

## Hsiao Tong (LKKAuto)

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**From:** Hsiao Tong (LKKAuto)  
**Sent:** Thursday, 1 September 2022 8:50 AM  
**To:** 'TeamAuto Pro'  
**Cc:** Admin A  
**Subject:** RE: LOD - Our Ref: SMP 5997C and Your Ref: YP 5949A (AXA Ref#S2M03ROH) / DOA: 21-01-2022  
**Attachments:** DS FORM\_SMP 5997C.pdf

### Without Prejudice

Dear Sirs/Mdm,

Thank you for your acceptance.

Please duly sign the documents enclosed and return to us (LKK) for our necessary action.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** TeamAuto Pro <teamautooffice@gmail.com>  
**Sent:** Tuesday, 30 August 2022 10:42 AM  
**To:** Hsiao Tong (LKKAuto) <chewht@lkkauto.com>  
**Cc:** Admin A <admin-a@lkkauto.com>  
**Subject:** Re: LOD - Our Ref: SMP 5997C and Your Ref: YP 5949A (AXA Ref#S2M03ROH) / DOA: 21-01-2022

Dear Hsiao Tong,

### Without Prejudice

Thank you for the revised PD offer of \$32,850 (all-in) which we are pleased to accept for amicable settlement.

We await your DV for our further necessary.

**Note:** Our client's acceptance of your offer is strictly on a without admission to liability basis and solely for our client's claim for Property Damage and not prejudicial to any other claims arising from the same accident.

\*The above settlement is in respect of our client for damage pertaining to his motor vehicle and shall not prejudice our client's claim in respect of damages and consequential loss in relation to his personal injuries.\*

**\*\*Dear all, please note that Team AutoPro Pte Ltd is GST registered w.e.f. 13th January 2021.**

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Cheers,  
Adel  
**Team AutoPro Pte Ltd**  
Tel: 6258 1955  
Fax: 6258 1956

**Main Office:** 160 Sin Ming Dr, #02-12 Sin Ming AutoCity Singapore 575722  
**Workshop/Survey Venue:** 160 Sin Ming Dr, #01-14 Sin Ming AutoCity Singapore 575722

On Tue, Aug 30, 2022 at 9:12 AM Hsiao Tong (LKKAUTO) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)> wrote:

**Without Prejudice**

**(save as to costs)**

Dear Sirs/Mdm,

We refer to your below email.

We are prepared to revise our offer at a global sum of **\$32,850.00(all-in)**.

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |  
S(408933)

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**From:** TeamAuto Pro <[teamautooffice@gmail.com](mailto:teamautooffice@gmail.com)>  
**Sent:** Monday, 29 August 2022 6:13 PM  
**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** Re: LOD - Our Ref: SMP 5997C and Your Ref: YP 5949A (AXA Ref#S2M03ROH) / DOA: 21-01-2022

Dear Hsiao Tong,

**Without Prejudice**

We are not agreeable to your all-in amount of \$32,400.00. The said amount deducting the agreed COR \$27,619.04 + GST \$1933.33 and Tow fee \$180 + LTA search fee \$7.45, left us with only \$2660.18 to cover LOR which is way too little.

Pls note repair days agreed with your good firm is 25 days, adding on minimum of 2 days for PRS and 4 Sundays that coincide with the repair period, we will not accept anything less than 30 days @\$107/day. Below is my calculation of LOR days for your reference. Thank you.

21 Jan 22 - Fri	<<< Date & Time of ACCIDENT	
21 Jan 22 - Fri	2 Days Notice sent	1 Da
22 Jan 22 - Sat	Pending PRS - Saturday - Workshop absorb	
23 Jan 22 - Sun	Pending PRS - Sunday - Workshop absorb	
24 Jan 22 - Mon	Pending PRS - Workshop absorb	
25 Jan 22 - Tue	Pending PRS - Workshop absorb	

26 Jan 22 - Wed	Pending PRS - Workshop absorb	
27 Jan 22 - Thu	Pending PRS - Workshop absorb	
28 Jan 22 - Fri	Pending PRS - Workshop absorb	
29 Jan 22 - Sat	Pending PRS - Workshop absorb	
30 Jan 22 - Sun	Pending PRS - Workshop absorb	
31 Jan 22 - Mon	Pending PRS - Workshop absorb	
01 Feb 22 - Tue	Pending PRS - Workshop absorb	
02 Feb 22 - Wed	Pending PRS - Workshop absorb	
03 Feb 22 - Thu	Pending PRS - Workshop absorb	
04 Feb 22 - Fri	Pre-Survey Conducted	2 Day
05 Feb 22 - Sat	Pending Resurvey - Workshop absorb	
06 Feb 22 - Sun	Pending PRS - Workshop absorb	
07 Feb 22 - Mon	Pending PRS - Workshop absorb	
08 Feb 22 - Tue	Re-Survey Conducted and preparation for repair commenced	3 Day
09 Feb 22 - Wed	1st Repair Day	4 Day
10 Feb 22 - Thu	2nd Repair Day	5 Day
11 Feb 22 - Fri	3rd Repair Day	6 Day
12 Feb 22 - Sat	4th Repair Day	7 Day
13 Feb 22 - Sun	Sunday	8 Day
14 Feb 22 - Mon	5th Repair Day	9 Day
15 Feb 22 - Tue	6th Repair Day	10 Day
16 Feb 22 - Wed	7th Repair Day	11 Day
17 Feb 22 - Thu	8th Repair Day	12 Day
18 Feb 22 - Fri	9th Repair Day	13 Day
19 Feb 22 - Sat	10th Repair Day	14 Day
20 Feb 22 - Sun	Sunday	15 Day
21 Feb 22 - Mon	11th Repair Day	16 Day
22 Feb 22 - Tue	12th Repair Day	17 Day
23 Feb 22 - Wed	13th Repair Day	18 Day
24 Feb 22 - Thu	14th Repair Day	19 Day
25 Feb 22 - Fri	15th Repair Day	20 Day
26 Feb 22 - Sat	16th Repair Day	21 Day
27 Feb 22 - Sun	Sunday	22 Day
28 Feb 22 - Mon	17th Repair Day	23 Day
01 Mar 22 - Tue	18th Repair Day	24 Day
02 Mar 22 - Wed	19th Repair Day	25 Day
03 Mar 22 - Thu	20th Repair Day	26 Day
04 Mar 22 - Fri	21st Repair Day	27 Day
05 Mar 22 - Sat	22nd Repair Day	28 Day
06 Mar 22 - Sun	Sunday	29 Day
07 Mar 22 - Mon	23rd Repair Day	30 Day
08 Mar 22 - Tue	24th Repair Day	31 Day
09 Mar 22 - Wed	25th Repair Day	32 Day

\*The above settlement is in respect of our client for damage pertaining to his motor vehicle and shall not prejudice our client's claim in respect of damages and consequential loss in relation to his personal injuries.\*

**\*\*Dear all, please note that Team AutoPro Pte Ltd is GST registered w.e.f. 13th January 2021.**

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Cheers,

Adel

**Team AutoPro Pte Ltd**

Tel: 6258 1955

Fax: 6258 1956

**Main Office:** 160 Sin Ming Dr, #02-12 Sin Ming AutoCity Singapore 575722

**Workshop/Survey Venue:** 160 Sin Ming Dr, #01-14 Sin Ming AutoCity Singapore 575722

On Mon, Aug 29, 2022 at 5:23 PM Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)> wrote:

**Without Prejudice**

Dear Sirs/mdm,

We refer to the above matter.

We propose settlement at a global sum of **\$32,400.00(all-in)**.

Please confirm acceptance.

**"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.**

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |  
S(408933)

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**From:** TeamAuto Pro <[teamautoffice@gmail.com](mailto:teamautoffice@gmail.com)>

**Sent:** Monday, 22 August 2022 6:42 PM

**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** LOD - Our Ref: SMP 5997C and Your Ref: YP 5949A (AXA Ref#S2M03ROH) / DOA: 21-01-2022

**BY EMAIL**

**WITHOUT PREJUDICE**

Our Ref: SMP 5997C

Your Ref: YP 5949A

Dear Hsiao Tong,

**Accident Involving:** SMP 5997C and YP 5949A

**Date of Accident:** 21 January 2022

**Location of Accident:** Junction of Woodlands Ave 12 and Woodlands Ave

We refer to the above-mentioned accident and hereby submit our claim as below, with the relevant documents attached for your reference.

Cost of Repair Inc. GST	\$ 29,552.37	\$27,619.04 COR Agreed + \$1,933.33 GST
Add Loss of Rental	\$ 4,280.00	40 DAYS - Inv#A43969
<b>TOTAL</b>	<b>\$ 33,832.37</b>	
Add Tow Fee	\$ 180.00	
Add Search Fee	\$ 7.45	
<b>GRAND TOTAL</b>	<b>\$ 34,019.82</b>	

Please feel free to contact us if you have any query otherwise kindly pay the Grand Total Amount to :

**Team AutoPro Pte Ltd**

160 Sin Ming Drive #02-12  
Sin Ming AutoCity  
Singapore 575722

Thank you.

\*The above settlement is in respect of our client for damage pertaining to his motor vehicle and shall not prejudice our client's claim in respect of damages and consequential loss in relation to his personal injuries.\*

**\*\*Dear all, please note that Team AutoPro Pte Ltd is GST registered w.e.f. 13th January 2021.**

-----  
Cheers,

Adel

**Team AutoPro Pte Ltd**

Tel: 6258 1955

Fax: 6258 1956

**Main Office:** 160 Sin Ming Dr, #02-12 Sin Ming AutoCity Singapore 575722

**Workshop/Survey Venue:** 160 Sin Ming Dr, #01-14 Sin Ming AutoCity Singapore 575722

----- Forwarded message -----

From: **TeamAutoPro North** <[teamautopl@gmail.com](mailto:teamautopl@gmail.com)>

Date: Wed, Jan 26, 2022 at 3:13 PM

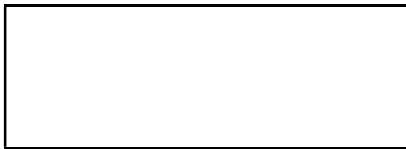
Subject: Fwd: S2M03ROH\_TP REF:SMP5997C \_Accident Involving YP5949A & SMP5997C \_along JUNCTION OF WOODLANDS AVE 12 AND WOODLANDS AVE on 21/01/2022 14:05\_PersonalAutoLine

To: Nivitha LKK <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

Dear Yan,

Please refer to the email.

