
<b>James Ong</b>	<b>Delta-V Consultant</b>
<b>Nick Ng</b>	<b>Delta-V Consultant</b>
<b>Loo Yee Khang</b>	<b>Cozon Engineers</b>
<b>Alex Teo</b>	<b>Cozon Engineers</b>
<b>Denise Yap</b>	<b>Pal's Appraiser Pte Ltd</b>

Kindly let us know if you agree or disagree to appointing any of the above surveyors within the timeline stipulated under the NIMA protocol.

Thank you.

Warmest Regards,

Merina Chia

**Garage 13 Pte Ltd**

*T : +65 9091 0013*

*A : 8 Kaki Bukit Ave 4, #03-46 Premier @ Kaki Bukit, Singapore 415875*

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**From:** Adeline Chng <[adeline.chng@sg.cntaiping.com](mailto:adeline.chng@sg.cntaiping.com)>

**Sent:** Friday, 28 January 2022 10:28 am

**To:** [claims@garage13.com.sg](mailto:claims@garage13.com.sg); [sales@garage13.com.sg](mailto:sales@garage13.com.sg)

**Cc:** Tan Kian Wei Billy <[billy.tan@sg.cntaiping.com](mailto:billy.tan@sg.cntaiping.com)>; Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** RE: SNM22D200717/C02/PC8902P/TANKW / FW: NOA - ACCIDENT INVOLVING SMY 861X & PC 8902P ALONG UBI AVE 1 E ON 26.01.2022 AT 1805HRS

**Without Prejudice, Save as to Costs**

Dear Sirs

We refer to the above matter.

Please let us have a copy of your client's GIA report.

Our reference: **SNM22D200717C02/ PC8902P/tankw**

Your reference: **SMY861X**

Dear Sirs

**ACCIDENT INVOLVING PC8902P & SMY861X ON 26/01/2022**

We refer to your email of 27/01/2022

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.

2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Billy Tan at 63896175 and email us at [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)

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**Thank you.**

**Adeline Chng**  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

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中国太平  
CHINA TAIPING

中国太平保险(新加坡)有限公司  
CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.



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**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Sent:** Friday, January 28, 2022 9:34 AM

**To:** [claims@garage13.com.sg](mailto:claims@garage13.com.sg); [sales@garage13.com.sg](mailto:sales@garage13.com.sg); Tan Kian Wei Billy <[billy.tan@sg.cntaiping.com](mailto:billy.tan@sg.cntaiping.com)>; Adeline Chng <[adeline.chng@sg.cntaiping.com](mailto:adeline.chng@sg.cntaiping.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** O/R: SNM22D200717/C02/PC8902P/TANKW / FW: NOA - ACCIDENT INVOLVING SMY 861X & PC 8902P ALONG UBI AVE 1 E ON 26.01.2022 AT 1805HRS

Without Prejudice

Dear Adeline,

Please conduct PRS for SMY861X. (OUR INSURED HAS YET TO FILED SAS REPORT)

Note: officer in charge Billy Tan 63896175.

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Thank you

Chong Boon Sen  
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896116 | F: (65) 62247175

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**From:** [claims@garage13.com.sg](mailto:claims@garage13.com.sg) <[claims@garage13.com.sg](mailto:claims@garage13.com.sg)>  
**Sent:** Thursday, 27 January 2022 12:48 pm  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Cc:** [sales@garage13.com.sg](mailto:sales@garage13.com.sg)  
**Subject:** NOA - ACCIDENT INVOLVING SMY 861X & PC 8902P ALONG UBI AVE 1 E ON 26.01.2022 AT 1805HRS

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**WITHOUT PREJUDICE**

Dear Sir / Mdm,

Attached herewith the Notification of Accident for your reference.

Kindly let us have a list of your ten surveyors as your nominated SJE for our consideration within the stipulated timeline under the NIMA Protocol.

Thank you.

Warmest Regards,

Merina Chia

**Garage 13 Pte Ltd**

*T : +65 9091 0013*

*A : 8 Kaki Bukit Ave 4, #03-46 Premier @ Kaki Bukit, Singapore 415875*