

Shiau Chan (LKKAUTO)

From: Shiau Chan (LKKAUTO)
Sent: Wednesday, 9 March 2022 11:44 AM
To: 'Ye, Yong Kang Melvin'; SUR; 'Hwang, Shiang Yi'
Cc: 'Teo, Grace'
Subject: RE: REF : CMTD2200369/SYH RE: Notice of Accident - SMW2966A | Claim TP: YP6408M | DOA: 25/1/2022
Attachments: SMW2966A LTA.pdf; SMW2966A estimate.pdf; SMW2966A IA.pdf

Dear Shiang Yi,

Enclosed herewith preliminary advice of SMW 2966A.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shiau Chan (LKKAUTO) <siewsc@lkkauto.com>
Sent: Thursday, 3 February 2022 1:12 PM
To: 'Ye, Yong Kang Melvin' <melvin.ye@sompo.com.sg>; SUR <sur@lkkauto.com>; 'Hwang, Shiang Yi' <shiangyi.hwang@sompo.com.sg>
Cc: 'Teo, Grace' <grace.teo@sompo.com.sg>
Subject: RE: REF : CMTD2200369/SYH RE: Notice of Accident - SMW2966A | Claim TP: YP6408M | DOA: 25/1/2022

Dear Shiang Yi,

Please be informed that we have inspected the vehicle SMW 2966A on 28/01/2022 and pending for estimate from repairer.

"Wishing You Happiness & Prosperity Chinese New Year 2022"

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAUTO) <admin-d@lkkauto.com>
Sent: Thursday, 27 January 2022 2:35 PM
To: 'Ye, Yong Kang Melvin' <melvin.ye@sompo.com.sg>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>
Cc: 'Teo, Grace' <grace.teo@sompo.com.sg>; 'Hwang, Shiang Yi' <shiangyi.hwang@sompo.com.sg>
Subject: RE: REF : CMTD2200369/SYH RE: Notice of Accident - SMW2966A | Claim TP: YP6408M | DOA: 25/1/2022

Dear Sir / Mdm,

Thank you for your assignment.

Best Regards,
Summer Lee | Admin
LKK Auto Consultants Pte Ltd
Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Ye, Yong Kang Melvin <melvin.ye@sompo.com.sg>
Sent: Thursday, 27 January, 2022 1:34 PM
To: Operation Team Motion <ops.teammo@gmail.com>; 'SUR' <sur@lkkauto.com>; 'assignments' <assignments@lkkauto.com>
Cc: Teo, Grace <grace.teo@sompo.com.sg>; Hwang, Shiang Yi <shiangyi.hwang@sompo.com.sg>
Subject: RE: REF : CMTD2200369/SYH RE: Notice of Accident - SMW2966A | Claim TP: YP6408M | DOA: 25/1/2022

Dear LKK Auto,

Please make the arrangement to survey for SMW2966A by Mr Marcus Chua and revert with your preliminary report upon completion of survey to my colleague, Shiang Yi.

Thank you.

[Working From Home with effect from 06 April 2020 till further notice](#)

[Please be informed that our office will relocate to #03-03 at Singapore Land Tower with effect from 1 Dec 2020. Kindly direct invoices and business correspondence to our new registered address.](#)

Best Regards
Melvin Ye
Claims Division
D: 6322 4667 | T: 6461 6555



Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

Website: www.sompo.com.sg | **Facebook:** www.facebook.com/SompoSG

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From: Operation Team Motion <ops.teammo@gmail.com>
Sent: Thursday, January 27, 2022 11:58 AM
To: Ye, Yong Kang Melvin <melvin.ye@sompo.com.sg>

Cc: Teo, Grace <grace.teo@sompo.com.sg>; Hwang, Shiang Yi <shiangyi.hwang@sompo.com.sg>
Subject: Re: REF : CMTD2200369/SYH RE: Notice of Accident - SMW2966A | Claim TP: YP6408M | DOA: 25/1/2022

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Hi

We select Marcus Chua from LKK.

Thank you.

On behalf of Team Motion Pte Ltd

Tel: 87571591

On Thu, Jan 27, 2022 at 11:49 AM Ye, Yong Kang Melvin <melvin.ye@sompo.com.sg> wrote:

Our Reference: CMTD2200369/SYH

Your Reference: SMW2966A

Without Prejudice

Date: 27.01.2022

**Attention:
M/S TEAM MOTION PTE LTD**

Dear Sir / Mdm,

ACCIDENT INVOLVING SMW2966A & YN6408M ON 25.01.2022

We refer to your Notice of Accident dated 26/01/2022.

Please be informed that Shiang Yi is the handler of this case.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert.

Motor Surveyor		Surveyor	Selection (Indicate as tick)
1	LKK Auto Consultants	Kenneth Kong Seng Cheong	
		Marcus Chua Kang Seng	/
		Adrian Ling	
2	Priority Services	Jimmy Lee	
3	Raleigh Services	Andrew Ow Yong	

Please let us know within **two (2) working days** whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select up to two of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Working From Home with effect from 06 April 2020 till further notice

Please be informed that our office will relocate to #03-03 at Singapore Land Tower with effect from 1 Dec 2020. Kindly direct invoices and business correspondence to our new registered address.

Best Regards

Melvin Ye

Claims Division

D: 6322 4667 | T: 6461 6555



Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

Website: www.sompo.com.sg | **Facebook:** www.facebook.com/SompoSG

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From: Operation Team Motion <ops.teammo@gmail.com>

Sent: Thursday, January 27, 2022 9:52 AM

To: Claims - Motor Survey <MotorSurvey@sompo.com.sg>

Subject: Notice of Accident - SMW2966A | Claim TP: YP6408M | DOA: 25/1/2022

Dear Sir,

**ACCIDENT INVOLVING SMW2966A & YP6408M AT SHUN LI INDUSTRIAL PARK SERVICE ROAD
ON 25/1/2022
CLAIMANT: JIAXING BUILDERS PTE LTD (OWNER OF SMW2966A)**

We are appointed by Jiaxing Builders Pte Ltd to notify you of a road accident as above involving our client's vehicle SMW2966A and your insured's vehicle YP6408M.

As a result of the accident, our client's vehicle has been damaged. Before we proceed to repair the damaged vehicle, please let us know via email within two (2) working days of your receipt of this notice whether you would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, we shall proceed to repair the vehicle without further reference to you.

Thank you.

On behalf of Team Motion Pte Ltd

Tel: 87571591