

## Hsiao Tong (LKKAUTO)

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**From:** Hsiao Tong (LKKAUTO)  
**Sent:** Friday, 6 May 2022 12:31 PM  
**To:** geraldpo@lonpac.com  
**Cc:** MT\_Claim\_SG; Admin A  
**Subject:** [Seek Mandate] - OUR REF: SJQ7245G YOUR REF: GBD8065R PRE REPAIR INSPECTION FOR SJQ7245G \*\*\* LKK REF: CC4/LPC22000982/R1pa3  
**Attachments:** LKK Survey Report \_ Photos.pdf; TP LOD & Docs.pdf

Your ref: **21/22/22/VC05/025401**  
Our ref : CC4/LPC22000982/Rpa3q2

Dear Sirs/Mdm,

### **ACCIDENT INVOLVING GBD8065R(LONPAC) AND SJQ7245G(TP) ON 22/01/2022**

We refer to the above matter.

We have highlighted to your good office on 28/01/2022 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

This is a 3 vehicles chain collision whereby our insured was the last vehicle. In accordance with the MCF guideline for chain collision, we have to settle the front vehicle's claim at 100%.

We seek your approval to offer repairer **"MY CAR CONSULTANT PTE LTD"** at **\$8,018.50(all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$ 26,267.32	\$ 6,687.50 (\$6,250.00 + 7%GST)
2. Loss of Rental (15days x \$150.00)	\$ 2,250.00	\$ 1,300.00 (13days x \$100)
3. LTA/GIA Search Fee	\$ 31.00	\$ 31.00
<b>Total</b>	<b>\$ 28,548.32</b>	<b><u>\$ 8,018.50</u></b>

Surveyor recommended 8days for repair + 2PH(01/02/22 & 02/02/22) + 2Sunday(30/01/22 & 06/02/22) + 1PRS =13days.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 04/05/2022 is only for mandate purpose.

**Kindly let us have your approval / instruction.**

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

**Sent:** Friday, 28 January 2022 3:19 PM

**To:** 'GERALD POH WEE BIN' <geraldpoh@lonpac.com>

**Cc:** 'MT\_Claim\_SG' <mt\_claim@lonpac.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>

**Subject:** RE: FW: OUR REF: SJQ7245G YOUR REF: GBD8065R PRE REPAIR INSPECTION FOR SJQ7245G \*\*\* LKK REF: CC4/LPC22000982/R1pa3

Dear Sir / Madam,

We refer to the above matter.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Please take note that the case handler in-charge is Hsiao Tong.

*To check availability of the case handler, you may contact the undersigned.*

***"Wishing You Happiness & Prosperity Chinese New Year 2022"***

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

***Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

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**From:** Admin-D (LKKAuto)

**Sent:** Thursday, January 27, 2022 12:54 PM

**To:** 'GERALD POH WEE BIN' <geraldpoh@lonpac.com>; assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>

**Cc:** 'MT\_Claim\_SG' <mt\_claim@lonpac.com>

**Subject:** RE: FW: OUR REF: SJQ7245G YOUR REF: GBD8065R PRE REPAIR INSPECTION FOR SJQ7245G

Dear Sir / Mdm,

Thank you for your assignment.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park,  
Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

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**From:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>

**Sent:** Thursday, 27 January, 2022 11:55 AM

**To:** 'assignments' <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

**Subject:** FW: OUR REF: SJQ7245G YOUR REF: GBD8065R PRE REPAIR INSPECTION FOR SJQ7245G

## Lonpac External - General

Our Ref : 21/22/22/VC05/025401

Dear Summer,

FYA. Attached copy of insured 's report.

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**From:** Huiqin Tan <[admin@mycar.sg](mailto:admin@mycar.sg)>

**Sent:** Thursday, 27 January 2022 11:39 am

**To:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

**Subject:** RE: FW: OUR REF: SJQ7245G YOUR REF: GBD8065R PRE REPAIR INSPECTION FOR SJQ7245G

Dear Gerald,

Please appoint LKK for survey

**Kindly divert all correspondent & disbursements to our new office address @ 60 Jalan Lam Huat, Carros Centre #05-21 S(737869) as we will no longer have access to our old address' mailbox.**

Best Regards,

**Huiqin**

General Manager | Motor Claims Department

**My Car Consultant Pte Ltd**

M: 8866 8832 | F: 6925 5219

W: Mycar.sg | E: [Admin@mycar.sg](mailto:Admin@mycar.sg)

60 Jalan Lam Huat, Carros Centre #05-21 S(737869)

UEN No.: 201605878Z

GST Registration No.: 201605878Z

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**From:** "GERALD POH WEE BIN" <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>

**Sent:** 1/27/22 11:18 AM

**To:** "[admin@mycar.sg](mailto:admin@mycar.sg)" <[admin@mycar.sg](mailto:admin@mycar.sg)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

**Subject:** FW: OUR REF: SJQ7245G YOUR REF: GBD8065R PRE REPAIR INSPECTION FOR SJQ7245G

## Lonpac External - General

WITHOUT PREJUDICE

Our Ref : 21/22/22/VC05/025401

Dear Huiqin,

We intend to conduct a pre-repair survey of your client's vehicle and enclose our list of

Motor surveyors for your attention:-

1	Nicholas Tey-Appraisal
2	Jackson Quek - Appraisal
3	Joshua Ong - Appraisal
4	Ang Bryan Tani- LKK
5	Adrian Ling - LKK
6	Kenneth Kong - LKK
7	Thevan T Karthikesavan- LKK
8	Mohd Rasul - LKK
9	Marcus Chua -LKK
10	Lim Teow Guan -LKK

Please let us hear from you within the next 2 working days.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

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**From:** Huiqin Tan <[admin@mycar.sg](mailto:admin@mycar.sg)>  
**Sent:** Thursday, 27 January 2022 11:12 am  
**To:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>  
**Subject:** OUR REF: SJQ7245G YOUR REF: GBD8065R PRE REPAIR INSPECTION FOR SJQ7245G

**WITHOUT PREJUDICE**

\* \*Survey location: 60 Jalan Lam Huat, Carros Centre #05-68

OUR REF: SJQ7245G

YOUR REF: GBD8065R

Dear Sir/Madam,

PRE-REPAIR INSPECTION FOR SJQ7245G

ACCIDENT INVOLVING SJQ7245G AND GBD8065R

We refer to the above matter and enclosed herewith our client's GIA report and Notification of Pre-repair inspection for your attention

**Kindly divert all correspondent & disbursements to our new office address @ 60 Jalan Lam Huat, Carros Centre #05-21 S(737869) as we will no longer have access to our old address' mailbox.**

Best Regards,

**Huiqin**

General Manager | Motor Claims Department

**My Car Consultant Pte Ltd**

M: 8866 8832 | F: 6925 5219

W: Mycar.sg | E: [Admin@mycar.sg](mailto:Admin@mycar.sg)

60 Jalan Lam Huat, Carros Centre #05-21 S(737869)

UEN No.: 201605878Z

GST Registration No.: 201605878Z

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

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