Thank you very much.



\*The above settlement is in respect of our client for damage pertaining to his motor vehicle and shall not prejudice our client's claim in respect of damages and consequential loss in relation to his personal injuries.\*

**\*\*Dear all, please note that Team AutoPro Pte Ltd is GST registered w.e.f. 13th January 2021.**

-----  
Best Regards,

David Seow

**Team AutoPro Pte Ltd**

**Tel: 6258 1955 Fax: 6258 1956**

**Main Office: 160 Sin Ming Dr, #02-12 Sin Ming AutoCity Singapore 575722**

**Workshop/Survey Venue: 160 Sin Ming Dr, #01-14 Sin Ming AutoCity Singapore 575722**

----- Forwarded message -----

From: **TeamAutoPro North** <[teamautopl@gmail.com](mailto:teamautopl@gmail.com)>

Date: Mon, Jan 24, 2022 at 12:07 PM

Subject: Re: S2M03ROH\_TP REF:SMP5997C \_Accident Involving YP5949A & SMP5997C \_along JUNCTION OF WOODLANDS AVE 12 AND WOODLANDS AVE on 21/01/2022 14:05 \_PersonalAutoLine

To: AXA PRS Survey <[motor.survey@axa.com.sg](mailto:motor.survey@axa.com.sg)>

Dear Shekhar,

I am writing to inform you to assist in the cancellation of the PRS' assignment for vehicle number: **SMP 5997 C**. Please kindly put this case on hold and we will notify you again after Chinese New Year.

Sorry for the inconvenience caused.

Thank you very much.



\*The above settlement is in respect of our client for damage pertaining to his motor vehicle and shall not prejudice our client's claim in respect of damages and consequential loss in relation to his personal injuries.\*

**\*\*Dear all, please note that Team AutoPro Pte Ltd is GST registered w.e.f. 13th January 2021.**

-----  
Best Regards,

David Seow

**Team AutoPro Pte Ltd**

**Tel: 6258 1955 Fax: 6258 1956**

**Main Office: 160 Sin Ming Dr, #02-12 Sin Ming AutoCity Singapore 575722**

**Workshop/Survey Venue: 160 Sin Ming Dr, #01-14 Sin Ming AutoCity Singapore 575722**

From: **TeamAutoPro North** <[teamautopl@gmail.com](mailto:teamautopl@gmail.com)>

Date: Fri, Jan 21, 2022 at 6:08 PM

Subject: 2 Days Notice: SMP 5997 C (Our Ref) and YP 5949 A (Your Ref) 3rd Party: AXA Dated: 21/01/2022

To: AXA PRS Survey <[motor.survey@axa.com.sg](mailto:motor.survey@axa.com.sg)>

Dear Sir/Madam,

**Road Traffic Accident Involving SMP 5997 C (Our Ref) and YP 5949 A (Your Ref)  
Dated 15 January 2022, Time around 1030HRS**

**@ Along Macpherson Rd (After junction of Macpherson Lane)**

We represent our client; CHEE LING KIEN, to notify you of the aforesaid road traffic accident involving our client's vehicle registration number: SMP 5997 C and your insured's vehicle registration number: YP 5949 A.

Enclosed herewith a copy of the Singapore Accident Statement / Traffic Police Report filed for your reference.

Please kindly send us your list of at least **ten (10) motor surveyors** within **2 working days, via**

<b>Contact Person</b>	Eric Lee	8879 9997
<b>Email Address</b>	<a href="mailto:teamautopl@gmail.com">teamautopl@gmail.com</a>	
<b>Survey Address</b>	<b>160 Sin Ming Dr, #01-14 Sin Ming AutoCity Singapore 575722</b>	

Thank you for your attention to this email and we look forward to your earliest reply.



\*The above settlement is in respect of our client for damage pertaining to his motor vehicle and shall not prejudice our client's claim in respect of damages and consequential loss in relation to his personal injuries.\*

**\*\*Dear all, please note that Team AutoPro Pte Ltd is GST registered w.e.f. 13th January 2021.**

Best Regards,

David Seow

## **Team AutoPro Pte Ltd**

**Tel: 6258 1955 Fax: 6258 1956**

**Main Office: 160 Sin Ming Dr, #02-12 Sin Ming AutoCity Singapore 575722**

**Workshop/Survey Venue: 160 Sin Ming Dr, #01-14 Sin Ming AutoCity Singapore 575722**