

## Veron Chen (LKKAUTO)

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**From:** Gnoh, Pau Loong <PauLoong.Gnoh@sompo.com.sg>  
**Sent:** Monday, 7 February 2022 10:45 AM  
**To:** Elite AM  
**Cc:** Admin-D (LKKAUTO); SUR; assignments  
**Subject:** Direct Settle ; RE: Ref : CMTD2200371/GPL RE: Accident Involving Of Vehicle No: SLD 8930A & GBJ6190T

Dear Christy,

With reference above, we would like to Direct Settle and please liaise with agreed surveyor M/s LKK AUTO for finalization, thank you.

By email copy to M/s LKK AUTO,

Please assist above, thank you.

Best Regards

**Mr Gnoh Pau Loong**

Claims Division

D: 6329 5217 | T: 6461 6555



**Innovation for Wellbeing**

**Sompo Insurance Singapore Pte. Ltd.**

50 Raffles Place, #03-03, Singapore Land Tower, Singapore 048623

**Website:** [www.sompo.com.sg](http://www.sompo.com.sg) | **Facebook:** [www.facebook.com/SompoSG](https://www.facebook.com/SompoSG)

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**From:** Elite AM <eliteamclaim@gmail.com>  
**Sent:** Monday, February 7, 2022 9:32 AM  
**To:** Gnoh, Pau Loong <PauLoong.Gnoh@sompo.com.sg>  
**Cc:** Summer (LKK Auto) <admin-d@lkkauto.com>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>  
**Subject:** Re: Please forward footage, e-file report ; RE: Ref : CMTD2200371/GPL RE: Accident Involving Of Vehicle No: SLD 8930A & GBJ6190T

**EXTERNAL SENDER:** Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hi Pau Loong,

Good day! Any update for the liability?

Regards,

Christy  
Elite AM P/L  
63397378

On Fri, Jan 28, 2022 at 11:07 AM Elite AM <[eliteamclaim@gmail.com](mailto:eliteamclaim@gmail.com)> wrote:

Hi Pau Loong,

Good day! Kindly refer to attached marked estimate, the estimate still waiting the pricing. Thanks!

Regards,

Christy

Elite AM P/L  
63397378

On Fri, Jan 28, 2022 at 10:46 AM Gnoh, Pau Loong <[PauLoong.Gnoh@sompo.com.sg](mailto:PauLoong.Gnoh@sompo.com.sg)> wrote:

Dear Sir / Madam,

Thank you for your email below and we note there is no footage.

Moving forward, please provide your repair estimate for this case, thank you.

Best Regards

**Mr Gnoh Pau Loong**

Claims Division

**D:** 6329 5217 | **T:** 6461 6555

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**From:** Elite AM <[eliteamclaim@gmail.com](mailto:eliteamclaim@gmail.com)>

**Sent:** Friday, January 28, 2022 9:52 AM

**To:** Gnoh, Pau Loong <[PaulLoong.Gnoh@sompo.com.sg](mailto:PaulLoong.Gnoh@sompo.com.sg)>

**Cc:** Teo, Grace <[grace.teo@sompo.com.sg](mailto:grace.teo@sompo.com.sg)>; Ye, Yong Kang Melvin <[melvin.ye@sompo.com.sg](mailto:melvin.ye@sompo.com.sg)>

**Subject:** Re: Please forward footage, e-file report ; RE: Ref : CMTD2200371/GPL RE: Accident Involving Of Vehicle No: SLD 8930A & GBJ6190T

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Hi Pau Loong,

Good day! Our client no video footage, kindly advise liability on this case. Thanks!

Regards,

Christy

Elite AM P/L

63397378

On Thu, Jan 27, 2022 at 1:25 PM Gnoh, Pau Loong <[PauLoong.Gnoh@sompo.com.sg](mailto:PauLoong.Gnoh@sompo.com.sg)> wrote:

Dear Sir / Madam,

With reference above, please forward the footage, e-file report as we are following up with the agent for this not yet report case, thank you.

Best Regards

**Mr Gnoh Pau Loong**

Claims Division

**D:** 6329 5217 | **T:** 6461 6555



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**Sampo Insurance Singapore Pte. Ltd.**

50 Raffles Place, #03-03, Singapore Land Tower, Singapore 048623

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**From:** Elite AM <[eliteamclaim@gmail.com](mailto:eliteamclaim@gmail.com)>  
**Sent:** Thursday, January 27, 2022 1:04 PM  
**To:** Ye, Yong Kang Melvin <[melvin.ye@sompo.com.sg](mailto:melvin.ye@sompo.com.sg)>  
**Cc:** Gnoh, Pau Loong <[PauLoong.Gnoh@sompo.com.sg](mailto:PauLoong.Gnoh@sompo.com.sg)>; Teo, Grace <[grace.teo@sompo.com.sg](mailto:grace.teo@sompo.com.sg)>  
**Subject:** Re: Ref : CMTD2200371/GPL RE: Accident Involving Of Vehicle No: SLD 8930A & GBJ6190T

**EXTERNAL SENDER:** Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hi Melvin,

Good day! We noted that your emailed & agreed to appoint LKK Auto Consultants. Thanks!

Regards,

Christy

Elite AM P/L

63397378

On Thu, Jan 27, 2022 at 11:56 AM Ye, Yong Kang Melvin <[melvin.ye@sompo.com.sg](mailto:melvin.ye@sompo.com.sg)> wrote:

Our Reference : CMTD2200371/GPL

Your Reference: SLD8930A

Date: 27/01/2022

**Attention:**

**ELITE AM PTE LTD**

Dear Christy,

**ACCIDENT INVOLVING SLD8930A & GBJ6190T ON 26.01.2022**

We refer to your Notice of Accident dated 27/01/2022.

Please be informed that Mr Gnoh Pau Loong is the handler of this case.

We regret to inform that we are unable to revert on liability for direct settlement as we have yet to receive our insured's accident report.

Kindly advise should you still require us to conduct survey on a "Without Prejudice" basis.

If you are agreeable to conduct survey on a "Without Prejudice" basis, we propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert.

**Pre-Repair Survey**

	Motor Surveyor	Surveyor	Selection (Indicate as tick)
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1	LKK Auto Consultants	Kenneth Kong Seng Cheong	
		Marcus Chua Kang Seng	
		Adrian Ling	
2	Priority Services	Jimmy Lee	
3	Raleigh Services	Andrew Ow Yong	

Please let us know within **two (2) working days** whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select up to two of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

[Working From Home with effect from 06 April 2020 till further notice](#)

[Please be informed that our office will relocate to #03-03 at Singapore Land Tower with effect from 1 Dec 2020. Kindly direct invoices and business correspondence to our new registered address.](#)

Best Regards  
**Melvin Ye**

**Claims Division**  
D: 6322 4667 | T: 6461 6555



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50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623  
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**From:** Elite AM <[eliteamclaim@gmail.com](mailto:eliteamclaim@gmail.com)>  
**Sent:** Thursday, January 27, 2022 10:39 AM  
**To:** Claims - Motor Survey <[MotorSurvey@sompo.com.sg](mailto:MotorSurvey@sompo.com.sg)>  
**Subject:** Accident Involving Of Vehicle No: SLD 8930A & GBJ6190T

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Hi,

Good day! Kindly refer to attached arrange for PRI & please advise liability on this case. Thanks!

Regards,

Christy

Elite AM P/L

63397378