

**Re: SAS/LKK - CMTD2200337/GPL RE: OUR REF: SMJ2854H YOUR REF: SMG7321L
PRE REPAIR INSPECTION FOR SMJ2854H**

Denise Tay (LKKAuto) <denisetay@lkkauto.com>

Thu 3/2/2022 11:03 AM

To: Teo, Grace <grace.teo@sompo.com.sg>; Admin-D (LKKAuto) <admin-d@lkkauto.com>; **assignments**
<assignments@lkkauto.com>; **SUR** <sur@lkkauto.com>

Cc: Gnoh, Pau Loong <PauLoong.Gnoh@sompo.com.sg>; Ye, Yong Kang Melvin <melvin.ye@sompo.com.sg>

 3 attachments (2 MB)

PARF_COE Rebate Enquiry.pdf; SMJ 2854H ESTIMATE.pdf; SOMPO PRELI ADVISE SMG 7321L.pdf;

Dear Sir/Madam,

Enclose documents of [SMG 7321L](#)

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: [6256-3561](tel:6256-3561) | email: denisetay@lkkauto.com | fax: [6256-4315](tel:6256-4315)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Teo, Grace <grace.teo@sompo.com.sg>

Sent: Monday, 31 January 2022 11:24 am

To: Admin-D (LKKAuto) <admin-d@lkkauto.com>; assignments <assignments@lkkauto.com>; SUR
<sur@lkkauto.com>

Cc: Gnoh, Pau Loong <PauLoong.Gnoh@sompo.com.sg>; Ye, Yong Kang Melvin <melvin.ye@sompo.com.sg>

Subject: SAS/LKK - CMTD2200337/GPL RE: OUR REF: SMJ2854H YOUR REF: SMG7321L PRE REPAIR
INSPECTION FOR SMJ2854H

Hi LKK,

Attached herewith Both SAS reports

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Business Closure during Chinese New Year 2022

**Our office will be closed on 31 January 2022 (Monday) from 12:30pm till 02 February 2022
(Wednesday).**

Business will resume on 03 February 2022 (Thursday).

Wishing you a Prosperous Chinese New Year! 新年快乐 · 恭喜发财!

[Working From Home with effect from 06 April 2020]

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | T: 6461 6555

For motor claims survey request, please email to motorsurvey@sompo.com.sg



Innovation for Wellbeing

Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

Website: www.sompo.com.sg | **Facebook:** www.facebook.com/SompoSG

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From: Summer (LKK Auto) <admin-d@lkkauto.com>

Sent: Thursday, January 27, 2022 4:49 PM

To: Ye, Yong Kang Melvin <melvin.ye@sompo.com.sg>; 'assignments' <assignments@lkkauto.com>; 'SUR' <sur@lkkauto.com>

Cc: Teo, Grace <grace.teo@sompo.com.sg>; Gnoh, Pau Loong <PauLoong.Gnoh@sompo.com.sg>

Subject: RE: REF : CMTD2200337/GPL RE: OUR REF: SMJ2854H YOUR REF: SMG7321L PRE REPAIR INSPECTION FOR SMJ2854H

EXTERNAL SENDER: Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sir / Mdm,

Thank you for your assignmen

Repairer arrange on 28-01-22.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Ye, Yong Kang Melvin <melvin.ye@sompo.com.sg>
Sent: Thursday, 27 January, 2022 4:27 PM
To: admin@mycar.sg; 'assignments' <assignments@lkkauto.com>; 'SUR' <sur@lkkauto.com>
Cc: Teo, Grace <grace.teo@sompo.com.sg>; Gnoh, Pau Loong <PauLoong.Gnoh@sompo.com.sg>
Subject: RE: REF : CMTD2200337/GPL RE: OUR REF: SMJ2854H YOUR REF: SMG7321L PRE REPAIR INSPECTION FOR SMJ2854H

Without Prejudice

Dear Huiqin,

We will appoint LKK Auto to conduct the survey of SMG7321L on a Without Prejudice Basis.

Dear LKK Auto,

Please make the arrangement to survey for SMG7321L by either Mr Marcus/Kenneth/Adrain on a without Prejudice Basis.

Please revert with your preliminary report upon completion of survey to my colleague, Pau Loong.

Working From Home with effect from 06 April 2020 till further notice

-
Please be informed that our office will relocate to #03-03 at Singapore Land Tower with effect from 1 Dec 2020. Kindly direct invoices and business correspondence to our new registered address.

Best Regards

Melvin Ye

Claims Division

D: 6322 4667 | **T:** 6461 6555



A Century of Trust

Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

Website: www.sompo.com.sg | **Facebook:** www.facebook.com/SompoSG

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From: Huiqin Tan <admin@mycar.sg>
Sent: Thursday, January 27, 2022 3:25 PM
To: Ye, Yong Kang Melvin <melvin.ye@sompo.com.sg>
Cc: Teo, Grace <grace.teo@sompo.com.sg>; Gnoh, Pau Loong <PauLoong.Gnoh@sompo.com.sg>
Subject: RE: REF : CMTD2200337/GPL RE: OUR REF: SMJ2854H YOUR REF: SMG7321L PRE REPAIR INSPECTION FOR SMJ2854H

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Dear Sirs,

Please appoint LKK for survey

Kindly divert all correspondent & disbursements to our new office address @ 60 Jalan Lam Huat, Carros Centre #05-21 S(737869) as we will no longer have access to our old address' mailbox.

Best Regards,
Huiqin
General Manager | Motor Claims Department

My Car Consultant Pte Ltd
M: 8866 8832 | F: 6925 5219
W: Mycar.sg | E: Admin@mycar.sg
60 Jalan Lam Huat, Carros Centre #05-21 S(737869)
UEN No.: 201605878Z
GST Registration No.: 201605878Z

From: "Ye, Yong Kang Melvin" <melvin.ye@sompo.com.sg>
Sent: 1/27/22 2:18 PM
To: "admin@mycar.sg" <admin@mycar.sg>
Cc: "Teo, Grace" <grace.teo@sompo.com.sg>, "Gnoh, Pau Loong" <PauLoong.Gnoh@sompo.com.sg>
Subject: REF : CMTD2200337/GPL RE: OUR REF: SMJ2854H YOUR REF: SMG7321L PRE REPAIR INSPECTION FOR SMJ2854H

Our Reference: CMTD2200337/GPL
Your Reference: SMJ2854H

Without Prejudice

Date: 27.01.2022

Attention:
M/S MY CAR CONSULTANT PTE LTD

Dear Huiqin,

ACCIDENT INVOLVING SMJ2854H & SMJ7321L ON 22.01.2022

We refer to your Notice of Accident dated 27/01/2022.

Please be informed that Mr Gnoh Pau Loong is the handler of this case.

We intend to conduct a pre-repair survey of the damage to your client’s/your customer’s vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert.

	Motor Surveyor	Surveyor	Selection (Indicate as tick)
1	LKK Auto Consultants	Kenneth Kong Seng Cheong	
		Marcus Chua Kang Seng	
		Adrian Ling	
2	Priority Services	Jimmy Lee	
3	Raleigh Services	Andrew Ow Yong	

Please let us know within **two (2) working days** whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select up to two of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

[Working From Home with effect from 06 April 2020 till further notice](#)

[Please be informed that our office will relocate to #03-03 at Singapore Land Tower with effect from 1 Dec 2020. Kindly direct invoices and business correspondence to our new registered address.](#)

Best Regards

Melvin Ye

Claims Division

D: 6322 4667 | T: 6461 6555



Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

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From: Huiqin Tan <admin@mycar.sg>

Sent: Thursday, January 27, 2022 11:17 AM

To: Claims - Motor Survey <MotorSurvey@sompo.com.sg>

Subject: OUR REF: SMJ2854H YOUR REF: SMG7321L PRE REPAIR INSPECTION FOR SMJ2854H

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WITHOUT PREJUDICE

* *Survey location: 60 Jalan Lam Huat, Carros Centre #05-68

OUR REF: SMJ2854H

YOUR REF: SMG7321L

Dear Sir/Madam,

PRE-REPAIR INSPECTION FOR SMJ2854H

ACCIDENT INVOLVING SMJ2854H AND SMG7321L

We refer to the above matter and enclosed herewith our client's GIA report and Notification of Pre-repair inspection for your attention

Kindly divert all correspondent & disbursements to our new office address @ 60 Jalan Lam Huat, Carros Centre #05-21 S(737869) as we will no longer have access to our old address' mailbox.

Best Regards,

Huiqin

General Manager | Motor Claims Department

My Car Consultant Pte Ltd

M: 8866 8832 | F: 6925 5219

W: Mycar.sg | E: Admin@mycar.sg

60 Jalan Lam Huat, Carros Centre #05-21 S(737869)

UEN No.: 201605878Z

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