

## Meng Yan (LKK Auto)

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**From:** Adeline Chng <adeline.chng@sg.cntaiping.com>  
**Sent:** Thursday, 27 January, 2022 2:17 PM  
**To:** claims@juseq.com.sg; assignments  
**Cc:** 'TWA Services Workshop'; Chee So Chow; Claims Dept of CTI; Pauline Tham  
**Subject:** RE: SNM22D200651C2 - RE: NOTICE OF ACCIDENT - PRE-REPAIR INSPECTION - ACCIDENT INVOLVING GBC8112T & SMU5217U ON 21/1/2022 @ 1055 HOURS AT WCEGA PLAZA CARPARK LEVEL 1

**Without Prejudice, Save as to Costs**

Dear LKK

Please refer to below email and liaise with third party workshop.

### **NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

**Thank you.**

**Adeline Chng**  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6155 | F: (65) 6224 7175

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平獅城 Taiping SG

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**From:** claims@juseq.com.sg <claims@juseq.com.sg>  
**Sent:** Thursday, January 27, 2022 1:03 PM  
**To:** Chee So Chow <sochow.chee@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Adeline Chng <adeline.chng@sg.cntaiping.com>  
**Cc:** 'TWA Services Workshop' <services@thewheelersauto.com>  
**Subject:** RE: SNM22D200651C2 - RE: NOTICE OF ACCIDENT - PRE-REPAIR INSPECTION - ACCIDENT INVOLVING GBC8112T & SMU5217U ON 21/1/2022 @ 1055 HOURS AT WCEGA PLAZA CARPARK LEVEL 1

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Dear Sirs

Your Ref: SNM22D200651C2  
Our Ref: JEQ/220068/0122 (TWA)

**NOTICE OF ACCIDENT - PRE-REPAIR INSPECTION - OUR CLIENT'S VEHICLE: SMU5217U**

Thanks for your email.

Our client is agreeable to the appointment of **Mr. Mohd Taufikh** as the single joint expert (SJE) to inspect her vehicle SMU5217U.

Please be informed that our client's vehicle SMU5217U is available for pre-repair inspection at the under-mentioned workshop: -

**THE WHEELERS AUTO SERVICES PTE LTD**

Block 2 Kaki Bukit Avenue 2

#01-14 Kaki Bukit Autohub

Singapore 417921

Tel: 6741-0610 (Person-In-Charge: Lin Quek)

Regards

Foo Kevin

On behalf of Mr. Caleb Tan

**JusEquity Law Corporation**

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**From:** Chee So Chow [<mailto:sochow.chee@sg.cntaiping.com>]

**Sent:** Wednesday, January 26, 2022 6:48 PM

**To:** 'claims@juseq.com.sg' <[claims@juseq.com.sg](mailto:claims@juseq.com.sg)>; Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Adeline Chng <[adeline.chng@sg.cntaiping.com](mailto:adeline.chng@sg.cntaiping.com)>

**Cc:** 'TWA Services Workshop' <[services@thewheelersauto.com](mailto:services@thewheelersauto.com)>

**Subject:** SNM22D200651C2 - RE: NOTICE OF ACCIDENT - PRE-REPAIR INSPECTION - ACCIDENT INVOLVING GBC8112T & SMU5217U ON 21/1/2022 @ 1055 HOURS AT WCEGA PLAZA CARPARK LEVEL 1

Dear Kevin

We refer to your email of 25/01/2021.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. MARCUS CHUA	6. BEN CHUA
2. GARY SOON	7. MOHD TAUFIKH
3. KENNETH KONG	8. NG YOU HAN
4. CHOW BO XIONG	9. STEVE CHEN
5. ADRIAN LING	10. HENRY NG

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

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Thanks and Best Regards

**Chee So Chow**  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
Main: (65) 6389 6116 | F: (65) 6222 5879  
Email : [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平狮城 Taiping SG

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**From:** [claims@juseq.com.sg](mailto:claims@juseq.com.sg) <[claims@juseq.com.sg](mailto:claims@juseq.com.sg)>  
**Sent:** Tuesday, January 25, 2022 11:38 AM  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Adeline Chng <[adeline.chng@sg.cntaiping.com](mailto:adeline.chng@sg.cntaiping.com)>  
**Cc:** 'TWA Services Workshop' <[services@thewheelersauto.com](mailto:services@thewheelersauto.com)>  
**Subject:** NOTICE OF ACCIDENT – PRE-REPAIR INSPECTION – ACCIDENT INVOLVING SMU5217U AND GBC8112T ON 21/1/2022 @ 1055 HOURS AT WCEGA PLAZA CARPARK LEVEL 1  
**Importance:** High

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sirs

Your Ref: **GBC8112T**  
Our Ref: JEQ/ SMU5217U / 0122 (TWA)

**NOTICE OF ACCIDENT – PRE-REPAIR INSPECTION – OUR CLIENT’S VEHICLE: SMU5217U**

We act for the owner(s) of motor vehicle no. **SMU5217U**.

We are instructed to claim for damages against you in connection with the above accident and two copies of our client’s police reports are attached herewith for your attention.

Pursuant to NIMA protocol, we hereby give you notice to conduct a pre-repair inspection of our client’s motor vehicle no. SMU5217U.

**TAKE NOTICE** that you are required to respond to us **within 2 working days** (excluding Saturday, Sunday and Public Holiday) of receipt of this notice as to whether you wish to carry out or waive a pre-repair inspection. If we do not hear from you in this regard by the stipulated time, we shall construe your silence as waiver of the requirement for a pre-repair inspection and our client’s repairers shall proceed to repair our client’s vehicle SMU5217U.

We look forward to hearing from you by the stipulated time.

Regards

Foo Kevin  
On behalf of Mr. Caleb Tan  
**JusEquity Law Corporation**