

Veron Chen (LKKAuto)

From: Elite AM <eliteamclaim@gmail.com>
Sent: Friday, 25 February 2022 12:27 PM
To: Veron Chen (LKKAuto)
Cc: SUR
Subject: Re: Ref : CMTD2200371/GPL RE: Accident Involving Of Vehicle No: SLD 8930A & GBJ6190T

Hi Veron,

Good day! We accept the offer-LS \$7300.00. Thank you!

Regards,

Christy
Elite AM P/L
63397378

On Wed, Feb 23, 2022 at 2:20 PM Veron Chen (LKKAuto) <veronchen@lkkauto.com> wrote:

Dear Christy,

“Without Prejudice”

We will be advising our Principal a cost of repair of LS \$7,300/- with 9 days of repair, subject to their approval.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAuto)

Sent: Tuesday, 22 February 2022 8:05 AM

To: Elite AM <eliteamclaim@gmail.com>

Cc: SUR <sur@lkkauto.com>

Subject: RE: Ref : CMTD2200371/GPL RE: Accident Involving Of Vehicle No: SLD 8930A & GBJ6190T

Dear Christy,

“Without Prejudice”

We will be advising our Principal a cost of repair of LS \$7,100/- with 9 days of repair, subject to their approval.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Elite AM <eliteamclaim@gmail.com>

Sent: Friday, 4 February 2022 5:51 PM

To: Gnoh, Pau Loong <PauLoong.Gnoh@sompo.com.sg>

Cc: Admin-D (LKKAuto) <admin-d@lkkauto.com>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>

Subject: Re: Ref : CMTD2200371/GPL RE: Accident Involving Of Vehicle No: SLD 8930A & GBJ6190T

Hi Pau Loong,

Good day! Any update for liability?

Regards,

Christy

Elite AM P/L

63397378

On Fri, Feb 4, 2022 at 1:29 PM Elite AM <eliteamclaim@gmail.com> wrote:

Hi Pau Loong,

Good day! Kindly refer to attached estimate with pricing & please advise liability on this case. Thanks!

Regards,

Christy

Elite AM P/L

63397378

On Fri, Jan 28, 2022 at 11:51 AM Gnoh, Pau Loong <PauLoong.Gnoh@sompo.com.sg> wrote:

Dear Christy,

As just spoken for the enclosed, there is no price for the items and please provide to M/s LKK for their review, thank you.

By email copy to M/s LKK,

Kindly assist / take note above, thank you.

Best Regards

Mr Gnoh Pau Loong

Claims Division

D: 6329 5217 | **T:** 6461 6555



Innovation for Wellbeing

Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #03-03, Singapore Land Tower, Singapore 048623

Website: www.sompo.com.sg | **Facebook:** www.facebook.com/SompoSG

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From: Elite AM <eliteamclaim@gmail.com>

Sent: Friday, January 28, 2022 11:08 AM

To: Gnoh, Pau Loong <PauLoong.Gnoh@sompo.com.sg>

Cc: Summer (LKK Auto) <admin-d@lkkauto.com>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>

Subject: Re: Please forward footage, e-file report ; RE: Ref : CMTD2200371/GPL RE: Accident Involving Of Vehicle No: SLD 8930A & GBJ6190T

EXTERNAL SENDER: Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hi Pau Loong,

Good day! Kindly refer to attached marked estimate, the estimate still waiting the pricing. Thanks!

Regards,

Christy

Elite AM P/L

63397378

On Fri, Jan 28, 2022 at 10:46 AM Gnoh, Pau Loong <PauLoong.Gnoh@sompo.com.sg> wrote:

Dear Sir / Madam,

Thank you for your email below and we note there is no footage.

Moving forward, please provide your repair estimate for this case, thank you.

