

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Friday, 3 March 2023 1:56 PM
To: Alfred Toh
Cc: Admin A; claimsdept@sg.cntaiping.com
Subject: [SEEK MANDATE]- SNM22D200645/C02/PC3474R/TOHHS /Direct Settlement - Accident Involving PC3474R and PC1889R (TP : LKK REF - CC6/CTI22000963/Kra3) on 25.01.2022
Attachments: LKK SURVEY REPORT & PHOTOS.pdf; PC1889R LOD.pdf; MEDICAL INVOICE_PASSENGER & DRIVER.zip

Your ref: **SNM22D200645/C02/PC3474R/TOHHS**
LKK ref : CC6/CTI22000963/Kea3q2

Dear Sirs/Mdm,

ACCIDENT INVOLVING PC3474R(CHINA TAIPING) / PC1889R(TP) / OTHERS ON 25/01/2022

We refer to the above matter.

PC3474R(OI)-> PC1889R(TP) -> SLB6458X -> GX4781T

This is a 4 vehicles chain collision whereby our insured was the last vehicle. In accordance with the MCF guideline for chain collision, we have to settle the front vehicle's claim at 100%.

We seek your approval to offer repairer **"CITY AUTO PTE LTD"** at **\$14,366.20(all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (WITH 7% GST)	\$ 29,141.54	\$ 11,181.50 (\$10,450.00 + 7% GST)
2. Loss of RENTAL (13days x \$120.00)(w/GST) [From 16/02/2022 – 01/03/2022]	\$ 1,669.20	\$ 1,391.00 (13DAYS X \$100.00)(w/GST)
3. Taxi & Petrol Fee [25/01/2022 – 16/02/2022] *	\$ 1,176.45	\$ 1,000.00 (10DAYS X \$100.00) – Propos
4. LTA/GIA Search Fee	\$ 7.45	\$ 7.45
5. MEDICAL FEE (Driver – NG PENG SOCK)	\$ 786.25	\$ 46.00
6. MEDICAL FEE (Passenger – GAN CHIN HUI)		\$ 133.95
7. MEDICAL FEE (Passenger – GOH SIAH KENG)		\$ 127.00
8. MEDICAL FEE (Passenger – CHEW LAY HOON)		\$ 133.95
9. MEDICAL FEE (Passenger – LOKE YEW CHOONG)		\$ 127.00
10. MEDICAL FEE (Passenger – NORIZA)		\$ 186.35
11. MEDICAL FEE (Passenger – LAU KAHR MUEH)		\$ 22.00
12. MEDICAL FEE (Passenger – TAN WAN HENG)		\$ 10.00
Total	\$ 32,780.89	<u>\$ 14,366.20</u>

Surveyor recommended 21days for repair.

* According to third party, their vehicle is used for fetching worker to work. Therefore, they have submitted claim for worker's taxi fare. We propose to offer LOU for an amicable settlement.

Enclosed here with all the relevant documents for your perusal.

Kindly let us have your approval / instruction.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Wednesday, December 7, 2022 4:01 PM

To: Alfred Toh <alfred.toh@sg.cntaiping.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>

Subject: RE: SNM22D200645/C02/PC3474R/TOHHS /Direct Settlement - Accident Involving PC3474R and PC1889R (TP : LKK REF - CC6/CTI22000963/Kra3) on 25.01.2022

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and get back to you in due course.

Hi HT,

Kindly assist.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Alfred Toh <alfred.toh@sg.cntaiping.com>

Sent: Wednesday, 7 December 2022 3:56 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Jaslin Kok <jaslinkok@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>

Subject: RE: SNM22D200645/C02/PC3474R/TOHHS /Direct Settlement - Accident Involving PC3474R and PC1889R (TP : LKK REF - CC6/CTI22000963/Kra3) on 25.01.2022

LKK REF - CC6/CTI22000963/Kra3

CTI REF - SNM22D200645/C02/PC3474R/TOHHS

Dear Sirs

We refer to our email of 3 February 2022.

Please let us have an update on the third party claim at your earliest convenience.

Best Regards

Alfred Toh
Assistant Manager
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
Email: claimsdept@sg.cntaiping.com
alfred.toh@sg.cntaiping.com

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 TaipingSG

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From: Alfred Toh <alfred.toh@sg.cntaiping.com>

Sent: Thursday, 3 February 2022 10:57 am

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>

Subject: RE: SNM22D200645/C02/PC3474R/TOHHS /Direct Settlement - Accident Involving PC3474R and PC1889R (TP : LKK REF - CC6/CTI22000963/Kra3) on 25.01.2022

LKK REF - CC6/CTI22000963/Kra3

CTI REF - SNM22D200645/C02/PC3474R/TOHHS

Dear Sirs

Attach herewith the reports for your attention and necessary action as follow:

1. PC3474R (INSURED);
2. SLB6458X (2nd vehicle);
3. GX4781T (1st vehicle – tyre exploded)

Best Regards

Alfred Toh
Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
Email: claimsdept@sg.cntaiping.com
alfred.toh@sg.cntaiping.com

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 TaipingSG

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Thursday, 3 February 2022 10:11 am
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: O/R: SNM22D200645/C02/PC3474R/TOHHS / FW: Direct Settlement - Accident Involving PC3474R (OI : CTI - TBA) and PC1889R (TP : LKK REF - CC6/CTI22000963/Kra3) on 25.01.2022

Dear all,

Please note that officer in charge for this case is Alfred Toh.

Claim no SNM22D200645/C02/PC3474R/TOHHS.

Dear Alfred,

Pls revert LKK.

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Friday, 28 January 2022 4:15 pm
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>
Subject: Direct Settlement - Accident Involving PC3474R (OI : CTI - TBA) and PC1889R (TP : LKK REF - CC6/CTI22000963/Kra3) on 25.01.2022

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Dear Sir/ Madam,

We refer to the above matter.

We have inspected TP vehicle PC 1889R at M/ City Auto Pte Ltd - Sin Ming on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP estimated cost of repair
- TP GIA report
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Jaslin.

To check availability of the case handler, you may contact the undersigned.

"Wishing You Happiness & Prosperity Chinese New Year 2022"

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted