Veron Chen (LKKAuto)

Muhd Ashik B Madi <ashik madi@sq.msiq-asia.com> From:

Tuesday, 14 June 2022 4:19 PM Sent:

Veron Chen (LKKAuto) To:

Cc: **SUR**

FW: TP / SMM 1910U / SEEK MANDATE Subject: **Attachments:** SMM 1910U ADJUSTER REPORT.pdf

Dear Veron

Please proceed as per our mandate.

Thank you.

Ashik Madi

Executive, Claims Services (Motor) D: +65 6594 2548 | F: +65 225 7402 | ashik_madi@sg.msig-asia.com



MSIG Insurance (Singapore) Pte Ltd 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | T: +65

6220 9644 | F: +65 6225 6371 | Co. Reg. No. 200412212G | msiq.com.sq









A Member of

MS&AD INSURANCE GROUP

Please note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data for the purpose of assessing your claim. This may include disclosing and sharing your personal data with our service providers, policyholders, insured, and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore, for the proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws (collectively, "the Purpose"). We may also need to disclose or share your personal data with service providers who are sited outside Singapore for the Purpose.

CONFIDENTIALITY NOTICE

This e-mail (including any attachments) may contain information that is privileged or confidential. The sending of this e-mail to any person other than the intended recipient is not a waiver of the privilege or confidentiality that attaches to it. If you are not the intended recipient, please notify the sender immediately, delete the email and do not copy, distribute or disclose its contents.

Our Customer Centre walk-in counters are closed from 20 September 2021 until further notice. Please check our website or official Facebook page for the latest updates.

A Join our mission in protecting our planet, please consider the environment before you print.

From: Veron Chen (LKKAuto) <veronchen@lkkauto.com>

Sent: Tuesday, 14 June 2022 4:11 PM

To: Muhd Ashik B Madi <ashik madi@sg.msig-asia.com>

Cc: SUR <sur@lkkauto.com>

Subject: RE: TP / SMM 1910U / SEEK MANDATE

EXTERNAL EMAIL: Be careful when you click any links or open any attachment(s).

Dear Ashik,

We have re-adjust mandate for approval.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Muhd Ashik B Madi ashik madi@sg.msig-asia.com>

Sent: Tuesday, 14 June 2022 8:16 AM

To: Veron Chen (LKKAuto) < veronchen@lkkauto.com >

Cc: SUR <sur@lkkauto.com>

Subject: RE: TP / SMM 1910U / SEEK MANDATE

Dear Sirs

Please re-offer COR at \$1789.20

Thank you.

Ashik Madi

Executive, Claims Services (Motor) D: +65 6594 2548 | F: +65 225 7402 | ashik madi@sq.msiq-asia.com



MSIG Insurance (Singapore) Pte Ltd 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | T: +65

6220 9644 | F: +65 6225 6371 | Co. Reg. No. 200412212G | msiq.com.sq









A Member of MS&AD INSURANCE GROUP

Please note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data for the purpose of assessing your claim. This may include disclosing and sharing your personal data with our service providers, policyholders, insured, and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore, for the proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws (collectively, "the Purpose"). We may also need to disclose or share your personal data with service providers who are sited outside Singapore for the Purpose.

CONFIDENTIALITY NOTICE

This e-mail (including any attachments) may contain information that is privileged or confidential. The sending of this e-mail to any person other than the intended recipient is not a waiver of the privilege or confidentiality that attaches to it. If you are not the intended recipient, please notify the sender immediately, delete the email and do not copy, distribute or disclose its contents.

Our Customer Centre walk-in counters are closed from 20 September 2021 until further notice. Please check our website or official Facebook page for the latest updates.



A Join our mission in protecting our planet, please consider the environment before you print.

From: Veron Chen (LKKAuto) < veronchen@lkkauto.com >

Sent: Monday, 13 June 2022 2:21 PM

To: Muhd Ashik B Madi <ashik madi@sg.msig-asia.com>

Cc: SUR <sur@lkkauto.com>

Subject: RE: TP / SMM 1910U / SEEK MANDATE

EXTERNAL EMAIL: Be careful when you click any links or open any attachment(s).

Dear Ashik.

Our surveyor's have informed repairer as per your recommendation.

They disagree on the proposed repair cost.

Please advised.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Muhd Ashik B Madi ashik madi@sg.msig-asia.com>

Sent: Monday, 13 June 2022 9:21 AM

To: Veron Chen (LKKAuto) < veronchen@lkkauto.com > Subject: RE: TP / SMM 1910U / SEEK MANDATE

Dear Sirs

Our mandate as follows:

Lump sum at \$1430.00

Thank you.

Ashik Madi

Executive, Claims Services (Motor)

D: +65 6594 2548 | F: +65 225 7402 | ashik madi@sq.msiq-asia.com



MSIG Insurance (Singapore) Pte Ltd 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | T: +65

6220 9644 | F: +65 6225 6371 | Co. Reg. No. 200412212G | msig.com.sq









A Member of MS&AD INSURANCE GROUP

Please note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data for the purpose of assessing your claim. This may include disclosing and sharing your personal data with our service providers, policyholders, insured, and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore, for the proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws (collectively, "the Purpose"). We may also need to disclose or share your personal data with service providers who are sited outside Singapore for the Purpose.

CONFIDENTIALITY NOTICE

This e-mail (including any attachments) may contain information that is privileged or confidential. The sending of this e-mail to any person other than the intended recipient is not a waiver of the privilege or confidentiality that attaches to it. If you are not the intended recipient, please notify the sender immediately, delete the email and do not copy, distribute or disclose its contents.

Our Customer Centre walk-in counters are closed from 20 September 2021 until further notice. Please check our website or official Facebook page for the latest updates.



A Join our mission in protecting our planet, please consider the environment before you print.

From: Veron Chen (LKKAuto) < veronchen@lkkauto.com>

Sent: Thursday, 9 June 2022 3:49 PM

To: Muhd Ashik B Madi <ashik madi@sg.msig-asia.com>

Subject: TP / SMM 1910U / SEEK MANDATE

EXTERNAL EMAIL: Be careful when you click any links or open any attachment(s).

Dear Ashik,

Enclosed documents for your review of SMM 1910U

Please let us have your approval

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)