Best Regards

Mr Gnoh Pau Loong

Claims Division

D: 6329 5217 | **T:** 6461 6555



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From: Elite AM <eliteamclaim@gmail.com>

Sent: Friday, January 28, 2022 9:52 AM

To: Gnoh, Pau Loong <PauLoong.Gnoh@sompo.com.sg>

Cc: Teo, Grace <grace.teo@sompo.com.sg>; Ye, Yong Kang Melvin <melvin.ye@sompo.com.sg>

Subject: Re: Please forward footage, e-file report ; RE: Ref : CMTD2200371/GPL RE: Accident Involving Of Vehicle No: SLD 8930A & GBJ6190T

EXTERNAL SENDER: Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hi Pau Loong,

Good day! Our client no video footage, kindly advise liability on this case. Thanks!

Regards,

Christy

Elite AM P/L

63397378

On Thu, Jan 27, 2022 at 1:25 PM Gnoh, Pau Loong <PauLoong.Gnoh@sompo.com.sg> wrote:

Dear Sir / Madam,

With reference above, please forward the footage, e-file report as we are following up with the agent for this not yet report case, thank you.

Best Regards

Mr Gnoh Pau Loong

Claims Division

D: 6329 5217 | **T:** 6461 6555



Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #03-03, Singapore Land Tower, Singapore 048623

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From: Elite AM <eliteamclaim@gmail.com>

Sent: Thursday, January 27, 2022 1:04 PM

To: Ye, Yong Kang Melvin <melvin.ye@sompo.com.sg>

Cc: Gnoh, Pau Loong <PauLoong.Gnoh@sompo.com.sg>; Teo, Grace <grace.teo@sompo.com.sg>

Subject: Re: Ref : CMTD2200371/GPL RE: Accident Involving Of Vehicle No: SLD 8930A & GBJ6190T

EXTERNAL SENDER: Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hi Melvin,

Good day! We noted that your emailed & agreed to appoint LKK Auto Consultants. Thanks!

Regards,

Christy

Elite AM P/L

63397378

On Thu, Jan 27, 2022 at 11:56 AM Ye, Yong Kang Melvin <melvin.ye@sompo.com.sg> wrote:

Our Reference : CMTD2200371/GPL

Your Reference: SLD8930A

Without Prejudice

Date: 27/01/2022

Attention:

ELITE AM PTE LTD

Dear Christy,

ACCIDENT INVOLVING SLD8930A & GBJ6190T ON 26.01.2022

We refer to your Notice of Accident dated 27/01/2022.

Please be informed that Mr Gnoh Pau Loong is the handler of this case.

We regret to inform that we are unable to revert on liability for direct settlement as we have yet to receive our insured's accident report.

Kindly advise should you still require us to conduct survey on a "Without Prejudice" basis.

If you are agreeable to conduct survey on a "Without Prejudice" basis, we propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert.

Pre-Repair Survey

	Motor Surveyor	Surveyor	Selection (Indicate as tick)
1	LKK Auto Consultants	Kenneth Kong Seng Cheong	
		Marcus Chua Kang Seng	
		Adrian Ling	
2	Priority Services	Jimmy Lee	
3	Raleigh Services	Andrew Ow Yong	

Please let us know within **two (2) working days** whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select up to two of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Working From Home with effect from 06 April 2020 till further notice

Please be informed that our office will relocate to #03-03 at Singapore Land Tower with effect from 1 Dec 2020. Kindly direct invoices and business correspondence to our new registered address.

Best Regards
Melvin Ye

Claims Division
D: 6322 4667 | T: 6461 6555



Sompo Insurance Singapore Pte. Ltd.
50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623
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From: Elite AM <eliteamclaim@gmail.com>
Sent: Thursday, January 27, 2022 10:39 AM
To: Claims - Motor Survey <MotorSurvey@sompo.com.sg>
Subject: Accident Involving Of Vehicle No: SLD 8930A & GBJ6190T

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Hi,

Good day! Kindly refer to attached arrange for PRI & please advise liability on this case. Thanks!

Regards,

Christy

Elite AM P/L

63397378